# How to Train Your Agent: Active Learning from Human Preferences and Justifications in Safety-Critical Environments

**Extended Abstract** 

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## **ABSTRACT**

Training reinforcement learning agents in real-world environments is costly, particularly for safety-critical applications. Human input can enable an agent to learn a good policy while avoiding unsafe actions, but at the cost of bothering the human with repeated queries. We present a model for safe learning in safety-critical environments from human input that minimises bother cost. Our model, <code>JPAL-HA</code>, proposes an efficient mechanism to harness human preferences and justifications to significantly improve safety during the learning process without increasing the number of interactions with a user. We show this with both simulation and human experiments. <sup>1</sup>

#### **KEYWORDS**

Safe Reinforcement Learning; Learning from Human Preferences; Human-Agent Collaboration; Human-Robot Interaction

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## 1 INTRODUCTION

The trial-and-error approach to training traditional Reinforcement Learning (RL) models, as used in complex games [15, 20, 22], is not suited for use directly in safety-critical environments. An agent exploring without taking into account safety can lead to damage to itself or its environment (e.g. in self-driving cars or robotics).

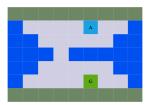
Safe RL addresses this Safe Exploration problem [9], and numerous techniques have been proposed that use information such as safety constraints [2, 4, 5, 10, 21]. These methods, however, do not offer both performance and safety guarantees *during training*. Our solution lies in the human-in-the-loop class and more specifically makes use of the technique where the agent learns from Human Preference queries. The agent samples two actions from its policy and asks the human which one they prefer. This is essentially an Active Learning [19] method and Christiano et al. [6] show why it is more sample efficient than other human-in-the-loop techniques such as Imitation Learning [13], Inverse Learning [1, 16], Reward Shaping [3, 23] and Human Intervention [18]. The main difference

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between our model and [6] is that the policy is learnt directly by supervised learning from an increasing dataset of human preferences, omitting the creation of a reward model learnt from human preferences and used with the traditional RL methods. Such a model would not tackle safe exploration as during optimisation the agent would continuously try unsafe actions to maximise the total reward.

Our contributions lie in two novel and generalisable ideas: (i) we augment preferences expressed by a human over a choice of actions with *justifications* such as one action is preferred because the other is unsafe; and (ii) we use these justifications to guide the generation of future queries over *hypothetical actions* (inspired by [17]), enabling the agent to more effectively map out unsafe areas.

As a learning paradigm and for the evaluation we use a modified version of the Island Navigation environment from [14] (initial state shown in Figure 1a) which, besides its small state-space, captures the safety semantics of the Safe Exploration problem well. Only horizontal and vertical actions are permitted, an episode ends with a death when the agent steps into a blue cell, and remains at the same place when it moves to a green cell. The goal is to avoid as many deaths as possible during training until the optimal policy (one that gives the fastest route to the goal state) is found.



(a) A: agent, G: goal, Dark blue cells: water, Green cells: wall, Grey cells: free road



(b) Human experiments with Thymio mobile robot (same configuration as on the left)

Figure 1: Island Navigation environment

## 2 JPAL-HA

Our algorithm, called *Justified Human Preferences for Active Learning with Hypothetical Actions (JPAL-HA)* (Algorithm 1) builds on the *Parenting* algorithm [8] with the main similarities being the direct policy learning from human preferences (Line 19) and the *parenting* query decision idea, i.e. 'the more familiar the agent's current state  $s_t$  is, the less likely it is to query from there, but instead act greedily' (Lines 11-13, 18, where  $f(s_t)$  is the number of queries been issued from  $s_t$ ). Our method uses: (i) *Before-The-Fact-Queries (BTFQs)*, i.e. queries issued to the human by the agent with dynamic probability before an action is taken (Lines 1-9); and (ii) *After-The-Fact Queries* 

<sup>&</sup>lt;sup>1</sup>The code can be found at https://github.com/ilkaza/JPAL-HA

Table 1: Average number of training deaths, etc. in simulation experiments until the optimal policy is found (Conservative setting, 1000 trials, mean and standard deviation  $\mu \pm \sigma$ )

	Parenting	JPAL	JPAL-HA
Training Deaths	$0.07 \pm 0.27$	$0.04 \pm 0.23$	$0.02 \pm 0.15$
<i>BTFQs</i>	$26.25 \pm 5.8$	$31.12 \pm 8.21$	$25.92 \pm 6.53$
Recordings	$1.59 \pm 1.45$	$1.97 \pm 1.72$	$1.76 \pm 1.64$
ATFQs	$1.32 \pm 1.32$	$1.63 \pm 1.54$	$1.47 \pm 1.45$
Overall steps	$37.72 \pm 14.25$	$41.94 \pm 15.58$	$37.76 \pm 14.5$

#### Algorithm 1 JPAL-HA

**Input:**  $p_{BTFQ} \in [0, 1)$ : hyperparameter close to 1,  $p_{REC}$ : probability of recording,  $p_{ATFQ}$ : probability of asking an ATFQ

**Output:**  $\pi(a|s)$ : agent's policy model

```
1: function ask_BTFQ(s_t)
2: sample a_t^{(0)} and a_t^{(1)} and receive P and J_P from human
         if J_P = n then
 3:
 4:
               find a^* and \mu from P and J_P
              add entry (s_t, a_t^{(0)}, a_t^{(1)}, \mu, J_P, a^*) to X execute a^*
 5:
 6:
         else if J_P = w then
 7:
              a_{best} \leftarrow \text{gen\_hypoth\_actions}(s_t, a_t^{(0)}, a_t^{(1)}, P, J_P)
 8:
               execute abest
 9:
10:
         if (p_{\text{BTFQ}})^{f(s_t)} > r \stackrel{\text{iid}}{\sim} U[0, 1] then ask\_BTFQ(s_t)
11:
12:
13:
              if p_{RFC} > r \stackrel{\text{iid}}{\sim} U[0, 1] then
14:
                   record a < greedy, random> action pair from s_t in R
15:
              if p_{\text{ATFQ}} > r \stackrel{\text{iid}}{\sim} U[0, 1] then
16:
                    ask an ATFQ from R and add entry to X
17:
               execute greedy action drawn from \pi(a|s)
18:
         train policy \pi(a|s) with gradient descent minimising:
19:
```

$$\mathcal{L} = -\sum_{s,a \in X} \sum_{i=0,1} \mu^{(i)} \log \frac{\pi(a_t^{(i)} \mid s_t)}{\pi(a_t^{(0)} \mid s_t) + \pi(a_t^{(1)} \mid s_t)}$$
(1)

20: until optimal policy is found

(ATFQs), i.e. queries recorded in a temporary memory R and issued to the human at a later step, with the goal to safely explore by eliciting the human's input upon the greedy and a random action (Lines 14-17). Answers of both types are stored in an embraced memory X, in which the agent policy model  $\pi(a|s)$  (a neural network with the board state s as input and the probabilities of the four actions a as output) (Line 19) fits as in traditional supervised learning.

JPAL-HA introduces two novel ideas: (1) Justifications,  $J_P \in \{w, n\}$ , that augment preferences  $P \in \{1^{\text{st}}, equal, 2^{\text{nd}}\}$  over a choice of initially sampled actions  $a_t^{(0)}$  and  $a_t^{(1)}$  from  $\pi(a \mid s)$ . A warning, 'w', states that at least one action leads to a death, whereas 'n' indicates both are safe, making human feedback marginally more complex. The impact on safety, however, is significant. This is

because a more efficient mapping of  $P \times J_P$  to the correctly chosen action  $a^*$  and  $\mu \in \{0, 0.25, 0.5, 0.75, 1\}$  (ground truth label with  $\mu^{(0)} = \mu$  denoting how much the first action is preferred to the second and  $\mu^{(1)} = 1 - \mu$  denoting the opposite) is achieved compared to previous works which only use the values of  $\mu \in \{0, 0.5, 1\}$ ; and (2) *Hypothetical Actions (HAs)*: in case of  $J_P$  being 'w', then generate extra queries regarding new (hypothetical) sampled actions that could have been taken. By that, the agent investigates dangerous areas faster and potentially picks a better safe action  $a_{best}$  (Lines 7-9). A subtlety is that in most cases, only with a justification over the new action (i.e. 'if I had taken that other action, would it have been safe?') we can extract all the information we need in order to add a new entry in X about different actions involved in that step.

## 3 EVALUATION

Initially, we verified our assumption that traditional RL algorithms (e.g. Q-learning which suffers at least 20 deaths until it finds the optimal policy) fail in terms of safety. Table 1 shows the results of simulation experiments comparing Parenting, JPAL (Justifications only) and JPAL-HA (Justifications and HAs) on a conservative setting (high  $p_{BTFQ}$  value):  $p_{BTFQ} = 0.95$ ,  $p_{REC} = 0.8$  and  $p_{ATFQ} = 0.8$ . We observe that Justifications act immediately on safety (reduced training deaths), and HAs give a slight further improvement in safety with Parenting having higher training deaths than JPAL-HA with p-value  $< 10^{-5}$  (Dunn's test [7] with Holm-Bonferroni adjustment [12]). Importantly, however, the use of HAs reduces human burden and time (BTFQs and overall steps) to a level not significantly different from *Parenting*. Additional experiments in a relaxed setting:  $p_{\text{BTFO}} = 0.8$ ,  $p_{\text{REC}} = 0.5$  and  $p_{\text{ATFO}} = 0.5$  showed the same trend. For JPAL-HA we found  $0.13 \pm 0.35$  training deaths (admissible increase) and 24.02 ± 5.98 BTFQs (decrease), revealing the trade-off between safety and human burden, which we can control by tuning  $p_{\rm BTFO}$  according to the application safety requirements.

We also conducted real-world training using the same configuration (Figure 1b) with 8 participants communicating via keyboard with a mobile robot [11]. We used the conservative JPAL-HA model and a seed with average values from Table 1. The mean time to complete training was  $5min\ plus\ 4s\pm51s$  which we consider reasonable for training a real mobile robot. Moreover, we noticed that the cognitive effort of participants answering preference and justification queries was minimal. Additionally, the participants ran the same experiment exclusively on the computer. The mean time was  $3min\ plus\ 45s\pm46s$ . Assuming that most people could, after some practice, reach the best time which was  $2min\ plus\ 40s$  and dividing this by 27, i.e. the number of total queries, gives a good response rate of 5.9s/query indicating the practicality of the method.

# 4 CONCLUSION

The novel ideas of Justifications and Hypothetical Actions, combined together in JPAL-HA have led to a significant improvement in safety, minimising the bother cost. Further experiments with JPAL-HA are being planned including real-world scenarios and incorporation of generalisable techniques such as transfer learning.

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