# C6 – 130820

**Video Conference**

* **C6**
* **Researcher**

### Researcher

If you hear the phrase social media used, what do you think about. What is it?

### C6

It's like talking to other like your friends in ways. It could be anything really… like virtual

### Researcher

So it's in the virtual world.

### C6

Yup

### Researcher

Yup. if I say social media, do you think of any particular programs?

### C6

Instagram, Snapchat, Twitter, Facebook…

### Researcher

Any more?

### C6

Um, TikTok, WhatsApp….

### Researcher

So you started off by saying you think it's about “chat”. Is there anything else that you think that is really key to social media that you have to be able to do apart from being able to chat?

### C6

Um

### Researcher

I mean if you think that's it, that's fine, I’m just trying to push your thinking a bit further.

### C6

Sharing stuff in your life, I guess

### Researcher

Good right, anything else?

### C6

No not really

### Researcher

Okay that's lovely. OK, In the sense we've already answered this (second) question.

When you said “chat” originally did you mean chat over a text or chat in terms of speaking and hearing people over a phone or did you mean both?

### C6

Both really

### Researcher

Okay. Do you use social media yourself?

### C6

I use WhatsApp and that's it

### Researcher

So that's good for me because you're not a huge user of it yourself yet, so what you're doing is you're talking about things that you've picked up. Do you have friends who use social media a lot?

### C6

Yes

### Researcher

And what sort of social media they on?

### C6

Instagram, Snapchat, TikTok

 Researcher

Right I sent a questionnaire to about 400 young people [from a local school] just to years seven and eight. And I asked them to say what social media do they use. And this is their list … of the top 20, were that lot

### C6

Yep

### Researcher

Does that surprise you?

### C6

Um, not really. They are all quite like big names

### Researcher

They are. Are there any that you've not come across?

### C6

Tumblr, Line of Duty and I've heard of all the other ones

### Researcher

The fact that Tumblr was number 17 I don’t think there were many youngsters using it. Are there any that you're surprised appear on that list?

### C6

Um, Twitch, I guess

### Researcher

Why's that

### C6

Because it's only one person like streaming, its not like lots of people can do it at the same time

### Researcher

Right. So if you were drawing up a list of social media would you not have put Twitch in coz you don't think it's social media?

### C6

Yeah probably

### Researcher

So just tell me again why you are discounting it, because it's….

### C6

Its the same as YouTube as well…it's not really connecting with people it's just one person doing it …. and lots of people watching

### Researcher

So I’m guessing you use YouTube a fair amount

### C6

Yeah

### Researcher

But when you were talking about social media you didn't mention to YouTube that’s because you didn't think it was social media

### C6

Yes

### Researcher

Let's quickly nip down the list. So Instagram you’ve talked about, TikTok you’ve talked about, Facebook, Twitter you’ve talked about WhatsApp. Are there any big differences in those top five in terms of the things you can do with them or are they all pretty similar?

### C6

They’re all kind of similar except Instagram, Facebook and Twitter …. Where like you could show pictures to lots of people

### Researcher

Right

## C6

instead of just instead individual I guess

## Researcher

So tell me how you think WhatsApp works

## C6

I guess you have groups as well. But like texting individual people and um, … not really sure

## Researcher

That's okay. What about TikTok, how does that work? I don’t know if you have come across it or have seen it?

## C6

I'm not really sure.

## Researcher

Right okay

## C6

See you don't know whether tick tock has groups or

## C6

Er, no. All I know is that they do dances. That’s it.

### Researcher

And you’ve not done a TikTok yet

### C6

No

### Researcher

And what about Messenger which is number 6. Do you think that's a social media?

### C6

I guess it's communicating with people again

### Researcher

Would you put it in a pile of social medias?

### C6

Er, yeah maybe.

### Researcher

OK I'm going to push on this why. What is it about Messenger that allows you to say, that’s social media?

### C6

Because you're communicating with people

### Researcher

Got it.

On YouTube you can leave comments can't you

### C6

yes

### Researcher

is that not enough to call it social media?

### C6

yeah maybe actually. I don't really think of that

### Researcher

[Name] I'm not trying to change your mind there are no right or wrong answers here, I'm just trying to get you think this through. So where are you currently on YouTube? Do you think YouTube probably is or probably isn't

### C6

I would probably say it isn’t. Its just it’s a bit different to all of the others.

### Researcher

What about think like going to number 9, number 11, Xbox and PlayStation

### C6

You’re playing with other people and talking to them.

### Researcher

So you’re happy there social media because this communication while you’re playing

### C6

Yeah

### Researcher

What about 13 the phone

### C6

You can phone people, just talk to them

### Researcher

So would you'd call a phone a branch social media?

### C6

Yep

### Researcher

Okay. What about 19 Google. Would you put Google as a social media?

### C6

No not really. You’re searching stuff and is the kind of it's personal to you I guess

### Researcher

Can you use Google to communicate with people?

### C6

I don't think so

### Researcher

No okay. You told me earlier, and I forgotten, which is the social media you use? Is it WhatsApp?

### C6

Yes

### Researcher

That's really helpful. Now one of the other questions in the survey was, I asked the year seven and eight to say what they don't like about social media. It was an open-ended question didn't give them choices.

I'm going to show you what they put. Do you want to predict what they might have said?

### C6

It's overwhelming ….. and you can get consumed by it

### Researcher

Anything else

### C6

It's addictive

### Researcher

Can be

### C6

I'm not sure

### Researcher

This is not in any particular order. About a 1/3 of the things that people said they didn't like which could be grouped together about social media was about bullying and they said “you could be bullied over social media”. I wish I'd asked about whether they had actually been bullied, or whether they had heard of people being bullied or whether they knew people had been bullied, so not really clear whether how widespread the bullying is. Have you heard of people being bullied on social media?

### C6

No, not really. But there’s been arguments at school which get carried over

### Researcher

Is an argument bullying?

### C6

No not really

### Researcher

I suppose those people ganging up on one it could be but it's just a disagreement. So there's nothing you'd agree with. The second one was about 1/3 of the people said “we don't like getting comments from strangers”. Does that make any sense to you. Have you come across anything like that?

### C6

I haven't but, I can see like Facebook Instagram Facebook and stuff like that you probably get that because, once you've posted it you have don't have control over it.

### Researcher

Right do you think you are less likely to get that in WhatsApp

### C6

yes

### Researcher

Because WhatsApp people are people who are likely to be in your address book already. Are you aware of anything that people can do to control that?

### C6

Report them, I guess

### Researcher

Anything else

### C6

Just ignore it

### Researcher

Yep, that's an approach. Anything else?

### C6

No. I can't think of anything

### Researcher

That's fine. The third thing which came up quite regularly were comments about ‘trust’ and saying they didn't feel they could trust always trust people on social media. Does that make any sense to you?

### C6

Yeah, because you meet strangers and you don't know if you can trust them if they are like real or not

### Researcher

Talk about when you say they're real or not

### C6

If they're faking to be a friend or if they're real and trying to be friends

### Researcher

Okay. Now where have you that is a real issue on social media. Where have you heard about that is that something is talked about at home or is that something that's come from school or something that you've heard from mates

### C6

At school we used to have like ChildLine and … come in to talk to us about that

### Researcher

So they've come and give you some proper advice and training. Did you find that useful

### C6

Err

### Researcher

Or was it irrelevant because you weren't using social media

### C6

Yeah

### Researcher

Yeah but maybe one day…

If you were to advising your little brothers or you're advising people who go will be going into year 7 next year about and they're just beginning to use social media ,what advice would you give them? Is there any advice you would give him about how to use it and get the most out of it?

### C6

Only talk to your friends

### Researcher

Yes

### C6

And if it looks dodgy, just leave it

### Researcher

Right yes

### C6

That's it really.

### Researcher

OK good.

Last one. I'm not asking you to name names or tell who anybody is, Are you aware of and if your friends we've got themselves into a pickle over social media they got themselves into a mess somehow?

### C6

No not really

### Researcher

Okay that's fine, just checking that off. Now social media is huge it comes in all shapes and sizes. Is there anything about social media that you wish you understood?

### C6

No not really

### Researcher

So you're comfortable with it?

### C6

Yes

### Researcher

The fact that you don't have Instagram and Twitter and things like that. Is that a family decision or was that something you chose not to do?

### C6

Its a bit of both. I'm not really interested in it I don't see the point of it

### Researcher

That's fair enough. Do you have friends on social media?

### C6

Yes

### Researcher

Does that doesn't mean you want to communicate those friends?

### C6

I’ve got it on Messages and WhatsApp

### Researcher

So you can do what you need to do

### C6

yes

### Researcher

is the football team on WhatsApp

### C6

Yep

### Researcher

So, do you think some point in the future you might use social media or do you think it's something you won't use cause not everybody does

### C6

Might do. I don't really get the point of it. I think it's just other people like showing off their life a bit

### Researcher

You're not that sort of person are you!

### C6

No

### Researcher

That’s terrific, that's really helpful. Do you know how old you need to be to use social media officially

### C6

No

### Researcher

One last thing. Some social media I don't have WhatsApp does this actually allows you to discover if someone is online now

### C6

Yes. You can do that WhatsApp. It tells you when they were last checking in.

### Researcher

That's true. And I know Facebook you get a little link of who's online now little green dots next people’s name. Do you think that's a useful thing or you happy just message it goes in there collecting when they're ready or do you think it's really helpful?

### C6

I would say it's that helpful, it just shows you if they're really checking

### Researcher

Yes….C6 you have been absolutely brilliant that's been fantastic I'm really grateful so thank you is there anything good to ask me?

### C6

No, not really.