

# The provision of digital information in the seat comfort of the seat design

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**Abstract.** A great number of factors affect the uncomfortable of seats. Apart from external appearance, the most important is the comfort for users in designing an un-adjustable seat. A system or suggested principles which assist designers in designing the comfort of the seats to testees will benefit waist of users, and hence prevent them from potential discomfort and injuries. This study attempts to develop digital design platforms, and allows designers to measure the design scale of the comfort. We expect to find the association between seat parameter interaction and comfort. For example, when the seat height is much lower than the knee of testees, they can stretch calf forward if the space allows, so that their thighs contact the surface of the seat to share sciatic pressure in greater comfort. We believe to have changes of comfort in opposition to different seat parameter combinations. The final results will help effective reference parameters of comfort in seat design.

**Keywords:** seat design, prediction model, dynamic interaction, Digital Design

## **1. Introduction**

While many factors influence the degree of seat comfort, few simple and practical tools are available for designers to assess seat design. The most important consideration when designing a non-adjustable chair is the comfort experienced by the targeted group. If these recommended guidelines are developed to help designers examine comfort in seat design, many users will benefit from better lumbar support by avoiding possible discomfort and injuries.

Many researchers have studied seat design and size recommendations, but there is little information about the interaction of various parameters related to seat size in the literature. For example, a seat with an angle close to 90 degrees between its back and surface usually causes strong discomfort to users; however, the degree of comfort can be improved if lumbar support is added. In addition, a seat that tilts back more than 10 degrees is worse for sitting in front of a low writing desk because it is difficult for users to lift their upper body when writing. This research should find other similar dynamic interactions to provide designers with simple guidelines to avoid reduced comfort when focusing on appearance. In addition, this study hope to understand the extremes of uncomfortable chairs, seat parameters' proportional effects on the degree of comfort, make an integrated prediction about comfort assessment, and further develop human factor design standards for the interaction of seat parameters.

## **2. Literature Review**

People now spend long hours in a seat for work and leisure that results in musculoskeletal pain and discomfort [1]. However, the fit of seat size to body size does not necessarily determine comfort. Other factors include individual habits, seat pressure, types of tasks conducted when sitting, the muscles of different body parts, BMI, body fat percentage, allocation of body fat, thermal comfort resulting from the texture of the seat surface, and even microclimatic effects between the seat surface and the individual [2,3,4]. Many scholars have proposed various research perspectives and contributed valuable data for designers [5]. Eklund and Corlett (1987) compared

two different types of seats and five different tasks. They found that seats or tasks that require individuals to bend the body-trunk often lead to more discomfort [6]. Zhao and Tang (1994) pointed out that better matching seat backs to users' backs and lumbar outlines significantly improves comfort [7]. Relevant studies suggest that comfort and discomfort are two independent indicators for evaluation [8]. Many studies only include subjective measurements of discomfort [9]. Some studies treat comfort and discomfort as opposite directions in one dimension [10]. De Looze et al. (2003) noticed that most researchers do not separate the comfort and discomfort but combine them when including comfort and discomfort as evaluation indicators [11]. Therefore, this research refers to the results of Kyunga and Nussbauma in 2008 and of Gyounhyung et al. in 2008. This study believes that measuring the concept of comfort, one can identify differences in comfort more effectively than differences in discomfort [12, 13].

This research focused on the interaction of seat parameters and proposed a prediction model for degrees of comfort. Why is the interaction between parameters so important? Relevant studies point out that the contents of tasks rather than the types of seats influence muscular tension [14]. This indicates that in addition to seat size, guidelines must consider the type of task. When carrying out different VDT tasks, the different heights of screens may cause physical discomfort [15]. Accordingly, seat comfort not only emphasizes physical size, but also involves the interaction with task environment and content. Consequently, to achieve a more comprehensive prediction, researchers should adopt a biomechanical model for calculating the lumbar pressure caused by certain postures and assess the surface pressure of seats [16].

### **3. Research Method**

This experiment used adjustable chairs and asked participants to evaluate the degree of comfort of 27 differently sized seats based on three parameters: seat height, inclination angle of seat back, and height of lumbar support. By doing this, this study intended to discover the most comfortable seat and the interaction between

parameters. During the experiment, 27 combinations were randomly selected to prevent user memorization and bias toward any particular combination of parameters.

Forty persons participated in the experiment with an equal numbers of males and females.

1. Participants were required to have a BMI value between 18.5 and 24.
2. Participants' heights ranged between 5% and 95% of the average heights of Taiwanese males and females, with one participant at every 5% along the scale. Female participants' heights ranged between 148 cm and 165 cm and male participants' heights ranged between 160 cm and 179 cm.
3. Participants had no history of major injuries or diseases in the lumbar area.

### **3.1 Preparation before the experiment**

Before the experiment, participants were asked to stand for 10 minutes to relieve the impact of sitting for a long period. This study measured participant knee height and the distance from the knees to the back of the buttocks. Participants were asked to take off shoes and remove belts and large items from pockets. Participants were asked to try out three different combinations of the parameters to understand the range of seat sizes and to prevent biased feelings during the experiment. Participants were told to evaluate different combinations of seat parameters based on preferred posture. Finally, terminology and evaluation standards were explained to the participants. The first phase of the experiment involved three parameters discussed the most in the literature. The selected sizes for the experiment were:

Factor 1 includes seat height at 33 cm, 39 cm, and 45 cm.

Factor 2 includes lumbar support as 15 cm, 27cm, and no lumbar support.

Factor 3 includes inclination angle of seat back as 90 degrees, 105 degrees, and 120 degrees.

The three factors were combined and resulted in 27 different sizes. The 27 combinations were presented randomly for participants to evaluate. Each evaluation included four aspects of comfort: overall feeling, seat height, lumbar support, and inclination angle of seat back. Other controlled parameters included the cushion of 5 cm, the seat surface of 40 cm<sup>2</sup>, the included angle to the horizon of 3 degrees, the 45 cm height of the seat back with a width of 40 cm. The cushion for the back was 5 cm thick.

### 3.2 Digital information of seat design

The development of this system in accordance with human-scale planning, including gender, height, table height adjustment, seat and so the measurement of the size (see Fig. 2).

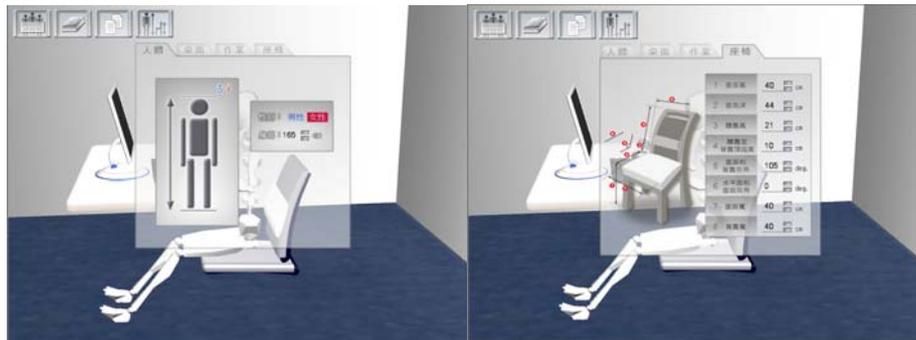


Fig. 1. Digital information system of seat design

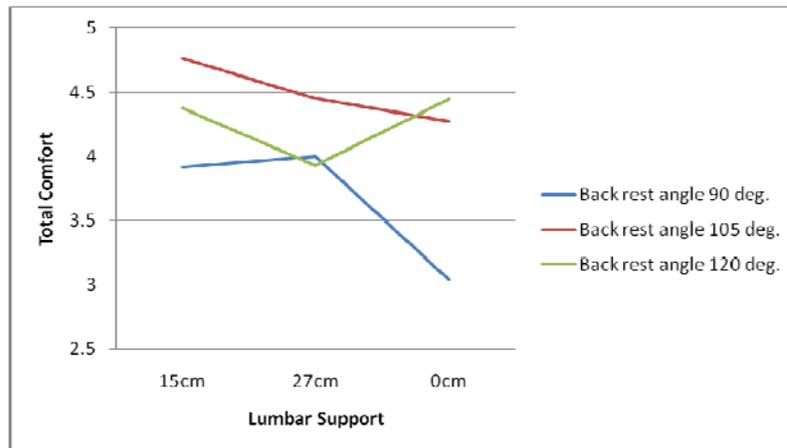
## 4. Discussion of the Results

As presented in Table 1, this multivariate factor analysis reveals that the three major factors of seat height ( $F(2,944)=4.404, P<0.05$ ), height of lumbar support ( $F(2,944)=12.130, P<0.05$ ), and inclination angle of seat back ( $F(2,944)=47.297, P<0.05$ ) all have significant impact on comfort, and that there is significant interaction between the inclination angle of seat back and the height of

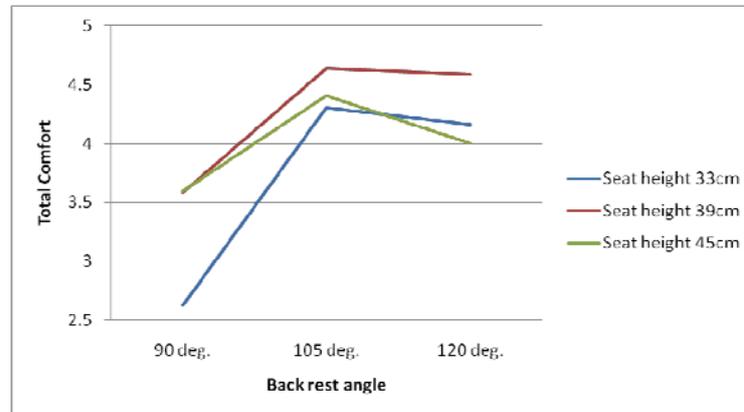
lumbar support ( $F(4,944)=10.784, P<0.05$ ). In addition, Fig. 2 suggests that, when the inclination angle of the seat back is 90 degrees, lumbar support of 15 cm significantly increases comfort. When the inclination angle is 120 degrees, lumbar support should be removed to increase comfort. When the inclination angle is 90 degrees, seats without lumbar support have the lowest comfort score.

**Table 1. Three-Way ANOVA Analysis**

Variables	SS	DOF	MS	F	P
Seat height	11.7	2	5.8	4.4	0.012*
Height of lumbar support	32.4	2	16.2	12.1	0.000*
Inclination angle of the seat back	126.5	2	63.2	47.2	0.000*
Seat height * height of lumbar support	8.6	4	2.17	1.6	0.166
Inclination angle of the seat back * seat height	14.7	4	3.6	2.7	0.027*
Height of lumbar support* inclination angle of seat back	57.7	4	14.4	10.7	0.000*
Seat height * Height of lumbar support*	5.4	8	.6	.5	0.848
Inclination angle of the back					
Error	1228	918	1.3		
Sum	1485.7	944			

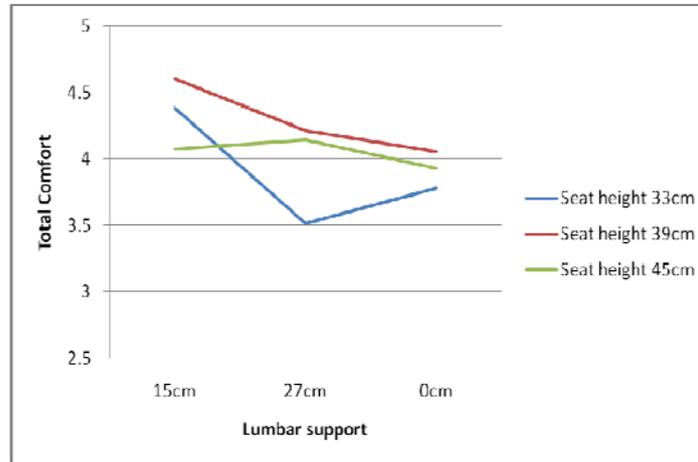


**Fig. 2. The interaction between lumbar support and inclination angle of seat back**



**Fig.3. The interaction between seat height and inclination angle of seat back**

Table 1 reveals the significant interaction between seat height and the inclination angle of the seat back ( $F(4,944)=2.764, P<0.05$ ). Figure 3 shows that when the seat height is 33 cm and the inclination angle is 90 degrees, the seat is the least comfortable. Making the inclination angle larger than 105 degrees significantly improves comfort. Another important finding is a higher (45 cm) seat causes less discomfort than a seat with a lower (33 cm) surface, even if the inclination angle is 90 degrees. A higher seat causes the least discomfort compared to seats with different heights so long as the inclination angle is larger (120 degrees). No significant difference was found between seat height and the height of lumbar support in the multivariate factor analysis ( $F(4,944)=1.624, P>0.05$ ). Figure 4 reveals a basic trend that a seat is the most comfortable when the seat height is 39 cm and the height of lumbar support is 15 cm. No interaction was found between other factors.



**Fig. 4 No interaction between lumbar support and seat height**

## CONCLUSION

The three factors adopted in this experiment are the most common and important parameters when designing seats. Seats with an inclination angle of 90 degrees but have no lumbar support receive low comfort scores. The discomfort may result from having to excessively bend the body trunk causing pressure on the abdominal cavity and the lumbar vertebra cannot retain a concave posture. By contrast, when the inclination angle is 120 degrees, seats without lumbar support are more comfortable. A possible explanation is that when the upper body remains straight, the lumbar outline forms a deeper concave; however, when the angle of the back is 120 degrees, the outline of the back is changed, and the concave of the lumbar vertebra is no longer obvious. Lumbar support of the same thickness may cause pressure to some tissues and lead to discomfort. From the perspective of lumbar support and seat back inclination angle, this study makes two observations. First, when the inclination angle is close to 90 degrees, increasing lumbar support can improve comfort. Second, when the inclination angle is larger than 120 degrees, removing lumbar support or reducing the thickness of the lumbar cushion relieves pressure on the lumbar area.

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