Nurse staffing, nursing assistants and hospital mortality: retrospective longitudinal observational study

**Authors:** Griffiths,P. Maruotti,A. Recio Saucedo, A., Redfern,O. Ball,J. Briggs,J. Dall'ora,C. Schmidt,P. Smith,G. On Behalf of the Missed Care Study Group *Nurse staffing, nursing assistants and hospital mortality: retrospective longitudinal observational study* BMJ Quality and Safety (in press)

**Journal:** BMJ Quality & Safety

*Key words:*Hospital Mortality, Hospital Units/ manpower, Nursing Staff, Hospital/supply & distribution, Length of stay, Retrospective Studies

# Abstract

**OBJECTIVES**: To determine the association between daily levels of registered nurse (RN) and nursing assistant staffing and hospital mortality

**SETTING:** 32 general wards in a NHS general hospital in England.

**DESIGN**: Retrospective longitudinal observational study using routinely collected data. We used multi-level/hierarchical mixed-effects regression models to explore the association between patient outcomes and daily variation in RN and nursing assistant staffing, measured as hours per patient per day relative to ward mean. Analyses were controlled for ward, and patient risk.

**PARTICIPANTS**: 138,133 adult patients spending >1 days on general wards between 1 April 2012 and 31 March 2015.

**OUTCOMES:** In-hospital deaths.

**RESULTS:** Hospital mortality was 4.1%. The hazard of death was increased by 3% for every day a patient experienced RN staffing below ward mean (adjusted hazard ratio [aHR; 95% CI] = 1.03; 1.01-1.05). Relative to ward mean, each additional hour of RN care available over the first five days of a patient’s stay was associated with 3% reduction in the hazard of death (aHR 0.97; 0.94-1.0). Days where admissions per RN exceeded 125% of the ward mean were associated with an increased hazard of death (aHR 1.05; 1.01-1.09). Although low nursing assistant staffing was associated with increases in mortality, high nursing assistant staffing was also associated with increased mortality.

**CONCLUSIONS:** Lower RN staffing and higher levels of admissions per RN are associated with increased risk of death during an admission to hospital. These findings highlight the possible consequences of reduced nurse staffing, and do not give support to policies that encourage the use of nursing assistants to compensate for shortages of RNs.

**[263 words]**

# What is already known on this topic

Many studies find that hospitals with more registered nurses have lower mortality rates, but there is considerable uncertainty about the significance of this relationship due to limitations in the research designs, which are mainly cross-sectional.

Important issues, such as the actual staffing levels to which patients on hospital wards are exposed and the contribution of non-professional nursing assistant staff, have been less studied, leading NICE to conclude that there was insufficient evidence to inform decision making.

# What this study adds

When patients were exposed to more hours of registered nursing care during their hospital stay, their risk of dying in hospital was decreased.

The relationship between nursing assistant hours and patient death was nonlinear; both higher and lower than average hours from nursing assistants were associated with increased risk.

Because this study overcomes many of the limitations of previous research, these findings demonstrate the potential consequences of shortages of registered nurses and the importance of ensuring the supply of fully trained professionals to maintain safe care in hospitals.

# Introduction

In common with health services in many countries, hospitals in the United Kingdom find it difficult to fully staff hospital wards. In the face of budgetary constraints and increasing demand for health care, there are persistent and growing shortages of registered nurses (RNs).1 Many hospitals rely on unregistered nursing assistants to deliver a substantial proportion of “hands on” care. The proportion of fully trained RNs delivering care on hospital wards in England is already among the lowest in Europe.2 Recruitment and retention difficulties, combined with ongoing government austerity measures, are set to increase pressure to reduce both absolute numbers of staff deployed on the wards and the number of RNs relative to the number of nursing assistants.1 3 4 However, both reducing the RN workforce and substitution of nursing assistants for RNs have been questioned on the grounds of adverse effects on patient safety.5 6 In this paper we explore how variation in the size and composition of the nursing workforce may influence mortality rates in an English NHS hospital.

In England, a series of inquiries into poor care and adverse outcomes experienced by patients in Stafford Hospital from 2005 to 2009 drew attention to deficiencies in nurse staffing. Following this, the National Institute for Health and Care Excellence (NICE) was commissioned to develop guidance on “safe nurse staffing” in adult inpatient wards. As part of this process NICE commissioned reviews of evidence. Despite the many studies demonstrating hospital level associations between lower RN staffing levels or dilute skill-mix and adverse patient outcomes, including an increased risk of death, 7 when NICE published its guidance in 2014, it concluded that:

*“Insufficient evidence is available about the relationship between staffing, ward-level factors and outcomes.” 8, p35*

A key factor limiting the extent to which existing research can be used as the basis for informing staffing guidelines is that most studies are cross-sectional, with outcomes and nurse staffing levels measured at hospital level and averaged over time.7 In a notable exception to this pattern, Needleman found that there was a 2% increase in the hazard of death for every occasion when patients were exposed to RN staffing substantially below the level that was planned for a shift during their hospital stay.9 While this study demonstrated a prospective association between low staffing and death, results were derived from a single US hospital, and the study focussed on RN staffing levels only, without examining the contribution of nursing assistants. A more recent study in 4 Finnish hospitals also demonstrated an association between daily workload per nurse and adverse outcomes but again did not address composition of the nursing team.10

Since European hospitals typically have a fewer RNs and a higher proportion of nursing assistants in the nursing care workforce than in US, 5 it is particularly important to consider the potential contributions of assistant staff to maintaining safety. In the current study, we aim to determine whether patient patients who were exposed to periods of low staffing by RNs and nursing assistants during a stay on general wards in a large general hospital in England experienced an increased risk of death.

# Methods

This was a retrospective longitudinal observational study, using routinely collected data about staffing and all patients who spent time on 32 general adult medical and surgical wards (see supplementary materials) of a large acute care general hospital NHS trust in the South of England from April 2012 to March 2015.

## Data sources

Nurse staffing data were extracted from an electronic rostering system, which contained records of shifts worked, location, hours and grade for all nurses employed by the hospital. Temporary staffing deployed on the wards was derived from a database recording bank (extra-contractual work by staff employed by the trust) and agency (staff employed through an external agency) shifts. Both databases were subject to extensive checking and validation as they were directly used to manage staff working patterns and payments. In total, we identified 538,238 shifts worked by RNs (fully qualified nurses on the Nursing and Midwifery Council Register with university diploma or degree level qualification or equivalent) or nursing assistants (nursing care assistant personnel with no formal training requirements or registration, typically employed in roles described as health care assistants or support workers in NHS pay bands 2-4).

Patient data were extracted from the patient administration system and an electronic system used routinely to record patient vital signs (Vitalpac™). These data consisted of:

* patient demographic and diagnostic data, including acute diagnosis and comorbidities;
* national early warning score on admission
* transfers within the hospital, used to determine the wards where a patient received care and to link patients to staffing data.

Patient data were in turn used to determine the number of patients on each ward and the number of new admissions to the ward for each day. In total, we identified 148,994 patients who spent one or more days on eligible wards in the three years of the study.

Our study required that these data sources were linked for analysis purposes. Because shift patterns varied substantially between and within wards, with a mixture of traditional (8 hour) and long (12 hour) shifts, we considered staffing levels in terms of hours per patient day for each staff group. As the calculation of this variable was derived from nursing hours worked and the number of patients on that ward, we had to remove days from the study where we could not reliably match the two. From a theoretical maximum of 35,040 ward days (365 days X 3 years X 32 wards), there were 1822 days on which no patients were recorded on study wards because of ward closures. Of the remaining 33,218 days, 2236 (6.7%) were either unavailable or excluded for other reasons including days immediately preceding / following ward closure or opening, where extremely low values for the patient population resulted in extremely high nursing hours per patient day. In these cases, the relevant days were excluded from the study when the patient population fell below 25% of the median. In some cases, we could not reliably match the ward codes used for patients with those used for staff. As an example, a ‘ward’ could move from one physical location to another (sometimes occupying part of another existing ward), resulting in situations where patients were coded to the new ward (based on physical location) while the electronic rostering system still recorded staff on the ‘old’ ward. We retained patients where we had at least one day of valid staffing measurement. After linking to staffing data the study sample comprised 138,133 admissions (93% of all potentially eligible admissions).

The study used patient and staff data that were not provided with explicit consent for research purposes. No sensitive data which might aid identification of individuals (e.g. postcode area) were transferred to the research team and all individual identifiers were pseudonymised, meaning that individuals could be linked across datasets but the research team had no way of linking to original identifiers in source files. The study was approved by the National Research Ethics Service. East Midlands – Northampton Committee Ref: 15/EM/0099.

## Measures

The primary outcome was death in hospital during the admission, with death within the first 30 days of admission as a secondary outcome. For each admission, we used diagnostic and demographic factors (including diagnosis, age and comorbidity) to calculate a predicted risk of death using coefficients derived from the Summary Hospital Mortality Indicator (SHMI) model.11 We used the June 2015 model, which was developed from data on all acute admissions in England for the previous three years, approximately coinciding with the study period.12 This approach allowed us to estimate risk associated with a wide range of diagnostic groups (including the effect of interaction between diagnosis and age, comorbidity and admission route) derived from a national population, whereas directly adjusting for mortality risk using only local data would inevitably mean that risks associated with some diagnoses could not be accurately estimated due to small sample sizes. Because the SHMI risk score reflects the average risk for patients admitted with a given set of characteristics, we also used the patient’s first early warning score, calculated from the first recorded set of vital signs using the National Early Warning Score (NEWS), which reflects the patient’s acuity on or near the point of admission. The NEWS has been shown to be highly accurate in predicting death in hospital (area under the ROC for death within 24 hours 0.89.). 13 As this measure is taken at the beginning of a patient’s stay, it is largely independent of any effects that may result from variation in nurse staffing whereas subsequent scores may be influenced by care received.

Staffing levels were measured as hours per patient per day for registered nurses and unregistered nursing assistants, with variables normalised as absolute deviations from the mean for each ward, reflecting the different staffing requirements on each ward. The mean staffing for each ward corresponded closely with the hours per patient day estimated from planned staffing levels (establishments), which were determined by a widely used staffing methodology, the Safer Nursing Care Tool14 (supplementary table i).

We considered staffing as both a categorical variable (days with staffing below the ward mean hours per patient day) and as a continuous variable (daily hours above / below ward mean) in separate analyses. Because the level of nursing work is also likely to be influenced by the turnover of patients caused by admissions and discharges9 we calculated a variable to indicate days of unusually high patient turnover for the ward relative to the available workforce. Since ward establishments are set to accommodate typical admission levels, we identified days when admissions per nurse exceeded 125% of the mean for that ward – reflecting a mismatch between demand and available staff, resulting from either a low number of staff or a high number of admissions.

## Analysis

We used multi-level/hierarchical mixed-effects survival models to explore the association between staffing levels and death. A proportional hazard model was specified. In addition to the staffing level variable, all models included variables to control for patient risk (SHMI risk score, first NEWS and emergency admission), patient turnover (admissions per RN / nursing assistant above 125% of mean) and ward as a random effect. Survival models consider the time to event (in this case death) and the resulting hazard ratio considers the relative rate of death over a period of time.15 Because staffing levels vary both between and within wards and patients move from ward to ward, we considered staffing levels as time varying covariates in a repeated-measures framework with all staffing level variables normalised relative to the mean for the current ward. Thus our estimates of the effect of staffing reflect variation within wards rather than variation between wards. Variation between wards may simply reflect an assessment of different levels of care required. RN and nursing assistant staffing levels were expressed as a cumulative sum of exposure. Staffing on wards other than general wards (e.g. ICU) was not considered and so did not contribute to the cumulative sum. We explored non-linear effects of staffing levels by including quadratic and cubic terms in models. Relative improvements in model fit were assessed by looking for reductions in the Akaike Information Criterion (AIC) and Bayesian Information Criterion (BIC). An exponential distribution was assumed for the baseline hazard function, selected as it provided superior model fit to the Cox Proportional Hazards, where no distribution is assumed. Analyses were undertaken using the Stata Statistical Software: Release 14 using the xtstreg command.

Our primary analysis considered staffing during the first five days of stay, reflecting the majority of the stay for the majority of patients, but we also undertook secondary analysis considering all days of the stay. Analysis thus focusses on the period of hospital stay when the patient is most likely to be acutely ill, while still including staffing levels experienced by the majority of patients for the majority of their stay (median stay is less than 3 days). This approach to modelling reflects that taken by Needleman and colleagues.9

# Results

## Patient and staffing characteristics

The majority of patients were admitted as emergencies (79%). The mean age of admitted patients was 67 years, with 14% aged > 85 years. While 50% had no co-morbidities (Charlson Comorbidity Index [CMI] 0), 35% of patients had a CMI score of >5 (Table 1). Overall, 5662 patients died (4.1%). One hundred and thirty-seven different diagnostic groups were represented as the main diagnosis associated with the admission, based on the diagnostic groups used to calculate SHMI.11 Pneumonia was the single most common diagnosis (4.2%) with the most common 15 diagnostic groups accounting for 38% of all admissions. The diagnostic group associated with most deaths was also pneumonia (21% of all deaths). Mean length of stay was 6.8 days (median 2.7).

Across all wards the mean staffing levels were 4.75 RN hours per patient per day and 2.99 nursing assistant hours per patient per day. The mean skill-mix was 61% RN. Staffing levels varied considerably both between and within wards (supplementary table a). Mean RN hours per patient per day varied from 2.91 (a general medical respiratory ward) to 9.61 (renal high care). Skill-mix (proportion of RNs) varied from 86% (renal ward) to 46% (medical general ward). The standard deviation for variation of staffing within wards was, on average, 18% of the mean for RN hours per patient per day and 29% of the mean for nursing assistant hours per patient per day. Over the first five days of their hospital stay, patients experienced a mean of 1.93 days of low RN staffing and 1.94 days of low nursing assistant staffing, with a mean cumulative shortfall of 0.39 RN hours per patient and 0.25 nursing assistant hours per patient (supplementary table b). Admissions above 125% of the ward mean occurred on around a quarter of all days (27% for admissions per RN and 26% for admissions per nursing assistant), with patients exposed to a mean of 0.88 days of high admissions per RN and 0.91 days of high admissions per nursing assistant during their first five day (supplementary table c).

## Staffing, turnover and mortality

For each day that a patient spent on a ward with RN staffing below the mean for that ward, the hazard of death was increased by 3% (aHR 1.03 95% CI 1.01-1.06). Each day of exposure to nursing assistant staffing below the mean was associated with a 4% increase in the hazard of death (aHR 1.04, 95% CI 1.02-1.07). When patients were on wards where admissions per RN exceeded 125% of the mean for that ward, the hazard of death was increased by 5% (aHR 1.05 95% CI 1.01-1.09) but there was no significant association between admissions per nursing assistant and death (Table 2).

When considering deaths within 30 days of admission only, the model coefficients were almost identical. We also considered deaths within 5 & 10 days of admission only, which yielded a similar pattern of results although for deaths within 5 days the effect of low RN staffing was greater and the effect of low HCA staffing smaller and non-significant (supplementary tables e-g). Similarly, restricting the model to emergency admissions only had no effect on the coefficients for the staffing variables. Models including exposure to low staffing on all days of the hospital stay showed significant adverse effects from low RN staffing only, although the coefficients were lower (aHR 1.01 per day), a likely product of increased risk being primarily associated with days early in the stay (supplementary tables h-i).

Adding variables to account for weekend admissions or weekend stay, periods where low staffing by other professions might co-occur with low staffing by nurses, did not substantially alter the coefficients or the substantive statistical conclusions (supplementary tables j-k). We considered the possibility that low staffing might co-occur with seasonal infections by examining the frequency of influenza as an admission diagnosis among patients who died. Influenza occurs marginally less often among those exposed to low staffing compared to those not exposed (0.5% vs 0.8% for low staffing on first day, 0.5% vs 1.3% for low staffing on any day supplementary table l). We explored for seasonal trends in staffing and found no clear trend, although RN staffing was higher in winter months compared to summer months whereas nursing assistant staffing was lower at the beginning of the year (late winter) compared to summer months and early winter (supplementary figures a-b). Finally we calculated the association between staffing levels relative to ward mean and patient risk (SHMI and first NEWS) and found no significant associations (supplementary tables m-r).

In order to further quantify the effect of variation in staffing levels, we explored the effects of absolute variations by calculating the cumulative sum of staffing in hours per patient per day relative to the mean for the ward for each patient for each of the first five days. This gives an indication of the average staffing experienced by the patient, relative to what was normal for each ward (table 3). Every additional RN hour per patient was associated with a 3% reduction in the hazard of death (aHR 0.97 95% CI 0.94-1.00). However, additional nursing assistant hours were not significantly associated with a reduced hazard of death (aHR 1.01 95% CI 0.98 to 1.04). Results were similar when considering only the cumulative sum of hours below the mean (see supplementary tables s-t).

The contrast between analyses treating staffing as a categorical variable and that treating it as a continuous variable, particularly in relation nursing assistant staffing levels, raises the possibility of a non-linear effect. We explored this by introducing quadratic and cubic terms for the staffing variables into the models. The coefficients are reported in Table 3. The quadratic term for nursing assistant staffing was significant and the cubic term neared significance, indicating a non-linear relationship. In order to understand the non-linear relationship, we plotted the curves based on these coefficients. The hazard of death was increased when patients were exposed to either more than average or less than average nursing assistant hours over the course of their stay, while the relationship between RN staffing and the hazard of death appears to be linear. (Figure 1). We also considered whether there was evidence that variation in levels of nursing assistant staffing could alter the effect of RN staffing (or vice versa) by introducing an interaction terms into the model. There was no significant interaction between hours RN staffing and nursing assistant staffing. (supplementary table v).

# Discussion

When patients experienced days where staffing levels fell below the ward’s mean, their risk of death was increased. While the relationship appeared to be linear for RN staffing levels, there was evidence that the risk of death increased as patients were exposed to levels of nursing assistant staffing that were either above or below the mean. While our study largely confirms existing findings about the association between RN staffing and outcomes, it provides important additional information. Firstly, the association is demonstrated at a patient level with a longitudinal association between variation in staffing and outcome, providing important confirmation that the hospital level cross-sectional associations reflect individual patient exposures. Secondly, we have demonstrated that the relationship appears to be linear with no threshold effect observed over the range of variation that we observed. Although this is the first study to show a significant harmful effect from low nursing assistant staffing, we also show a potential harm when staffing from this group is above the mean.

The NHS has begun to use a standard metric of “care hours per patient day” to provide a comparison of staffing levels between hospitals.3 This measure combines registered nursing and nursing care assistant hours to give a single measure. Our findings clearly show that a measure combining these two staff groups in this way is unwarranted. Cross-sectional studies have found that lower skill-mix has been associated with worse outcomes, including mortality. (e.g.5 16 17) However, if only examining the proportion of registered nurses in the workforce, the independent contribution of each staff group cannot be properly determined. Most studies that have considered both RNs and other nursing staff groups as independent predictors have found that having more assistant nursing personnel was not associated with mortality or was associated with increased mortality at a hospital level. 18 19 20 21 One quasi-experimental study found mixed effects on mortality and adverse effects on several other outcomes from adding assistants to the workforce.22

Although our findings lend no support to a policy of compensating for deficits in the RN workforce by employing more nursing assistants, these results do show that an adequate number of assistants is important for maintaining patient safety. Findings of some studies show a net negative effect from adding any assistant staff at any given level of RN staffing, because of the reduction in skill mix ( e.g.5) Our results show that there may be an optimal level of assistant staffing. The mean staffing levels on the wards we studied corresponded closely to the staffing establishments (planned staffing levels) which were determined by a widely used staffing methodology, the Safer Nursing Care Tool.14 When assistant staffing was close to this level the hazard of death was reduced. The mechanism by which adding further assistants above this level can lead to worse outcomes requires further exploration. Increases in assistant staffing levels in response to increases in patient dependency is a possible explanation, although we found no association between our measures of mortality risk and assistant staffing levels, which makes this unlikely. It may be that the presence of additional direct care staff creates a division of labour that means RNs spend less time with patients, reducing opportunities for ongoing monitoring, assessment and evaluation outside scheduled observations.22

While nursing assistant staffing above the mean was associated with no additional benefit (indeed it was associated with increases in mortality), the same was not the case for RN staffing. The relationship between RN staffing hours and mortality appeared to be linear. This is in itself a surprising finding. While many previous studies have reported a linear coefficient, few have directly explored whether the relationship was, in fact, linear, although a meta-analysis of North American studies found a curvilinear relationship between staffing and outcomes.23 In that study, the incremental benefits of adding more staff reduced at higher staffing levels. Although our findings cannot be directly compared to hospital level studies, which provide hospital wide averages, nurse staffing levels in English hospitals are generally lower than those found in many other European countries and the United States, and typical patient to nurse ratios are higher than agreed or mandatory levels in other countries.2 5 24 Consequently, it may be that RN staffing in the study hospital does not reach levels at which incremental benefits diminish.

The average overall staffing (nursing assistant + RN hours ) in this study, approximately 7.75 hours per patient per day, is typical of NHS general hospitals although it falls at the lower end of those reported in the Carter Review of productivity in the NHS (where the range was from 6.3 to 15.48).3 An additional RN hour per patient day would represent a staffing uplift of 13%, equivalent to 1 additional RN per shift on a 24 bedded ward (excluding any shift overlaps). Patients experiencing the median length of stay would have a cumulative increase of 2.7 nursing hours, associated with a reduction in the hazard of death of 8%.

Patient turnover has been identified as an important influence on nurse staffing requirements in previous research. Needleman and colleagues found that patients exposed to shifts with high turnover experienced a 7% increase in the hazard of death.9 Our findings suggest that the association is specific to RN staffing although our threshold (above 125% of the mean) was not subject to sensitivity testing. As the work of assessing and planning care for new patients is a registered nurse responsibility, the additional workload is likely to fall primarily on them. While we did not consider discharges directly, these are likely to be highly correlated with admissions in the face of high bed occupancy. Again, preparation for discharge is likely to generate significant additional work for registered nurses. Workload and productivity measures that focus solely on patient numbers may significantly underestimate the registered nursing workload, particularly if length of stay shortens and patient turnover increases. The significance of patient turnover as a workload variable in addition to patient census and acuity/ dependency merits more attention in future research.

The findings of this paper suggest potential benefits from increasing the availability of RNs on acute hospital wards. However, in England, RN shortages look set to continue in the short term. These findings show the importance of a policy response in order to rectify the shortage and to retain existing registered nurses within the workforce. Heath Education England, which has a responsibility for workforce planning and training staff for the NHS, has recently announced plans to increase RN training posts and have shown a renewed interest in programmes that could improve retention of nurses such as Magnet accreditation.25 26 These findings indicate that RN shortages are unlikely to be remedied by increasing the numbers of lesser trained nursing staff in the workforce.

## Strengths and limitations of this study

While our study was able to overcome many limitations of previous research, it remains observational. Causal inference does not follow directly from the observed associations, although the longitudinal design with staffing exposures measured at a patient level eliminates many plausible alternative explanations making a causal interpretation much more likely.27 There now is a significant body of evidence supporting a causal mechanism linking low nurse staffing to increased mortality arising from reduced capacity to observe and intervene to prevent deterioration.28 29

Our study has a number of strengths. Although our study was in a single site this does mean that our results do not arise from a “hospital effect” whereby the observed associations between nurse staffing and outcomes could arise because hospitals with more resources in general also have more nurses. 27 It is the first to consider the longitudinal relationship with RN and nursing assistant staffing independently. We have assessed the staffing levels experienced by individual patients and shown that exposure to low staffing precedes increased risk of death. The use of survival analysis means that we have considered time to event, but our data is censored at the point of discharge and our analysis assumes that those discharged early have the same risk as those discharged late. It is possible that the large proportion of patients with no comorbidities in our sample is a result of under-coding, but the distribution of recorded comorbidities resembles the sample on which the SHMI risk model was validated.11 In addition to the SHMI risk score, our models included a measure of acuity as a covariate, which is also a good predictor of mortality risk, and so we are confident that we have accounted for patient level risk factors as far as possible.

Results based on hours relative to the mean measure are not subject to bias arising from patients with longer stays experiencing more low staffing. Our measure of staffing is determined relative to the average for each ward rather than an absolute measure, and so it accounts for different requirements for care in different units. In simple terms this means that our analysis reflects association between mortality and variation in nurse staffing within each ward, rather than between wards. While average ward staffing levels corresponded closely with the measured staffing requirements, any effect from variation in average staffing levels between wards is not reflected in these analyses. Nonetheless, we cannot exclude all possible sources of endogeneity7

# Conclusion

These findings show the potential consequences of shortages of registered nurses in terms of the negative impact on patient safety. While nursing care assistants also have an important part to play in maintaining the safety of hospital wards, they cannot act as substitutes for registered nurses. When assessing staffing requirements or making comparisons, registered nurse and assistant hours should not be treated as equivalent. Strategies to improve the supply of registered nurses are required. The adverse consequences of RN shortages are unlikely to be remedied by increasing the numbers of lesser trained nursing staff in the workforce.

[4701 words inc all in text citations]

**Acknowledgements**  
This project was funded by the NIHR Health Services Research and Delivery Programme (HS&DR 13/114/17) and will be published in full in the Health Services and Delivery Research Journal. Furhter Information available at: <https://www.journalslibrary.nihr.ac.uk/programmes/hsdr/1311417/#/>

The views expressed are those of the author and not necessarily those of the NHS, the NIHR or the Department of Health and Social Care.

# Tables

*Table 1 Patient characteristics*

|  |  |  |  |
| --- | --- | --- | --- |
|  | **n(%)** | **Mean (SD)** | **Median (Range)** |
| **All patients** | 138 133 (100%) |  |  |
| Emergency admissions | 108 865(79 %) |  |  |
| Elective | 29 268 (21%) |  |  |
| **Male** | 64 596 (47%) |  |  |
| **Female** | 73 537 (53%) |  |  |
| **Age** |  | 62.93 (20.61) | 66.64 (16.03-106.14) |
| Under 65 | 64 984 (47%) |  |  |
| 65-<75 | 25 223 (18%) |  |  |
| 75-<85 | 28 316 (21%) |  |  |
| 85+ | 19 610 (14%) |  |  |
| **Charlson Comorbidity Index (CMI)\*** |  | 6.08 (84.26) | 3 (0-98) |
| CMI 0 | 68 682 (50%) |  |  |
| CMI 1-2 | 231 (0.2%) |  |  |
| CMI 3-4 | 20 385 (15%) |  |  |
| CMI 5+ | 48 663 (35%) |  |  |
| **SHMI risk** |  | 0.06 (0.10) | 0.01 (0.00-0.85) |
| **First NEWS** |  | 1.73 (2.03) | 1 (0-19) |
| Low risk (NEWS <=2) | 102 674 (74%) |  |  |
| Medium risk (NEWS ≥3 and NEWS ≤5 | 27 409 (20%) |  |  |
| High Risk (NEWS ≥6) | 8 050 (6%) |  |  |
| **Length of stay** |  | 6.81 (12.63) | 2.73 (0.15-933.33); |

\*Charlson, M. E., P. Pompei, K. L. Ales and C. R. MacKenzie (1987). "A new method of classifying prognostic comorbidity in longitudinal studies: development and validation." J Chronic Dis **40**(5): 373-383.**)30**

*Table 2 Hazard of death associated with low staffing levels during the first five days (adjusted and unadjusted).*

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Staffing exposure  (per day over first five days) | Hazard Ratio\* (HR) | p-value | 95% Confidence Interval (CI) | | Adjusted Hazard Ratio \*\*(aHR) | p-value | 95% Confidence Interval (CI) | |
| RN staffing below ward mean | 1.03 | 0.009 | 1.01 | 1.06 | 1.03 | 0.009 | 1.01 | 1.06 |
| NA\*\*\* staffing below ward mean | 1.04 | <0.001 | 1.02 | 1.07 | 1.04 | <0.001 | 1.02 | 1.07 |
| Admissions per RN>125% of ward mean | 1.05 | 0.024 | 1.01 | 1.09 | 1.05 | 0.024 | 1.01 | 1.09 |
| Admissions per NA>125% of ward mean | 1.00 | 0.873 | 0.96 | 1.04 | 1.00 | 0.873 | 0.96 | 1.04 |
| NEWS on admission | 1.30 | <0.001 | 1.28 | 1.31 | 1.26 | <0.001 | 1.24 | 1.27 |
| SHMI Risk score | 1.95 | <0.001 | 1.90 | 2.00 | 1.87 | <0.001 | 1.81 | 1.92 |
| Emergency | 3.89 | <0.001 | 3.16 | 4.79 | 1.24 | 0.085 | 0.97 | 1.60 |
| df 41 AIC 61889.87 BIC 62376.13  \*Unconditional model adjusting for ward (random effect) only \*\* adjusted for ward, SHMI risk score, NEWS on admission and mode of admission (emergency vs elective) For full model see supplementary material Table A. \*\*\* Nursing Assistant (NA) | | | | | | | | |

Table 3 *Hazard of death associated with cumulative hours above or below mean during the first five days (linear and non-linear models)*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Staffing exposure  (cumulative sum over first five days) | Adjusted Hazard Ratio (aHR) | p-value | 95% Confidence Interval (CI) | |
| *Linear Model* |  |  |  |  |
| RN Hours | 0.97 | 0.023 | 0.94 | 1.00 |
| NA Hours \* | 1.01 | 0.394 | 0.98 | 1.04 |
| Df 41, AIC 61919.4, BIC 42405.66  All models include control for turnover (admissions per nurse) patient risk (SHMI) first NEWS, Emergency admission and ward | | | | |
| *Nonlinear model* |  |  |  |  |
| RN Hours | 0.98 | 0.200 | 0.95 | 1.01 |
| RN Hours2 | 1.00 | 0.621 | 0.99 | 1.01 |
| RN Hours3 | 1.00 | 0.930 | 1.00 | 1.00 |
| NA Hours | 1.00 | 0.835 | 0.97 | 1.04 |
| NA Hours2 | 1.01 | 0.014 | 1.00 | 1.02 |
| NA Hours3 | 1.00 | 0.061 | 1.00 | 1.00 |
| Df 45, AIC 61920.19, BIC 62453.88  All models include control for turnover (admissions per nurse) patient risk (SHMI) first NEWS, Emergency admission, and ward (Full model see supplementary material Tables G, H ).  \* Nursing Assistant (NA) | | | | |

(see file)

Figure 1 Non-linear effects of nurse staffing. Change in the hazard of death associated with variation in staffing levels, relative to the mean

# References

1. Buchan J, Seccombe I, Gershlick B, et al. In short supply: pay policy and nurse numbers. 2017

2. Aiken LH, Sloane DM, Bruyneel L, et al. Nurses’ reports of working conditions and hospital quality of care in 12 countries in Europe. *Int J Nurs Stud* 2013;50(2):143-53.

3. Carter P. Operational productivity and performance in English NHS acute hospitals: unwarranted variations. *London: Department of Health* 2016

4. Jacob ER, McKenna L, D'Amore A. The changing skill mix in nursing: considerations for and against different levels of nurse. *J Nurs Manag* 2015;23(4):421-26.

5. Aiken LH, Sloane D, Griffiths P, et al. Nursing skill mix in European hospitals: cross-sectional study of the association with mortality, patient ratings, and quality of care. *BMJ Qual Saf* 2017;26(7):559-68.

6. Aiken LH, Sermeus W, Van den Heede K, et al. Patient safety, satisfaction, and quality of hospital care: cross sectional surveys of nurses and patients in 12 countries in Europe and the United States. *BMJ* 2012;344(7851):e1717.

7. Griffiths P, Ball J, Drennan J, et al. Nurse staffing and patient outcomes: Strengths and limitations of the evidence to inform policy and practice. A review and discussion paper based on evidence reviewed for the National Institute for Health and Care Excellence Safe Staffing guideline development. *Int J Nurs Stud* 2016;63:213-25.

8. National Institute for Health and Care Excellence (NICE). Safe Staffing for Nursing in Adult Inpatient wards in Acute Hospitals (Guidance). London: National Institute for Health and Care Excellence 2014.

9. Needleman J, Buerhaus P, Pankratz VS, et al. Nurse staffing and inpatient hospital mortality. *N Engl J Med* 2011;364(11):1037-45.

10. Fagerström L, Kinnunen M, Saarela J. Nursing workload, patient safety incidents and mortality: an observational study from Finland. *BMJ Open* 2018;8(4)

11. Campbell MJ, Jacques RM, Fotheringham J, et al. Developing a summary hospital mortality index: retrospective analysis in English hospitals over five years. *BMJ* 2012;344:e1001.

12. Clinical Indicators Team. Sumarry Hospital-level Mortality Indicator (SHMI): Deaths associated with hospitalisation. England July 2014-June 2015: key facts and notes Health and Social Care information Centre, 2016.

13. Prytherch DR, Smith GB, Schmidt PE, et al. ViEWS-Towards a national early warning score for detecting adult inpatient deterioration. *Resuscitation* 2010;81(8):932-37.

14. The Shelford group. Safer Nursing Care Tool Implementation Resource Pack: The Shelford Group, 2014.

15. Allison PD. Event history and survival analysis: Regression for longitudinal event data: SAGE publications 2014.

16. Duffield C, Diers D, O'Brien-Pallas L, et al. Nursing staffing, nursing workload, the work environment and patient outcomes. *Appl Nurs Res* 2011;24(4):244-55.

17. Estabrooks CA, Midodzi WK, Cummings GG, et al. The impact of hospital nursing characteristics on 30-day mortality. *Nurs Res* 2005;54(2):74-84.

18. Unruh L, Joseph L, Strickland M. Nurse absenteeism and workload: negative effect on restraint use, incident reports and mortality. *J Adv Nurs* 2007;60(6):673-81.

19. Park SH, Blegen MA, Spetz J, et al. Patient turnover and the relationship between nurse staffing and patient outcomes. *Res Nurs Health* 2012;35(3):277-88.

20. Griffiths P, Ball J, Murrells T, et al. Registered nurse, healthcare support worker, medical staffing levels and mortality in English hospital trusts: a cross-sectional study. *BMJ Open* 2016;6(2):e008751.

21. Jarman B, Gault S, Alves B, et al. Explaining differences in English hospital death rates using routinely collected data. *BMJ* 1999;318(7197):1515-20.

22. Twigg DE, Myers H, Duffield C, et al. The impact of adding assistants in nursing to acute care hospital ward nurse staffing on adverse patient outcomes: An analysis of administrative health data. *Int J Nurs Stud* 2016;63:189-200.

23. Kane RL, Shamliyan TA, Mueller C, et al. The association of registered nurse staffing levels and patient outcomes: systematic review and meta-analysis. *Med Care* 2007;45(12):1195-204.

24. Royal College of Nursing. Policy Briefing: Mandatory Nurse Staffing levels. London: RCN, 2012.

25. Health Education England. Facing the Facts, Shaping the Future: A draft health and care workforce strategy for England to 2027. London: Health Education England, 2017.

26. Willis G. Shape of Caring: A Review of the Future Education and Training of Registered Nurses and Care Assistants. London: Health Educatuion England, 2015.

27. Shekelle PG. Nurse-patient ratios as a patient safety strategy: a systematic review. *Ann Intern Med* 2013;158(5 Pt 2):404-9.

28. Ball JE, Bruyneel L, Aiken LH, et al. Post-operative mortality, missed care and nurse staffing in nine countries: A cross-sectional study. *Int J Nurs Stud* 2018;78:10-15.

29. Griffiths P, Recio-Saucedo A, Dall'Ora C, et al. The association between nurse staffing and omissions in nursing care: A systematic review. *J Adv Nurs* 2018 Published Online First: 2018/03/09. doi: 10.1111/jan.13564

30. Charlson ME, Pompei P, Ales KL, et al. A new method of classifying prognostic comorbidity in longitudinal studies: development and validation. *J Chronic Dis* 1987;40(5):373-83.