

1 Title - Exploring broad consent in the context of the 100,000 Genomes Project: a mixed  
2 methods study

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4 Running title – Broad consent in the context of genomic testing

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6 Lisa M Ballard<sup>\*1</sup>, Rachel H Horton<sup>1</sup>, Sandi Dheensa<sup>2</sup>, Angela Fenwick<sup>1</sup> and Anneke M  
7 Lucassen<sup>1</sup>

8  
9 <sup>1</sup>Clinical Ethics and Law at Southampton (CELS), Faculty of Medicine, University of  
10 Southampton, UK.

11 <sup>2</sup>Centre for Academic Primary Care, Population Health Sciences, Bristol Medical School,  
12 University of Bristol, UK.

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14 \*Correspondence: Dr Lisa Ballard, Clinical Ethics and Law (CELS), Mailpoint 127, Rm  
15 2013, Centre for Cancer Immunology, University of Southampton, Southampton General  
16 Hospital, Tremona Road, Southampton, Hampshire, England, SO16 6YD, UK. Tel: +44 23  
17 8120 5082; E-mail: l.ballard@soton.ac.uk

18  
19 **ABSTRACT**

20 The 100,000 Genomes Project (100kGP) - a hybrid clinical-research initiative - was set up to  
21 analyse whole genome sequences (WGS) from patients living with a rare disease or cancer.

22 The project positioned participant consent as being of central importance, but consent in the  
23 context of genomic testing raises challenging issues. In this mixed-method study, we

24 surveyed 1,337 100kGP participants regarding their experiences of taking part in the project  
25 and conducted in-depth interviews with 24 survey respondents to explore these findings

26 further. Survey responses were analysed using descriptive statistics and interview data were  
27 analysed thematically. The consent approach of the 100kGP resulted in a proportion of our

28 study's participants not understanding the complexities of the project and what types of  
29 results they might receive; for example, 20% of participants in the cancer arm did not recall

30 what decisions they had made regarding additional findings. It is not surprising that a project  
31 such as this, with such diverse aims and participant groups, would throw up at least some

32 challenges. However, participants reported being satisfied with their experience of the project  
33 to date. Our study highlights that in the context of consent for more complex endeavours,

34 such as the 100kGP, it

35 is important to assess (and document) an agreement to take part, but complicated decisions  
36 about what and when to communicate may need revisiting over time in response to changing  
37 contexts. We discuss the implications of our findings with reference to participants of the  
38 100kGP and the newly formed NHS Genomic Medicine Service.

39 Keywords: Consent, genomics, 100,000 Genomes Project.

40

#### 41 INTRODUCTION

42 The 100,000 Genomes Project <sup>1</sup> (100kGP) was a hybrid clinical-research initiative set up to  
43 sequence whole genomes from National Health Service (NHS) patients initially in England,  
44 but later extended to include Wales, Scotland and Northern Ireland. The project aimed to find  
45 molecular genetic diagnoses for people affected by rare conditions, as well as to improve  
46 treatment and outcomes for people with cancer. Identifying the genetic cause of a suspected  
47 rare disease, or improved treatment for someone with cancer were the ‘main findings’ to be  
48 provided to participants. Participants could also opt to receive ‘additional findings’ (AFs) and  
49 carrier testing, the results of which are still to be released. AFs are selected genetic risk  
50 factors that predispose for serious conditions, for which screening and/or treatment are  
51 usually available. The list of AFs looked for is still subject to change, as evidence evolves,  
52 but currently includes various cancer predisposition syndromes and familial  
53 hypercholesterolaemia(1). The NHS Genomic Medicine Service has been set up in England  
54 with similar aims and infrastructure to the 100kGP, though AFs will not initially be  
55 included(2). Through this new service whole-genome sequencing (WGS) will become a  
56 routine and frontline test in cross-cutting areas of medicine(3).

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<sup>1</sup> For more details regarding the 100kGP please visit [www.genomicsengland.co.uk/about-genomics-england/the-100000-genomes-project/](http://www.genomicsengland.co.uk/about-genomics-england/the-100000-genomes-project/)

58 The 100kGP framed participant consent as being of central importance (See Figure 1 for  
59 100kGP consent process). Indeed, one of its four main aims was ‘to create an ethical and  
60 transparent programme based on consent’(4). Consent in the context of genomic testing has  
61 long been seen as a challenging issue and more so with the hybrid nature of the 100kGP,  
62 where research and clinical elements were combined in the consent approach. The detailed  
63 but unfocussed approach of genome sequencing, and its familial nature, means that results  
64 can be hard to accurately forecast and might be unexpected, or may have ramifications for  
65 others beyond the person being tested(5).

66

67 Research ethics committees tend to place great weight on the importance of consent, partly in  
68 reaction to previous scandals where research participants have been lied to or kept unaware  
69 of important information(6). Clinical practice also elevates information provision during the  
70 consent process as the central method by which respect is shown for patient autonomy(7).  
71 The many uncertainties that surround genomics(8) make specific consent hard to achieve, and  
72 correspondingly, 100kGP participants were at some points asked to make broad rather than  
73 specific decisions; for example, they could decide whether to receive AFs or not, but they  
74 could not pick and choose what these AFs might be(1).

75 [Figure 1 here]

76 We undertook a mixed method study: in that we used a survey to generate quantitative data  
77 regarding participants’ recollections of the consent process for the 100kGP, and then  
78 explored the insights gained from the survey data more deeply with subsequent qualitative  
79 interviews which aimed to elicit how and whether consent for genomic testing appeared to be  
80 working in practice. This forms part of a wider study involving interviews with patients(9)  
81 and focus groups with health professionals(10) regarding views on consent and  
82 confidentiality in relation to genetic information.

83

## 84 MATERIALS AND METHODS

85 This study used a survey followed by in-depth interviews with a subset of survey respondents  
86 [Figure 2], aiming to further explore the findings of the survey and capitalise on the strengths  
87 of both qualitative and quantitative data in order to enhance the robustness of our  
88 conclusions(11). Ethics approval was obtained from the NHS South Central Hampshire  
89 Research Ethics Committee (reference number 13/SC/0041).

90 [Insert figure 2 here]

### 91 **Development of survey and interview schedule**

92 We developed initial survey questions based on a review of the extant literature about ethical  
93 issues in genomics (see supplementary information for survey questions). Co-authors  
94 discussed each question and reached a consensus about which to keep. Discussion focused on  
95 whether the proposed questions were likely to elicit meaningful data about the consent  
96 approach in the context of the 100kGP(12). In this paper we have focused on a selection of  
97 questions from the survey and reported interview data that linked to these questions, focusing  
98 on expectations regarding results, AFs, and familial communication.

99

### 100 **Recruitment**

101 We recruited participants through one Genomic Medicine Centre (GMC), which comprised  
102 nine NHS trusts and served 3.5 million people. Participants were NHS patients with a rare  
103 disease, their families (often patient's parents, but sometimes other affected family  
104 members), and patients with cancer. Health professionals (HPs) and research staff recruiting  
105 participants to the 100kGP handed out our survey to all participants who consented to take  
106 part in the 100kGP with an accompanying information sheet that explained the purpose of the  
107 research. Respondents either completed the survey at that time or completed it later and then

108 returned it by post. In line with guidelines from the UK Health Research Authority(13), we  
109 inferred participant consent on receipt of a completed survey.

110

111 We have recruited 1,819 participants to the survey study in total. However, early in the  
112 course of the study, we revised the survey, and in this paper we report on the revised survey  
113 only, which was completed by 1,337 participants. Recruitment for the revised version of the  
114 survey took place from January 2017 to October 2018 with a response rate of 60% (the GMC  
115 recruited 3,088 people to the 100kGP during this period, of whom 28% (n 865) were <18 and  
116 so not eligible to receive a survey). The survey contained an expression of interest slip  
117 regarding the interview study and participants could choose to fill this in to indicate their  
118 willingness to be interviewed. Forty-two percent (n 562) of survey responders expressed an  
119 interest in being interviewed. Of interested survey responders a purposeful sample of 10% (n  
120 54), which included participants from a range of conditions, ages, and gender, were contacted  
121 by email or telephone. Of these, 24 were interviewed between May 2017-April 2018 (24 did  
122 not respond to email or phone contact, and a suitable date could not be found for 6). If they  
123 wished to proceed, a mutually convenient time and place was arranged. If participants came  
124 to the hospital, they were offered compensation for their travel and parking. All interviews  
125 were conducted by LB, who has a health psychology background and previous experience of  
126 interviewing people living with genetic conditions.

127

## 128 **Data analysis**

129 Interviews were transcribed and analysed thematically(14). We generated codes from the first  
130 few transcripts and used these to guide the coding of all transcripts; codes were added to the  
131 analysis as subsequent transcripts were analysed. Codes were organised into categories and  
132 then refined into two overarching themes. We considered each of these themes considering

133 our survey data. NVIVO (QSR International, v11.4.3 (2084) for Mac) was used to organise  
134 and manage the qualitative data and SPSS to conduct descriptive statistics for the survey data.  
135 No surveys were removed from the analysis if some data were missing so figures in results  
136 do not always total 100%.

137

## 138 RESULTS

### 139 **Demographics**

140 We surveyed and interviewed respondents from a range of ages, genders, and education  
141 levels - Table 1 shows the participant demographics. Overall, 70% of participants came from  
142 the 'rare disease' arm of the 100kGP, reflecting the 74% of rare disease participants recruited  
143 by the GMC in total. A higher proportion of women were interviewed than men; we  
144 attempted to redress this but were unsuccessful (see Table 2 for a comprehensive account of  
145 the survey results).

146 [Insert table 1 here]

147 [Insert table 2 here]

148 The following expands on our two themes.

149

#### 150 **1. "I don't remember, maybe I didn't understand it completely"**

151 This theme describes some participants' struggle to call to mind the nature of the decisions  
152 they had been asked to make; the various misconceptions they held about the project; and that  
153 many were unaware of key implications of the project, for example the potential relevance  
154 for family members, or the likelihood of finding a diagnosis.

155 [Insert table 3 here]

156 Not all participants could recollect what decisions they had taken regarding whether to have  
157 AFs. This was more common in participants in the cancer arm of the project of whom 20%

158 (n=67) were ‘not sure’ if they had consented to have AFs, relative to only 5% (n=49) of rare  
159 disease participants. However, interview data suggested that poor recollection of decisions  
160 was perhaps more common than indicated by the survey as in some cases it became clear to  
161 the interviewer that a participant did not remember making a decision about AFs, despite  
162 indicating in the survey that they had chosen to find out about them (Table 3, quote 1). When  
163 these inconsistencies were pointed out to the participants, they appeared unconcerned.<sup>2</sup>

164

165 We asked participants about their recollections regarding the nature of AFs. Over two thirds  
166 of all survey participants (72%, n=755) thought that AFs would tell them about ‘all kinds of  
167 possible risks’. The 100kGP restricted AFs to a few select genomic variants known to  
168 predispose to serious conditions, for which treatment and/or screening is likely to be helpful.  
169 Less than 1% of participants are expected to have an AF under the current list<sup>3</sup> and the  
170 100kGP participant information sheets stated that ‘The diseases we look for are uncommon,  
171 and the chance of you having one of them is low’(15).

172

173 Of those interview participants who did remember providing consent for AFs, many had  
174 misunderstood what this information would tell them (table 3, quote 2). Interview  
175 participants thought that AFs may tell them about their risk of developing conditions like  
176 arthritis, Huntington’s, brain cancer and Parkinson’s, none of which are being searched for by  
177 the 100kGP. A few participants reported that they believed AFs would tell them about  
178 conditions that they already had, or those that would need “*immediate attention*” (P9 Rare  
179 Disease). The 100kGP participant information stated that the project might ‘find something  
180 which could be important for the health of your family’(15); and we asked questions about  
181 the familial implications of participating. Our survey found that over three-quarters of

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<sup>2</sup> The researcher alerted the 100kGP team if a discrepancy was found and the team contacted the participant.

<sup>3</sup> As yet, no AFs have been reported to participants.

182 participants (77%, n=997) reported that they had told their family members they were taking  
183 part in the project, whereas less than two thirds (62%, n=737) had told those family members  
184 that AFs might be found as well as a main finding.

185

186 We explored this further during interviews, where some participants discussed how it had not  
187 occurred to them to inform their relatives (Table 3, quote 3-4). Some did not understand why  
188 their results would be relevant to their relatives and thought AFs were personal to them: “*I*  
189 *think the additional is probably more personal to me isn't it?*” (P6 Rare Disease Parent).  
190 Some interview participants explained that they intended to inform relatives but had not  
191 “*through lack of opportunity*” (P17 Rare Disease Parent) or plan to “*if something [an AF]*  
192 *comes out*” (P14 Cancer). Also, many indicated that the people that they chose to talk to  
193 about the project were not blood relatives for whom the project might find medically relevant  
194 information, but unrelated family members whose support and opinion was important (Table  
195 3, quote 5).

196

197 We asked questions about the likelihood that they or their family members would receive a  
198 diagnosis through the 100kGP. Participants tended to hold optimistic views about what they  
199 would get from the project. Over half of survey participants (62%, n=693) thought that it was  
200 likely (48%, n=533) or very likely (14%, n=160) that they, or their family member, would  
201 receive a diagnosis. In contrast, the 100kGP report on their website that an estimated 20-25%  
202 of participants will receive a diagnosis,(15) though this was not included in the information  
203 sheets or consent forms.

204

205 **2. “I don’t remember much, and I don’t understand everything, but that’s OK”**

206 This theme describes how many participants seemed unconcerned that they could not  
207 recollect some details of what they consented to – they trusted that HPs, and the project,  
208 would act in their interests.

209 [Insert table 4 here]

210 As survey data showed that some participants did not recall the decisions they had made and  
211 had not understood certain aspects of the project, we explored this with interview  
212 participants. Participants were aware that they could not remember everything; they may  
213 have remembered certain aspects, but rarely the details. What they did report was that they  
214 felt satisfied with the consent process and had been given enough information to make a  
215 decision about whether or not to participate and have AFs looked for (Table 4, quote 1).

216

217 Interviewees did not think the project was particularly complicated. When asked about the  
218 consent process, and if anything could have been made clearer, many said the project was  
219 clearly explained, made sense, and was ‘straightforward’. Trust appeared to play a part in  
220 why participants took the decision to participate, a finding also reported in other studies(16-  
221 20). Participants were not worried about the technicalities and trusted that the researchers  
222 would use their data responsibly (Table 4, quote 2), with the number of documents they  
223 received enhancing the perception of thoroughness and reliability (Table 4, quote 3). We  
224 specifically asked interview participants if they had concerns about their data being held  
225 electronically and all but one indicated they had no worries. The participant who did have  
226 concerns had made the decision to participate regardless as they felt that the potential benefits  
227 of participating outweighed these concerns (Table 4, quote 4). Participants put aside any  
228 concerns they had and put themselves in the hands of the expert: “*You have to trust these*  
229 *people. They’ve spent years in training [...] you have to put it [trust] into the HPs*” (P10  
230 Cancer), with some participants feeling happy to sign the consent form before their HP felt

231 comfortable to let them do so (Table 4, quote 5). The view that the project was trustworthy  
232 appeared to stem from several sources, for example participants attributed certain qualities to  
233 the project, such as not revealing information to insurance companies (Table 4, quote 6);  
234 written information about the project (Table 4, quote 7); investment in adjunct social research  
235 (Table 4, quote 8); positive past experience of the NHS (Table 4, quote 9); and specific  
236 mechanisms to preserve confidentiality (Table 4, quote 10).

237

238 Some participants were aware that they might be contacted in the future – after they had  
239 received their ‘main result’, since researchers would continue to look at their data and new  
240 evidence might emerge. These participants felt more relaxed about not being able to recall  
241 decisions, or understand exactly what results they would get, because they assumed this  
242 would be revisited in the future if necessary (Table 4, quote 11). Other participants assumed  
243 that an initial result letter was all that they would receive, and thought, wrongly, that their  
244 letter relating to ‘main findings’ meant that AFs had been checked for too (Table 4, quote  
245 12).

246

## 247 DISCUSSION

248 In this mixed method study, we found that many participants in the 100kGP did not always  
249 remember the decisions they were asked to make during the consent process. They also had  
250 various misconceptions about what sort of results they might receive from the project and, in  
251 some cases, were unaware that the project might find health information relevant for their  
252 wider family. Participants tended to have an optimistic view of the likelihood of finding a  
253 diagnosis via the 100kGP, and most felt satisfied with their decision to participate, even when  
254 they were made aware that the decisions they appeared to take during the consent process  
255 were different to what they thought. Our study demonstrates that many participants do not

256 appear to have given consent to take part in the 100kGP based on scrutinising and weighing  
257 up the large volumes of information provided by the 100kGP, but instead because they  
258 trusted the HP that suggested that they consider taking part, and trusted the project itself(20).  
259 However, some participants may have been strongly weighted towards participating to be  
260 able access technological advances they (or their children) would not otherwise be offered. It  
261 is possible they felt ‘coerced by circumstance’ and had to put aside any concerns they may  
262 have; as one participant explained “*If you had told me that you were going to sell my*  
263 *information to the Russians, then I probably would have still done it*” (P6 Rare Disease  
264 Parent).

265

#### 266 **Facilitating decision-making during consent conversations**

267 Our study has important implications for future practice regarding how patients’ consent is  
268 sought for genomic testing - especially considering the complexity hybrid clinical-research  
269 endeavours introduce - and what weight is subsequently attributed to the decisions taken  
270 during an initial consent conversation. The 100kGP approach, with its strong emphasis on  
271 comprehensive written information and lengthy consent consultations, clearly engendered  
272 trust in participants and was viewed positively, but perhaps because of functions other than  
273 information provision. The number of documents participants received may have enhanced  
274 the perception of thoroughness and reliability, acting like “symbolic tokens” (17, pg 2220) of  
275 legitimacy and trustworthiness. Whilst recent court cases have tended to focus on the  
276 adequacy of information provision (e.g. Montgomery <sup>4</sup>), provision of information is only part  
277 of the consent process. Dickert et al argue that consent is richer than respecting patient  
278 autonomy, recall of information and signing a form(21). Our study supports this, finding that

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<sup>4</sup> The Montgomery ruling (2015) established that it is not for a medical professional to decide what information to provide to a patient. Instead health professionals need to provide information that a reasonable patient would want to know as well as what the particular patient in question wants to know. The medical professional is or should reasonably be aware that the particular patient would be likely to attach significance to a risk of injury in treatment.

279 the consent approach in the 100kGP encompassed additional ethically important functions,  
280 such as reinforcing trust.

281

282 Our data suggests that if the consent process for complex ongoing investigations - such as  
283 genomic testing - is judged solely on participants' ability to accurately recall the decisions  
284 they took; it would need rethinking. For example, some participants could not remember, or  
285 incorrectly remembered, whether they had asked for AFs to be looked for. This is in keeping  
286 with a previous interview study with rare disease participants from a genome sequencing  
287 project(22), where the study team demonstrated that interviewees who thought they had  
288 declined AFs – and stated their reasoning behind this decision – had actually consented to  
289 receive AFs during the consent process. Moreover, 61% of our survey participants thought  
290 that AFs would tell them about 'all kinds of possible risks', rather than a narrow menu of  
291 serious conditions for which screening and/or treatment is likely to be available. Whilst  
292 thinking AFs might be broader than they are is not necessarily harmful, it is concerning that  
293 some interviewees - who expressed that they had not chosen to find out about AFs - had  
294 ostensibly chosen to do so when they provided consent for the project (and vice-versa).  
295 Rigidly sticking to patient's binary answers to complex questions made some time ago, when  
296 there is little evidence that these answers reflect what they think today, may prove to be ill-  
297 advised(23).

298

299 This in turn presents a challenge to the usefulness of consent forms; what patients thought  
300 they had chosen, and what they had indicated at the time of consent, were at times different.  
301 This suggests that when difficult ethical questions arise in the clinic, for example if a health  
302 risk is inadvertently found during genomic testing where a patient could mitigate the risk if  
303 they knew about it, we should not exclusively decide what to do by deferring to their

304 previous consent forms. The consent process should be seen as a continuum of ongoing  
305 communication to allow for changes over time(24), and whilst the consent form might be a  
306 useful proxy for what a patient might currently think, our data suggests that this should not be  
307 assumed without question. It can be argued that inasmuch as a participant understands the  
308 decisions that they are making at the time of a consent conversation, their consent is  
309 'informed', regardless of whether they can recollect the decisions they made. However, our  
310 research shows that people who have made decisions during the consent process would not  
311 necessarily endorse the decision that they took at that time when asked again at a later date.  
312 Whilst this does not necessarily mean that their original decision was not 'informed', it does  
313 mean that HPs should be aware that there is potentially a temporal aspect to 'informed  
314 consent', and a decision taken some time ago may not accurately reflect the decision that a  
315 participant might take today.

316

317 Our study also raises the question of how consent conversations functioned during the  
318 100kGP – why did some participants apparently make different decisions to what they  
319 thought they had? Some people might have changed their mind over the months since joining  
320 the project, or perhaps had not engaged with questions in the same way when they were  
321 raised during their consent conversation, as when they explored them during their in-depth  
322 interview. The 100kGP consent process packed in a large quantity of information(4), and our  
323 data suggest that on the whole this was not seen as problematic by patients. There is a tension  
324 between providing sufficient information such that people can make informed decisions  
325 about genomic testing, and providing so much information that they cannot meaningfully  
326 engage with some of these decisions(3).

327

328 Our research indicates a potential discrepancy between the choices participants' might have  
329 documented on their consent forms for 100kGP regarding AFs, and the choices that they  
330 actually intended to make. Perhaps discussions about AFs needed more prominence during  
331 consent conversations, potentially at the expense of detailed discussion of issues like data  
332 security(25). Whilst it is clearly very important that participants have access to detailed  
333 information about the latter, if they find it relevant and useful, we feel it is important to  
334 consider how to provide information on these topics without overshadowing discussion of  
335 other issues that patients might consider more important. In complex situations like these,  
336 whilst the decisions needing discussion may be broad in scope, consent discussions may need  
337 to be tailored in the sense that they need to focus on the aspects of greatest concern to the  
338 particular individuals making these decisions. This will mean HPs moving away from aiming  
339 to cover everything in a tick box-type model.

340

#### 341 **Informing patients about genomic tests**

342 Some participants had not considered that their results might be relevant to their blood  
343 relatives, and many participants had unrealistic expectations of the likelihood of receiving a  
344 diagnosis or AF. The majority of survey participants thought it was likely that they or their  
345 family member would receive a diagnosis from the project, whilst the actual figures are likely  
346 to be much lower. These results are supported by findings from a survey of rare disease  
347 100kGP participants conducted by Genetics Alliance and Genomics England who found a  
348 mismatch between participant's hopes of taking part and what has actually been delivered so  
349 far by the project(2). Media discourse around genomics and personalised medicine - that  
350 tends to present the usefulness of genomic technology in a strongly positive light - may have  
351 contributed to creating high expectations as to what the 100kGP was able to deliver(26). Our  
352 research emphasises the importance of highlighting the potential limitations of genomic

353 testing during the consent process – many people will not receive a genomic diagnosis, or  
354 their results may be unclear and difficult to interpret(5).

355

356 The benefits of genomic testing, especially testing for pre-symptomatic treatable diseases,  
357 will be realised partly by patients sharing this information with their relatives(27). Our  
358 findings reiterate the importance of ensuring that people having genomic testing are made  
359 aware that their decisions, and their results, may have relevance for their blood relatives. One  
360 participant expressed this particularly clearly: *“If someone had said that to me, go home and  
361 speak to your family about it, then I would have thought “oh yeah actually”, but it’s only you  
362 speaking about it now that I actually stop to think about them”*. It appears paradoxical that the  
363 rare disease participants were taking part in a project with their family members but did not  
364 fully recognise that results from the project might have relevance for others in their family.  
365 Participants seemed to have compartmentalised certain findings, maybe this helped them  
366 understand this complex project. Our survey confirmed that the majority of participants had  
367 not told their relatives about their decision about AFs. Whilst this does not necessarily mean  
368 that they would not go on to inform their relatives if an AF was found, earlier awareness that  
369 genomic testing could reveal information of familial relevance might make this process easier  
370 (28). Previous research indicates that patients generally recognise the importance of sharing  
371 genetic information with family members, especially regarding risks of diseases that can be  
372 prevented or treated(9), although, in practice, some patients struggle to inform their at-risk  
373 relatives in a timely fashion(29). We suggest that during the consent conversations for  
374 genome sequencing, patients should be encouraged to consider talking to their relatives about  
375 their decision to have a test.

376

377 **Implications for the NHS Genomic Medicine Service**

378 Despite the inaccurate recollection and misperceptions about the project, participants  
379 generally felt satisfied with their decision to take part in the 100kGP. Many participants  
380 expressed trust in the project and the HPs involved, and were unconcerned even when it was  
381 pointed out that some of the decisions they made during the consent process were different to  
382 what they had previously thought. This finding may be connected to trust that the project  
383 would 'do the right thing' regardless. If this is the case, then the project has a responsibility to  
384 continue acting in a trustworthy manner, which may involve adapting the existing consent  
385 process to include determining whether participants who consented to have AFs looked for  
386 are still happy to receive them.

387

388 Our study suggests that whilst consent conversations for the 100kGP did not always succeed  
389 at informing participants and eliciting what they really thought about particular questions,  
390 they were fulfilling wider functions such as reinforcing trust(21). Some 100kGP participants  
391 will have chosen to take part based on trust rather than on carefully weighing and considering  
392 large volumes of information(20). This underlines the importance of the newly formed NHS  
393 Genomic Medicine Service focussing on trustworthiness by reflecting on empirical findings,  
394 from studies such as ours, and continuing to refine and research the consent process(30). This  
395 trust needs to be maintained by ensuring that genomic testing takes place within a system of  
396 processes, where patients can be confident that their data will be protected appropriately, and  
397 that their preferences will guide the sorts of results that might be looked for(3, 31). Part of  
398 this process might involve ensuring that patients are not given the illusion of clear-cut  
399 choices if these might later be hard to interpret and honour.

400

401 We argue that in the context of the NHS Genomic Medicine Service, consent conversations  
402 need to be more open-ended(32), with participants aware that aspects of their consent might

403 need to be revisited over time in response to changing contexts. Findings from other studies  
404 support this, suggesting that patients would like more information and more contact  
405 throughout the process of genomic testing(2). The Consent and Confidentiality guidelines in  
406 genomic medicine move towards this, offering a ‘record of discussions’ template as opposed  
407 to a consent form(33). As genomic testing transitions from being available only via projects  
408 like the 100kGP, with dedicated research time and infrastructure to support it, to being  
409 routinely offered in the NHS(31), we highlight the need to examine our practices regarding  
410 consent. This is reiterated by the Nuffield Council on Bioethics who outline the limitations of  
411 one-off consent in fast changing areas such as genomics, where outcomes are sometimes  
412 unexpected(30). Nevertheless, genetics services are still using consent forms despite a record  
413 of discussions template being recommended in a previous edition of the Consent and  
414 Confidentiality guidelines(34). Consent may not be operating in the ways that we expect, and  
415 further research is needed to explore strategies to improve patients’ engagement with, and  
416 recollection of, the key decisions they are asked to make during consent conversations about  
417 genomic testing. We plan to further explore 100kGP participant experiences of receiving  
418 their main results and AFs.

419

## 420 **Strengths and Limitations**

421 The response rate for our survey was 60% and we recruited participants from a broad range  
422 of ages and disease types. However, 15% of surveys returned had missing data. Studies  
423 reporting the experience of participating in the 100kGP often focus on participants with rare  
424 disease (2, 20, 25), whereas we have also explored the experience of participants with cancer.  
425 The results presented in this study are from one GMC, so we cannot say with certainty that  
426 these findings are representative of other GMC participant experiences. However, the consent  
427 documents and training for conducting consent appointments were standardised nationally.

428 Some of the wording in the survey could have been interpreted differently by different people  
429 (e.g. what do ‘likely’ and ‘information about a diagnosis’ mean?). Due to the mixed  
430 methodology we were able to explore the findings from the survey in more detail in the  
431 interviews, to clarify points further and to explore wider topics.

432

### 433 CONCLUSION

434 Seeking participant views about the 100kGP is essential for ensuring that the NHS Genomic  
435 Medicine Service evolves in an ethically-sound way, that is in a way that benefits and  
436 respects participants and their relatives as well as protecting them from potential harm. It is  
437 not surprising that a project such as this, with such diverse aims and participant groups, and  
438 blend of research and clinical aims and governance, would throw up at least some challenges.  
439 Our findings suggest that consent alone cannot bear the weight of all subsequent decisions  
440 about what findings to disclose from WGS. Consent was of central importance to the  
441 100kGP; however, different aims were achieved through the consent process than were  
442 originally planned. Our research shows that some participants did not remember key details  
443 of decisions taken during their initial consent conversation and had expectations that differed  
444 from those the project could deliver, emphasising that genomic testing needs to happen in a  
445 context whereby these issues can be dealt with along the way. Providing participants with a  
446 copy of their consent forms, as the 100kGP did, may be a useful step in allowing people to  
447 remind themselves of the decisions they made at the time of their initial consent conversation.  
448 However, such an approach is not sufficient to conclude that a person still holds the same  
449 views now that they appeared to at the time of the consent conversation. We highlight the  
450 need for a national discussion about the role of consent in the NHS Genomic Medicine  
451 Service – how can we best facilitate it, and how should we respond to questions that patient  
452 consent alone cannot answer? Our paper raises the question: are participants in the 100kGP

453 prepared for the issues that arise from not remembering or understanding discussions had and  
454 decisions made in the initial consent appointments?

455

#### 456 CONFLICTS OF INTEREST

457 The authors declare no conflict of interest.

458

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468

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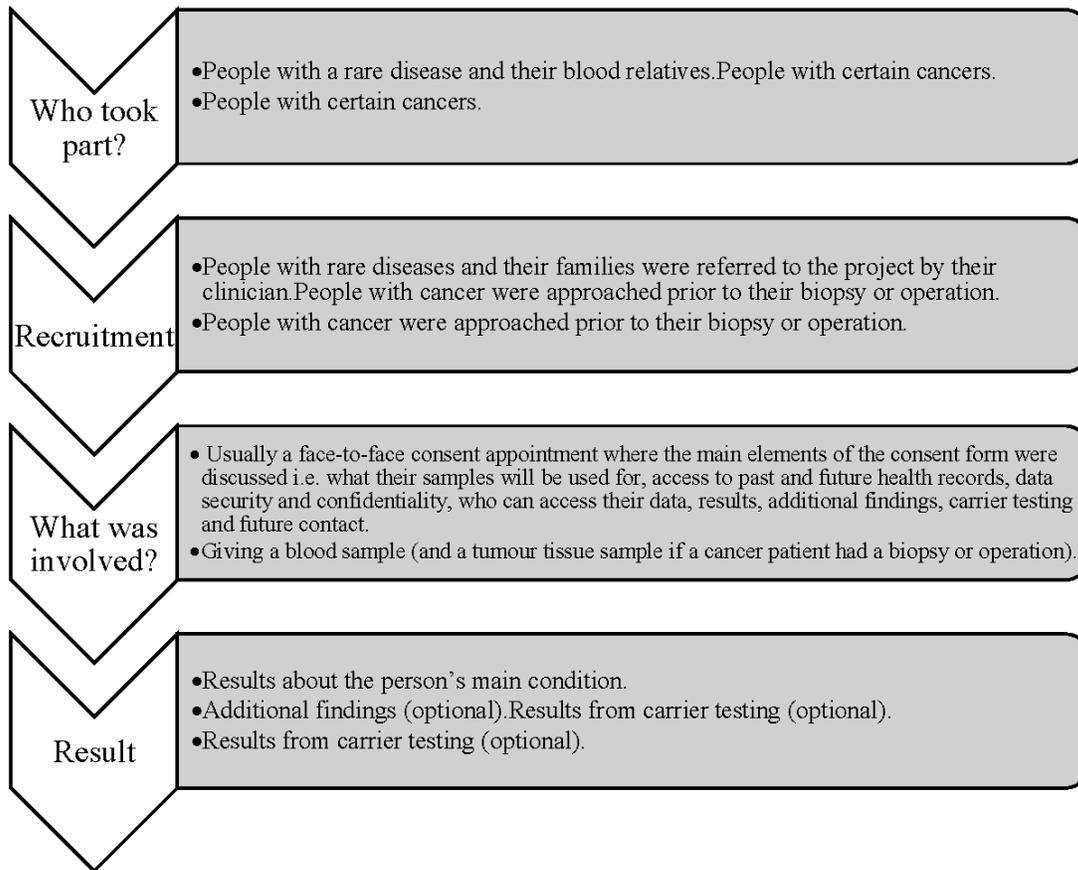
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556



**Figure 1. Consent process in the 100,000 Genomes Project**

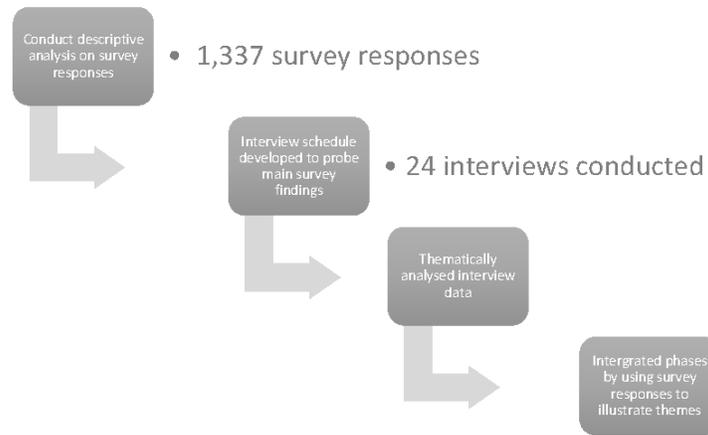


Figure 2. A mixed methods design

Table 1. Demographics for survey and interview participants\*\*

| Variable              | Survey (n (%)) | Interview (n (%)) |
|-----------------------|----------------|-------------------|
| <b>100kGP arm</b>     |                |                   |
| Rare disease          | 836 (72.1)     | 18 (78)           |
| Cancer                | 300 (25.9)     | 5 (22)            |
| <b>Respondent</b>     |                |                   |
| Patient               | 638 (55)       | 11 (48)           |
| Patient's parent      | 476 (41)       | 11 (48)           |
| Other family member   | 14 (1.2)       | 1 (4)             |
| <b>Gender</b>         |                |                   |
| Woman                 | 640 (55.2)     | 16 (70)           |
| Man                   | 487 (42)       | 7 (30)            |
| Other                 | 7 (0.6)        | -                 |
| <b>Age</b>            |                |                   |
| Under 20              | 18 (1.6)       | -                 |
| 20-30                 | 79 (6.8)       | 2 (9)             |
| 31-40                 | 232 (20)       | 6 (26)            |
| 41-50                 | 213 (18.4)     | 7 (30)            |
| 51-60                 | 183 (15.8)     | 8 (35)            |
| 60+                   | 403 (34.7%)    |                   |
| <b>Education</b>      |                |                   |
| No schooling          | 30 (2.6%)      | 0                 |
| Primary               | 50 (4.3%)      | 0                 |
| GCSE or equivalent    | 372 (32.1%)    | 4                 |
| A Level or equivalent | 249 (21.5%)    | 5                 |
| Bachelor's            | 215 (18.5%)    | 11                |
| Master's              | 85 (7.3%)      | 1                 |
| Doctorate             | 21 (1.8%)      | 0                 |
| Other                 | 70 (6%)        | 0                 |

\*\* Figures do not always total 1,337 due to missing data

**Table 2. Comprehensive survey results**

|                                                                                                               |                      |                                   |                                    |                      |
|---------------------------------------------------------------------------------------------------------------|----------------------|-----------------------------------|------------------------------------|----------------------|
| <i>Q. Did you decide to have additional tests?</i>                                                            |                      |                                   |                                    |                      |
| <b>Answer Options</b>                                                                                         | <b>Yes</b>           | <b>No</b>                         | <b>Not sure</b>                    |                      |
| <b>Responses (%)</b>                                                                                          | RD: 90<br>Cancer: 67 | RD: 5<br>Cancer: 13               | RD: 5<br>Cancer: 20                |                      |
| <i>What will additional tests tell you?</i>                                                                   |                      |                                   |                                    |                      |
| <b>Answer Options</b>                                                                                         | <b>Serious risks</b> | <b>Risks that are not certain</b> | <b>All kinds of possible risks</b> |                      |
| <b>Responses (%)</b>                                                                                          | RD: 3<br>Cancer: 4   | RD: 26<br>Cancer: 18              | RD: 71<br>Cancer: 78               |                      |
| <i>Q. Have you told your family members your genome is being tested?</i>                                      |                      |                                   |                                    |                      |
| <b>Answer Options</b>                                                                                         | <b>Yes</b>           | <b>No</b>                         | <b>Not yet</b>                     |                      |
| <b>Responses (%)</b>                                                                                          | RD: 80<br>Cancer: 56 | RD: 12<br>Cancer: 16              | RD: 8<br>Cancer: 28                |                      |
| <i>Q. Have you told family members about the search for additional findings?</i>                              |                      |                                   |                                    |                      |
| <b>Answer Options</b>                                                                                         | <b>Yes</b>           | <b>No</b>                         |                                    |                      |
| <b>Responses (%)</b>                                                                                          | RD: 63<br>Cancer: 59 | RD: 37<br>Cancer: 41              |                                    |                      |
| <i>Q. How likely do you think it is that you'll get information about you/your family member's diagnosis?</i> |                      |                                   |                                    |                      |
| <b>Answer Options</b>                                                                                         | <b>Very likely</b>   | <b>Likely</b>                     | <b>Unlikely</b>                    | <b>Very unlikely</b> |
| <b>Responses (%)</b>                                                                                          | RD: 14<br>Cancer: 19 | RD: 48<br>Cancer: 43              | RD: 35<br>Cancer: 30               | RD: 3<br>Cancer: 8   |

Table 3. Quotes to illustrate the theme “I don’t remember, maybe I didn’t understand it completely”

|         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Quote 1 | I don’t remember. I think I would have freely consented to that, because having gone into it, why not, you know. So, if I didn’t then, I’ll certainly do now. (P8 Rare Disease)                                                                                                                                                                                                                                                                                              |
| Quote 2 | I don’t remember what the additional findings were to be honest, but I agreed to it. (P7 Cancer)                                                                                                                                                                                                                                                                                                                                                                             |
| Quote 3 | I possibly hadn’t even thought of the wider blood relatives. Just kind of initially you think of yourself. (P11 Rare Disease)                                                                                                                                                                                                                                                                                                                                                |
| Quote 4 | Maybe I should have [told relatives about participating in the 100kGP], but then if someone had said that to me, go home and speak to your family about it, then I would have thought “oh yeah actually”, but it’s only you speaking about it now that I actually stop to think about them. (P1 Rare Disease)                                                                                                                                                                |
| Quote 5 | <p>Interviewer: Did you talk to them [family] about the additional findings as well?</p> <p>P5 Cancer: Yeah, I did, and my husband was, he said, that’d be a good thing [having AFs looked for], because obviously knowledge and prevention is better than waiting for it to happen, isn’t it?</p> <p>Interviewer: And did you have a discussion with people that are related to you? Whatever is found for you won’t be relevant to your husband.</p> <p>P5 Cancer: No.</p> |

Table 4. Quotes to illustrate the theme “I don’t remember much, and I don’t understand everything, but that’s OK”

|          |                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Quote 1  | I did read all of the stuff at the time, and I can’t really remember what it says, but I’m not too concerned [...] everything that I’ve read about what you guys are doing, there isn’t anything that really worries me. (P6 Rare Disease Parent)                                                                                                                                                                                                 |
| Quote 2  | I presume it’ll [data] be put in, in trials or something. I don’t know. I mean I know it’s [...] anonymised and everything [...] I’ll leave it to the researchers to use as they want. I’ll leave it to them [...] I mean they’re not going to be ringing up my insurance companies and things like that, so no, that’s fine by me. (P3 Rare Disease Patient)                                                                                     |
| Quote 3  | I think it’s all really quite straightforward and explained very well, so quite a lot of documents; you know literature that’s come with it, so it’s good.” (P6 Rare Disease Parent)                                                                                                                                                                                                                                                              |
| Quote 4  | Such brilliant stuff is going to come from it, that you just suck it up almost. (P13 Rare Disease Parent)                                                                                                                                                                                                                                                                                                                                         |
| Quote 5  | I was a bit like, it doesn’t matter what you want me to do, I’ll do it anyway, but she was very much like, well let’s just talk about it, and let’s take time, and she did spend time with me going through it. And at the time, I was a bit, oh you don’t have to, it’s fine, I’ll just sign it anyway, and she was no, I want to talk to you about it and make sure you understand it. So, yeah, it seemed fairly straightforward. (P12 Cancer) |
| Quote 6  | They’re not going to be ringing up my insurance companies and things like that. (P03 Rare Disease Patient)                                                                                                                                                                                                                                                                                                                                        |
| Quote 7  | Everything that I’ve read about what you guys are doing, there isn’t anything that really worries me. (P06 Rare Disease Parent)                                                                                                                                                                                                                                                                                                                   |
| Quote 8  | You’ve had so many surveys come through and you’ve probably spoken to numerous different people, so you get a feeling and I think you’ve got to trust that. (P10 Rare disease parent)                                                                                                                                                                                                                                                             |
| Quote 9  | The NHS have done nothing but brilliant stuff for us. (P12 Cancer)                                                                                                                                                                                                                                                                                                                                                                                |
| Quote 10 | They kept saying that his, he’ll just be a number, he won’t be, nobody will be able to identify him, not that I’m worried. (P19 Rare Disease Parent)                                                                                                                                                                                                                                                                                              |
| Quote 11 | I think they talked about something that it can be kept for a while and then used again for something else, if something happens later on and there are new developments, they might go back to it. (P12 Cancer)                                                                                                                                                                                                                                  |
| Quote 12 | Most people would think they’ve got a letter saying they didn’t find anything in me. And they didn’t find I was a carrier, so I naturally presumed that they’d looked into everything, I’m fine. (P24 Rare Disease Patient)                                                                                                                                                                                                                       |