Semi-Automated Extraction of Attributed Verification and Debunking Reports from Social Media

Content from social media sites such as Twitter, YouTube, Facebook and Instagram are becoming an important part of modern journalism. Of particular importance to real-time breaking news is amateur on the spot incident reports and eyewitness images and videos. With breaking news having tight reporting deadlines, measured in minutes not days, the need to quickly verify suspicious content is paramount [1] [3]. Journalists are increasingly looking to pre-filter and automate the simpler parts of the verification process.

Current tools available to journalists can be broadly categorized as dashboard and in-depth analytic tools. Dashboard tools display filtered traffic volumes, trending hashtags and maps of content by topic, author and/or location. In-depth analysis tools use techniques such as sentiment analysis, social network graph visualization and topic tracking. These tools help journalists manage social media content but unverified rumours and fake news stories on social media are becoming both increasingly common [2] and increasingly difficult to spot. The current best practice for journalistic user generated content (UGC) verification [1] follows a hard to scale manual process involving journalists reviewing content from trusted sources with the ultimate goal of phoning up authors to verify specific images/videos and then asking permission to use that content for publication.

In the REVEAL project we are developing ways to automate the simpler verification steps, empowering journalists and helping them to focus on cross-checking tasks that most need human expertise. We are creating a trust and credibility model able to process real-time evidence extracted using a combination of natural language processing, image analysis, social network analysis and semantic analysis. This article describes our work on text analysis, extracting and processing fake and genuine claims from tweets referencing suspicious images and videos. Our central hypothesis is that the 'wisdom of the crowd' is not really wisdom at all when it comes to verifying suspicious images and videos. Instead it is better to rank evidence from Twitter according to the most trusted and credible sources in a way similar to human journalists. We describe a semi-automated approach, automatically extracting claims about real or fake content and their source attributions and comparing them to a manually created list of trusted sources. A cross-checking step ranks conflicting claims and selects the most trustworthy evidence on which to base a final fake/real decision.
#BBCTrending: Syrian 'hero boy' video faked by Norwegian director

Figure 1: BBC debunking report for a viral video about a Syrian 'hero boy' - Source BBCNews
The MediaEval 2015 Verifying Multimedia Use challenge [4] [6] is an annual event which tests international teams of computer science researchers on their ability to verify multimedia content. Teams receive sets of tweets mentioning suspicious images or videos and must use multimedia features and textual patterns to decide if it's real or fake. A fake is considered to be a manipulated image (e.g. photoshopped images) or an original image presented in the wrong context (e.g. photos of the wrong warzone presented as an atrocity). See figures 1 and 2 for examples. All teams submit their image and video classifications, which are then compared by the challenge organizers to a hidden ground truth based on a human assessment of the content. The teams are scored by how many classifications they get right, ranked and a winner chosen. The winning team will have the best balance between a low error rate and a high classification rate.

**Results**

Our approach’s strength is that it has a very low false positive rate, and in fact made no mistakes at all when classifying the MediaEval-2015 Verifying Multimedia Use challenge dataset. Figure 3 highlights the low false positive rate with a maximum precision score of 1.0. Full details can be found in the working notes paper [5].
Our approach’s weakness is a lower classification rate, since not all images have tweeted claims about its verification or debunking status and as such were not always able to reach a decision and had to label the content as ‘unknown’. Figure 4 highlights the low classification rate with a modest recall score.
Technology

We extract from textual patterns in tweets claims about the image being fake or real, and attribution statements about the source of the content. We compare attributed source named entities (e.g. BBC News) to a list of trusted sources in the same way a human journalist might so. Our trust and credibility model is based on a classic natural language processing pipeline involving tokenization, Parts of Speech (POS) tagging, named entity recognition and relational extraction. Full technical details can be seen in the working notes paper [5].

Future

In the context of journalistic verification these results are promising. Given enough tweeted claims about an image or video we can rank the most trustworthy and provide a highly accurate classification result. This means that once images and videos, such as eyewitness content, go viral on twitter we will be able to provide a real-time view on their verification status. Our approach does not replace manual verification techniques - someone still needs to actually verify the content - but it can rapidly alert journalists to trustworthy reports of verification and/or debunking. This in turn should speed up the verification cycle and allow the 'time to publish' to be shortened.

We are working on a range of trust and verification algorithms in addition to this work. Examples include automated image verification via a cross-check of known facts, automatically downloading the historical weather and time of day for an event and checking this against image features (e.g. if it’s raining in an image but it was a dry day for the event the image must be a fake). We are also developing interactive analytical visualizations to both display clusters of content geolocated on maps, and display temporally sampled content on timelines. These visualizations will allow journalists to explore contextual social media content, quickly finding evidence that can be used for cross-checking facts about a story.

We hope to release a live demonstration tool in the Spring of 2016. Announcements will be made via the REVEAL website. Alternatively you can follow us on Twitter to be the first to know!

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References