# C9 and C10 – 140820

**Video Conference – siblings**

* **C9**
* **C10**
* **Researcher**

### Researcher

If somebody your grandad came to you and said, I keep hearing about social media what is it? What would you say?

### C9

Social media is a website which you can, chat with friends and family can be together without being in person, so you don’t have to drive or walk anywhere to…

### Researcher

Good. C10, do you want to add anything?

### C10

No. I agree with that.

### Researcher

Can I ask just before we go any further do either of you use social media?

### C9

I use WhatsApp a little bit, I'm not on it all the time

### C10

No, I don't have a phone

### Researcher

You don't have a phone, no. Okay what do you think of the things that people really like doing on social media that makes it good, what do people like about it?

### C10

Well probably because you can say things. So, say if you wanted to talk one person. You could create like a chat, just you and that person, and just speak to them to say something private to them. Without having to move from the spot you are.

### Researcher

C9 do you want to add anything?

### C9

I don't use WhatsApp that much coz most of the people who send you messages…..it's mostly photos, and sometimes [indistinct] … had realised people have sent me messages because I put my phone on vibrate or like prevent sounds.

### C10

And also you can film, you could send videos to your friends

### Researcher

This is useful because what we're doing is we're building up a list of things we could do on social media. So I can chat to people, I can send text messages, you've talked about videos and photographs. Can you think of anything else that you think you could do or you've heard other people can do?

### C10 and C9

No

### Researcher

That's fine.

Now I went to a school in [Local Town] called [School B], I don't know if you've heard of it, it's about four miles away from here. And I gave a questionnaire to all their years seven and eight. And one of the questions on the survey was, ‘what social media do you like using?’ So these people are a bit older than you Reuben because they're 11, 12, 13. C9 there your sort of age. This is their top 20 social media. [Shows slide] Can you see that?

### C9

They’re nearly banning TikTok now

### Researcher

Who's banning TikTok?

### C9

Apparently in the news America’s going to ban it maybe, and China maybe ban it

### Researcher

Do you know why they're banning it?

### C9

No not really

### Researcher

No OK. So you've heard of TikTok. What about what's on that list, have you heard of many of those?

### C9

I've heard all of them apart from; Discord, #15 (Pinterest) and #20 (Line of Duty)

### Researcher

C10 how many of those have you heard of?

### C10

I have not heard of Discord, #15, #17 (Tumblr) and #20.

### Researcher

Now have a look at that list, C9 the one that you've probably personally used is WhatsApp, but you may know friends who use some of the others

### C9

I think I have Messenger as well.

### Researcher

Yes. Messenger is like taking sending a text message from a phone to somebody else. Is there anything on that list which you don't think ought to be on that list?

### C9

Well…

### C10

…I didn't know that PlayStation was a social media…

### C9

…or Xbox

### C9 and C10

[Indistinct]

### Researcher

Why would you say that they shouldn't be on that list?

### C10

Because it's more…

### C9

indistinct … sometimes you play with yourself and sometimes you like play with your friends

### Researcher

Do you have a games console at home?

### C9 and C10

Yes

### Researcher

So what is it?

### C9 and C10

PlayStation

### Researcher

PlayStation. And when you're playing games, do you ever play with headsets on?

### C9

Yes yes. Sometimes we play with headsets [indistinct]

### Researcher

I’m just asking you a question, I’m not asking you to change your mind. Do you think if you are playing a game with a headset on and you’re chatting to your friends while you’re playing your game…does that make it social media or is it still a game?

### C9

It’s called social media but then it’s kind of still a game.

### Researcher

Are you making that fairly even or still more of a game….

### C9

More of a game than it is social media

### C10

Yeah coz …. Say Xbox and PlayStation … on the actual PlayStation you can’t play people from Xbox

### Researcher

Right

### C9

You can

### C10

No you can’t …

### C9

Ah you can’t have a sort of PlayStation friend on Xbox friend.

### Researcher

Do you two ever use YouTube?

### C9

Yeah, quite a lot.

### Researcher

So number 7, this school put YouTube down as a social media.

### C9

[indistinct] live ..because I put messages down and

### C10

And you can copy the video and paste it onto something like WhatsApp or….

### C9

Yeah. Like its a little [indistinct] button that you can like of push

### Researcher

So are you thinking that possibly YouTube is a social media or it isn’t.

### C9

Ummm. No really. I think its, no I don’t think it is.

### Researcher

And why? Because when we started talking C9 you said the only social media you use is WhatsApp. And although you use YouTube you obviously didn’t think about it as a social media. I’m not saying these people are right, so you keep going. So just help me understand C9 what makes you so sure clear that YouTube is not social media?

### C9

Because, when I play a video I think of people just watching it and not messaging people.

### Researcher

Terrific, thank you. What about things like ‘phone’? Is that a social media?

### C9

Yes. [Indistinct] it’s like playing games on your phone or just…

### Researcher

I am assuming it just meant if you are talking on the phone. Is that enough to make it social media?

### C9 and C10

Yes, I think that’s enough that’s social media

### Researcher

OK

One of the other questions I asked the pupils at this other school I asked them to say what's do they think are the worst things about social media? What are the things you don't like about it, or you don't think are good I'm going to show you their top three answers in a second. Do you have any thoughts on that?

### C9

Well I can think of [Indistinct] unless it like…

### C10

… people saying mean things to you

### C9

Yeah that’s true. And then there’s just joking mean things and really mean things

### Researcher

So what you're telling me is that the bad things about social media are is when other people are bad on it or are rude and nasty or stuff like that. That’s great, anything else?

### C9

No

### Researcher

OK. Let me show you. They had three main things. One is they talked about bullying which is what you have just mentioned, this second one was people receiving comments from people they didn’t know, from strangers…

### C9

… Yes its because [indistinct] when I went onto WhatsApp there’s someone made up a new group which I don't know who's on it, I got, I got … someone probably added me. I left because I didn't know who they were …and I said “who is this?” and they didn't answer me back so I just left

### Researcher

Which is a very sensible thing to do. So you found yourself included in a group because WhatsApp can do that. And you’re not necessarily clear who that was. So would you say that's a downside of WhatsApp, or is that not really a problem?

### C9

It's not really a problem. It's like you don't really get spam messages. And then if they [indistinct] you just leave. There is a bad thing that people could add you when you don't want to be in the group. Other people leave and then they're added again …

### Researcher

So just…oh sorry C9 would you just say that last bit again because I talked across you

### C9

I’ve had friends leave from WhatsApp groups because they just found it annoying and people … just get another … What's it called?

### C10

Request

### C9

Request yes … can you just automatically join their group. You can't press accept or anything so…

### Researcher

That's a downside

### C9

Well it's a good thing. Cos, if it's just someone that you don't know in a group that being annoying and some of your friends are in that group, then…. you get over it when they send you another message request.

### Researcher

Okay. It's interesting because when we started I said what do you think social media is, you started by saying well it about people communicating and it's about people sharing maybe photos or videos that they've taken. You've now talked about ‘groups’ do you think groups are an important part of social media or is groups just something happens in WhatsApp?

### C9

What do you mean by groups?

### Researcher

You’ve used the word ‘groups’ what do *you* mean by groups?

### C9

I'm not so sure what groups means because

### C10

indistinct

### C9

Oh oh like that groups um….

### Researcher

Do you think all social media has groups was it just WhatsApp?

### C9

I don’t really think all social medias has groups, because if you are just calling someone on the phone you can't add people to the call but … I wouldn’t really call it a group

### Researcher

No okay. And the third comment was trust that came up an awful lot from the pupils; we don't like social media sometimes because we can't always trust people. Do you have any idea where they put that ?

### C9

Yeah well coz sometimes, like I said earlier…I’ve got some … some people have the same name all your friends and you may think it's them, but then you message them back [Indistinct] then they’re like … you know ‘who's that?’ and you may not trust them.

### Researcher

Have you been taught about this at school? Or is this thing you've had at home?

### C9

It has come up a bit in school, mostly in year 6. A little in year 5, not really in year 7

### Researcher

If you were to advise someone who was younger, not necessarily in your family, I don't know if you got younger cousins or people coming up into [Your School]’s next year, and you were to give them some advice about giving about using social media. Is there any advice you think they ought to know what wisdom would you pass on?

### C9

Err I would probably, err if you get added into a WhatsApp group who you don't know, the first question to ask is who is this and if they don't respond then I’d leave. And then if there’s a bit of bad language through the group chats, I'd leave. And then sometimes I've had a call from a WhatsApp group at 11:00 PM. I was in bed watching a film and I had my phone

### C10

Yeah it was “name of film” indistinct

### C9

Yeah I know and my phone was downstairs

### C10

and somebody called his phone at 11:00 o'clock at night

### C9

Just a [Indistinct] a calling time and … Mostly it's asking if you want to go to the park tomorrow which I could say yes to, but I'll have to check with our mum to see if we've got anything planned

### Researcher

At 11:00 o'clock it's a bit late isn't it! So is there anyway of preventing that sort of late night contact?

### C9

You could just ignore the call or your phone on vibration. Depends which kind of settings you have

### Researcher

C10 do you think but when you're a bit older and you've got a phone that you will use social media. Or do you just can't see the point of it?

### C10

I think I will still use social media, yeah

### Researcher

What do you think it'll do for you, how will it help you?

### C10

[Long pause]

### C9

You will chat to your friends a bit more

### C10

Yes

### Researcher

Good

### C9

When you get lost at lunch, you can call me in [Your School] cause

### Researcher

Big school [Your School]'s

### C9

Yes, you're not really supposed to have your phone out but, people have them out anyway. Because I've known people have had their phones confiscated specially, but mostly year 9s just messing around. And if they refuse, the they go into detention.

### Researcher

Is that the phone causing trouble or social media causing trouble?

### C10 and C9

[Indistinct]

### C9

Because [Indistinct] social media. Yeah because some people are just playing games on their phone because the people I know just play [name of game] for them. Sometimes if mum has messaged me to say that she's going to be home late, that's kind of useful for when I get in the door I don't get like worried that she’s not here.

### C10

[Indistinct] get messaged

### Researcher

That's a good practical reason. Okay we've arrived at the very last question. And the last question is this is there anything you wish you understood about social media?

### C10 and C9

[Very long pause]

### Researcher

You can say ‘no’

### C9

No not really