# Metadata Representation and Risk Management Framework for Preservation Processes in AV Archives

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## ABSTRACT

This paper proposes an approach to assessing risks related to audiovisual (AV) preservation processes through gathering and representing the metadata needed for performing this assessment. We define a model for process metadata, which is interoperable with business process models and other preservation metadata formats. We propose a risk management framework to help key decision makers to plan and to execute preservation processes in a manner that reduces the risk of 'damage' to audiovisual content. The framework uses a plan, do, check, act cycle to continuously improve the process. The process metadata serves as the interface between the steps in the framework and enables a unified approach to data gathering from the heterogeneous tools and devices used in an audiovisual preservation workflow.

#### **General Terms**

Infrastructure, preservation strategies and workflows.

#### **Keywords**

Process metadata, business processes, risk management, risk assessment, simulation.

## **1. INTRODUCTION**

Preservation processes for audiovisual content consist of complex workflows involving numerous interrelated activities performed by different tools and devices. Interoperable metadata throughout the entire workflow is a key prerequisite for performing, monitoring and analysing such preservation processes.

# 2. METADATA REPRESENTATION

For preservation purposes, two types of metadata are most crucial. The first is structural metadata, i.e. technical metadata needed to correctly interpret the stored essence such as header structures of containers, technical metadata about the type of encoding, etc. The second is preservation metadata, which includes metadata for assessing the fixity, integrity, authenticity and quality of the object, as well as a documentation of the preservation actions

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applied, e.g., devices/tools used and their configuration parameters. While the first is sufficiently covered by many existing formats, there is still a gap for representing preservation metadata for audiovisual preservation processes.

The metadata model described in this paper thus focuses on the second type of metadata, i.e. the representation of metadata of preservation processes in audiovisual archives. Such processes as ingest of new material, digitisation or migration may be quite complex, and heterogeneous workflows involve a number of different devices, software tools and systems, and users. We propose a metadata model for documenting the procedures applied to multimedia content in a preservation process, as well as the tools, their parameters and the operators involved. These metadata can be used for different applications, such as automatically adapting preservation and restoration workflows and tools, or collecting data for the assessment and simulation of risks related to these processes.

As part of the preservation metadata of an audiovisual content, the scope of the preservation process metadata model is to document the history of creation and processing steps used, as well as their parameters. The model represents the preservation actions that were actually applied, i.e. a linear sequence of activities with the option to have a hierarchy for grouping activities. It supports a set of specific types of activities in the model (e.g., digitisation) with possible further specialisations such as film scan in order to improve interoperability between preservation systems. The model also describes the parameters of these activities. There is a core set of well-defined properties together with their type, which store the value used when processing the item described. In addition, a key/value structure for supporting extensions is provided.

The model is designed around three main groups of entities: content entities (DigitalItems, their Components and related Resources), Activities and Operators (Agent, Tool) and their properties. The DigitalItem represents an intellectual/editorial entity to be preserved, or an essence being (part of a) representation of this entity. This entity has been borrowed from the MPEG-21 Digital Item Declaration (DID) model [2]. A DigitalItem aggregates other DigitalItems such as the representations of an intellectual/editorial entity and the essences constituting the representation, and Components such as the bitstreams of an essence. It may be derived from other DigitalItems (e.g., by migration). A Component is the binding of a resource to a set of metadata. It is not an item in itself, but a building block of items. It aggregates Resources, which are individually identifiable content files or streams in a container. A resource may also potentially be a physical object. All resources

shall be locatable via an unambiguous address. Specialised subclasses of DigitalItem (such as supported in MPEG-21 and PREMIS [1]) can be optionally added, but are not needed for the purpose of describing preservation history. However, the levels of component/resources (DigitalItem has Components has Resources, also coherent with other models such as MPEG-21) have been included in the model, as it allows describing activities working on components rather than on DigitalItems. This distinction also allows describing DigitalItems and Components without related Resources, which is useful for describing preservation activities that failed, and left no trace in form of essence, but shall be documented for risk assessment.

An Activity is an action in the lifecycle of the content item which creates, uses or modifies a DigitalItem. Activities may be composed of other, more fine-grained Activities. Activities have start and end times, and their inputs/outputs are identified. This enables the reconstruction of the execution order and dependencies, without an explicit description of serial or parallel activities, and without having specific start/end events. Thus we achieve a simpler representation than in process models such as BPMN [4]. Having a generic activity and no discrimination into tasks and sub-processes harmonises handling preservation process descriptions with different granularity. Types of activities are modelled by reference to a controlled vocabulary, rather than defining the classes in the model.

An *Operator* is an entity contributing to the completion of an Activity by performing (part of) it or being used to perform it. The type of involvement is further specified by the Operator's role attribute. An Operator is either an *Agent*, i.e. a person or organisation involved in performing an activity, or a Tool, i.e. a device or software involved in performing an activity. The description of tools includes parameters and resource usage information. Operators may act on behalf of other Operators (e.g., Tools being used by Agents).

#### 3. RISK MANAGEMENT FRAMEWORK

We propose a risk management framework to help key decision makers to plan and to execute preservation processes in a manner that reduces the risk of 'damage' to audiovisual content. Damage is considered to be any degradation of the value of the audiovisual content with respect to its intended use by a designated community that arises from the process of ingesting, storing, migrating, transferring or accessing the content.

We describe an approach to managing risks related to audiovisual preservation processes relying on a cyclic process of planning and simulation processes, adapting and executing them and gathering data from the execution for updating the risk model and simulation. Data gathering requires breaking down the process model, which contains all possible execution paths, into the sequence of actions that have actually been executed, and then to collect data from configuration and execution logs of the individual tools.

A cycle of continuous process improvement is proposed, which involves the following steps: plan, do, check, act. The basis of planning decisions is a simulated business process, representing the critical activities, tools and properties of the key preservation workflows (ingest, migration and access). The critical part to such a risk management approach is to ensure that the models and simulations of business processes used for planning decisions are kept consistent with the actual execution. Most tools available for business process modelling are generic, offering no particular guide to the modeller. We use a controlled vocabulary to help design the workflow, describe risks and thereby synchronise with the execution model. It also allows us to relate data gathered from the executing process to the activity in the workflow and to determine when and how risk measures are being breached.

The metadata model is the interface between simulation and execution, as it allows us to map from abstract preservation activities, tools and their significant properties to and from their actual implementation. Metadata on process execution can be gathered for statistical analysis, and allows us to monitor preservation workflows in a manner that is consistent with planning models.

The purpose of the risk management framework is to allow the archive decision-makers to balance the cost and time involved in avoiding and mitigating risks with the risk reduction achieved by deploying 'controls' in the business process. By closing the loop between simulation and execution, the reliability and accuracy of the data used to drive planning decisions is improved, which is critical to justify any additional expenditure for uncertain future gains (i.e. long-term access to content).

To classify the impact of risks in digital preservation, we use the Simple Property-Oriented Threat Model (SPOT) as an impact model for Risk Assessment. The SPOT model [3] defines six essential properties of digital preservation: Availability, Identity, Persistence, Renderability, Understandability, and Authenticity.

The implemented demonstrator uses the metadata model to represent the data gathered from process definitions and execution logs. The risk assessment framework is used to run simulations on this data.

# 4. CONCLUSION

The proposed approach enables decision makers in audiovisual preservation to take their decisions with information about the risks involved. The risks can be assessed and simulated not only on estimates, but based on actual data gathered from the execution of preservation processes. We expect this to provide a much more realistic and reliable assessment of risks, and thus to allow the risk of damage to audiovisual content to be better managed.

## 5. ACKNOWLEDGMENTS

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