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Online behavioural interventions for children and young people with eczema: Quantitative evaluation

Running title: Evaluation of online eczema interventions

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Abstract

Background: Two online behavioural interventions (Eczema Care Online; one website for parents/carers of children with eczema; one for young people with eczema) have been shown in randomised controlled trials to facilitate a sustained improvement in eczema severity.

Aim: To describe intervention use and examine potential mediators of intervention outcomes and contextual factors that may influence intervention delivery and outcomes.

Design and Setting: Quantitative process evaluation; UK primary care.

Method: Parents/carers and young people were recruited through primary care. Intervention use was recorded and summarised descriptively. Logistic regression explored sociodemographic and other factors associated with intervention engagement. Mediation analysis investigated whether patient enablement (ability to understand and cope with health issues), treatment use, and barriers to adherence were mediators of intervention effect. Subgroup analysis compared intervention effects among pre-specified participants subsets.

Results: 340 parents/carers and 337 young people were recruited. 87% (148/171) parent/carers and 91% (153/168) young people in the intervention group completed the core introduction. At 24 weeks, users spent approximately 20 minutes on average on the interventions. Among parents/carers, greater intervention engagement was associated with higher education levels, uncertainty about carrying out treatments, and doubts about treatment efficacy at baseline. Among young people, higher intervention use was associated with higher baseline eczema severity. Patient enablement accounted for approximately 30% of the intervention effect among parents/carers and 50% among young people.

Conclusion: Findings demonstrated that positive intervention outcomes depended on a modest time commitment from users. They provide further support that the wider implementation of Eczema Care Online is justified.

Keywords: Eczema; primary care; internet; self-management; patient education



How this fits in

Two randomised controlled trials demonstrated that online behavioural interventions (one for parents/carers of children with eczema and another for young people with eczema) provided useful, sustained improvements in eczema severity. There is a need to develop an in-depth understanding of *how* such interventions work and the contextual factors influencing their delivery. Users spent approximately 20 minutes on the interventions on average, demonstrating that positive outcomes could be achieved with relatively little time commitment. The intervention effect on eczema severity was mediated principally by improvement to an individual's ability to understand and cope with health issues.

Introduction

Eczema (also known as atopic eczema/dermatitis) is a common long-term skin condition characterised by itchy, dry, and inflamed skin. It affects around 20% of children in the UK and often persists into adulthood¹. Eczema can have substantial impact on quality of life for people and families^{2,3}. First-line eczema treatment includes emollients and topical corticosteroids alongside the avoidance of irritants/triggers (e.g. soap)⁴. Topical treatments are often underused due to uncertainty and hesitancy, and irritants and triggers are often not well understood^{5,6}. While there is evidence to suggest that intensive group education delivered by a multidisciplinary team can improve outcomes in eczema⁷, less is known about the effectiveness of online behavioural interventions^{8,9}.

We developed two online behavioural interventions (called Eczema Care Online): one for parents/carers of children with eczema; and one for young people with eczema^{10,11}. These interventions were evaluated in two randomised controlled trials (RCTs), which demonstrated that the interventions provided a useful, sustained improvement in the eczema severity symptoms for up to 52 weeks in both children and young people, when offered in addition to usual care: mean difference in Patient-Oriented Eczema Measure (POEM) score –1.5 (95% confidence interval –2.5 to –0.6; *P*=0.002) in parents/carers trial and –1.9 (–3.0 to –0.8; *P*<0.001) in young people trial¹². These RCTs also explored the impact of the interventions on two hypothesised behavioural mechanisms: emollient use and topical corticosteroid/topical calcineurin inhibitor use; as well as two psychological mechanisms: patient enablement (the self-perceived ability to understand and cope with health issues) and perceived barriers to treatment. There were no significant differences between groups found for either RCT in self-reported treatment use at 24 weeks or perceived barriers to treatments at 24 weeks. However, improvements in patient enablement were found in the intervention

groups in both trials: adjusted mean difference at 24 weeks -0.7 (95% confidence interval -1.0 to -0.4) for parents/carers and -0.9 (-1.3 to -0.6) for young people¹².

Our qualitative process evaluation provided further support for the role of patient enablement¹³. Specifically, parents/carers and young people reported that the interventions supported them to feel confident in managing eczema and discussing treatments with their health professionals, normalise and accept eczema, and involve their child in eczema management (parents).

In line with the Medical Research Council guidelines for developing and evaluating complex interventions 14,15, the current study carried out a quantitative process evaluation to further explore how the interventions worked and for whom. These guidelines recommend exploring:

(1) Implementation: the extent to which the intervention was used as intended; (2)

Mechanisms: the processes by which an intervention leads to changes in the intended outcome; and (3) Context: aspects of the target population or setting that may have influenced intervention delivery or outcomes.

Aims

For both parents/carer and young people groups, we aimed to:

- Describe intervention use for those allocated to the intervention group (implementation).
- 2. Examine whether any of patient enablement, treatment use, or perceived barriers to treatment mediated the relationship between the intervention and the outcome of eczema severity (mechanisms).
- 3. Examine whether user demographics (e.g. age, gender, education, level of deprivation), baseline levels of treatment use, and baseline perceived barriers to

treatment are associated with use of key intervention content and intervention outcome (eczema severity) (context).

Method

Design

A quantitative process evaluation embedded within two RCTs (details of which are reported elsewhere^{12,16}). Trial participants were randomised into an intervention group who were given access to the relevant online intervention in addition to usual care, or a usual care group who received usual care and were recommended a standard informational website¹⁷ and given access to the intervention on study completion.

Intervention

The two digital interventions were developed using evidence-, theory-, and person-based approaches^{18,19}. The aim of both interventions was to reduce eczema severity via several behavioural mechanisms applying to children and young people: (1) increased use of emollients; (2) improved use of topical corticosteroids or topical calcineurin inhibitors; (3) improved management of irritants and triggers; (4) reduced scratching; and (5) improved emotional management. The first two mechanisms were identified as core behaviours likely to have the greatest effect on eczema severity^{10,11}. Intervention development and the content and design features are described elsewhere^{10,11} and summarised in Box 1. Supplementary Figures 1 and 2 provides logic models of hypothesised intervention mechanisms.

Intervention content:

Intervention content encouraged users to engage in five target behaviours: (1) emollient use; (2) topical corticosteroids or topical calcineurin inhibitors use during a flare-up; (3) management of irritants and triggers; (4) reduced scratching (children and young people); and (5) emotional management (children and young people).

Key design features:

- Websites accessible via a mobile device.
- At the beginning of the intervention, users first progressed through a brief (9 pages) introductory section containing the key content necessary for facilitating behaviour change.
- Two core modules about topical treatments: emollients and topical corticosteroids or topical calcineurin inhibitors
- Optional modules (14 in young people intervention; 16 in parent/carer intervention)
- Videos (4 in young people intervention; 5 in parent/child intervention; lasting approximately 2 minutes) briefly summarising key behavioural messages.
- A 'two-week challenge' that supported people to get into a routine of applying emollients consistently.
- A brief eczema assessment that provided tailored advice on which treatment modules (emollients or flare control creams) would be most helpful.
- Quotes from other parents/carers and young people with eczema sharing their experiences of eczema and management advice.
- Monthly automated email or SMS with additional information and advice for 6 months.

The two tested websites have since been combined into one and the final intervention can be found at: EczemaCareOnline.org.uk

Recruitment

Trial participants were recruited from GP practices in England. Participants were eligible if they were a parent/carer of a child aged 0-12 years with eczema or a young person aged 13-25 years with eczema, who had obtained a relevant prescription in the previous 12 months. Eczema severity was assessed online at screening and those with very mild or inactive eczema (POEM score 5 or less^{20,21}) were excluded. Parents/carers and young people aged 16 years and over consented online. Parents/carers of young people aged 13-15 years provided online consent for their child, in addition to assent being sought from the child.

Data collection

Measures and their timepoints are summarised in Table 1. Intervention usage data was automatically collected by the LifeGuide software (https://www.lifeguideonline.org), which was used to create and host the intervention. When exploring engagement with digital interventions, it has been argued that the focus should be on 'effective engagement', defined as the minimal level of engagement necessary for achieving the intended outcomes of the intervention, rather than broad engagement measures, such as number of logins or time spent on the intervention²². The effective engagement threshold may involve viewing certain intervention content that is judged to most likely lead to behaviour change²³. Following the AMUsED (Analysing and Measuring Usage and Engagement Data) framework for analysing and measuring engagement data in digital interventions²³, we chose two patterns of intervention use to explore as potential effective engagement thresholds. First, viewing the core introductory content that contains the key content we deemed necessary for behaviour change (minimum engagement threshold). Second, finishing the core introductory content and at least one optional module (higher engagement threshold).

Table 1 Quantitative measures and timepoints

Variable	Measures	Timepoints
Implementation		
Website use (intervention	Objective data automatically	All use across 52-week period ^a
group only)	recorded by intervention	
	software (number, time and	
	duration of logins, pages	_ ^
	visited, and time spent on	
	each page)	
Mechanisms and Contextual fa	ctors	29.
Patient Enablement	The Patient Enablement	Baseline, 24 weeks
(mechanisms)	Instrument (PEI)	
Demographics (context)	Self-reported age, gender,	Baseline
	education (parents/carers), and	
	Index of Multiple Deprivation	5
	(derived from postcode)	7
Weekly emollient use	2-item self-report questionnaire	Baseline, 24 weeks
(mechanisms, context)	(days, times per day)	
Weekly Topical	1-item self-report questionnaire	Baseline, 24 weeks
Corticosteroids use		
(mechanisms, context)		
Weekly Topical Calcineurin	1-item self-report questionnaire	Baseline, 24 weeks
Inhibitors use (mechanisms,		
context)	,	
Perceived barriers to treatment	12-item Problematic	Baseline, 24 weeks
(mechanisms, context)	Experiences of Therapy Scale	
70	(PETS) with subscales:	
00	symptoms too severe,	
Accepted.	uncertainty how to carry out	
	treatment, doubts about	
	treatment efficacy, practical	
	problems	
Intervention (Primary) Outcom	e	
Eczema severity	7-item Patient-Oriented	Baseline, 24 weeks
	Eczema Measure (POEM)	

Key: ^aAs recruitment start times were staggered, this will be a different 52-week period for each participant.

Mediators and outcomes were measured at 24 weeks as this was our primary outcome timepoint in the RCT. The modified Patient Enablement Instrument²⁴ (PEI) was tailored to be eczema- and parent/young person-specific and the question was amended so that respondents indicated how they felt "as a result of the eczema care and support you have received in the past 6 months".

Data analysis

Intervention use at 24 weeks (primary outcome point) and 52 weeks (entire study period) was summarised descriptively. Eczema severity (POEM) was analysed at 24 weeks, to enable mediation and adherence analyses to be carried out, as these cannot be implemented using repeated measures models as in the main RCT¹².

Mediation analysis determined whether patient enablement, treatment use or barriers to adherence mediated the effect of the intervention on eczema severity. A structural equation model was fitted with PEI (patient enablement) at 24 weeks as a mediator and POEM score at 24 weeks as the outcome (Figure 1). Due to potential confounding between the mediator and outcome, baseline POEM score and baseline PEI were also adjusted for in the mediation model (Figure 1). We repeated this analysis using total treatment use and total problematic experience of therapy²⁵ (PETS) score as mediators, adjusting for baseline POEM and baseline treatment use/baseline PETS respectively. Total treatment use was calculated by combining weekly emollient use (total number of times per week), weekly topical corticosteroids use and weekly topical calcineurin inhibitor use.

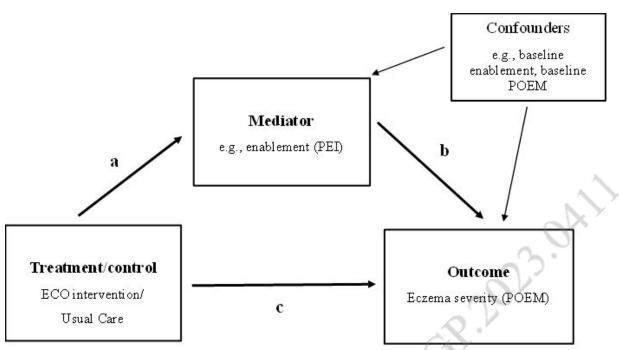


Figure 1 Mediation model - estimating direct effect (c), indirect effect (ab), total effect (ab+c)

Subgroup analysis explored whether the intervention effect was different among people with pre-specified categories of baseline variables: gender, age group, deprivation, baseline eczema severity, emollient use (days per week), barriers to adherence. The mean difference in POEM score at 24 weeks in each subgroup was reported, along with the interaction term (difference in treatment effect between subgroups) adjusted for baseline POEM, recruitment region, ethnicity, prior belief in intervention, use of other eczema websites, and highest parental qualification (parent/carer only). Associations between high intervention use and various demographic and baseline characteristics, including age, gender, education, deprivation, baseline severity, baseline treatment use and baseline barriers to adherence, were explored using logistic regression.

As the intervention effect at 24 weeks was similar in both parent/carer and young people trials, sensitivity analyses pooling these participants were also carried out. All analyses were

undertaken on complete cases using Stata version 17^{26} , with statistical significance taken as P<0.05.

Results

Participants

314/340 (92.4%) parents/carers and 304/337 (90.2%) young people completed 24-week POEM (primary timepoint). Overall, 171 parents/carers and 168 young people were allocated to the intervention group (See Supplementary Table 1 for baseline participant characteristics).

Implementation

Table 2 and Supplementary Table 2 present summaries of general intervention use and key intervention component use, respectively, for each group across 24 and 52 weeks. Most intervention participants viewed the core introductory content (containing the key content deemed necessary for behaviour change) by 24 weeks (87%; n=148/171 in parents/carers trial and 91%; n=153/168 in the young people trial) and 52 weeks (88%; n=151/171 in the parent/carer trial and 93% n=156/168 in the young people trial). About half of participants finished the core introductory content and at least one optional module by 24 weeks (58%; n=99/171 in parents/carers trial and 57%; n=96/168 in young people trial) and 52 weeks (61%; n=104/171 in parents/carers trial and 59%; n=99/168 in young people trial).

Mechanisms

For parents/carers, PEI had a statistically significant mediating effect of the intervention on the child's POEM score -0.6 (95% CI -1.0 to -0.2). As a proportion of the total effect, this corresponds to about 30% of the intervention effect on the POEM score at 24 weeks (mediating effect/total effect=-0.6/-1.9) (Table 3). For young people, PEI also had a statistically significant mediating effect of -1.2 (95% CI -1.9 to -0.5).

Table 2 General website use across 52 weeks for parents/carers and young people allocated to the intervention group

Variable	Parents/carers (n=171)		Young pe	Young people (n=168)	
	24 wee	ks 52 weeks	24 weeks	52 weeks	
Intervention visits per participant ^a					
Median (IQR)	3 (3)	5 (7)	3 (4)	4 (7)	
Range	0-10	1-17	1-17	1-25	
Duration of intervention usage (bet	ween first ar	nd last use) (days)a		_ ^	
Median (IQR)	N/A	252 (201)	N/A	195 (167)	
Range	N/A	1-364	N/A	10-364	
Total time spent on intervention ^a (r	ninutes)		<u> </u>		
Median (IQR)	20 (36)	27 (41)	18 (32)	21 (36)	
Range	2-154	2-157	3-201	3-208	
Modules started per participant ^b			4 (G)		
Median (IQR)	3 (4)	4 (5)	3 (4)	3 (4)	
Range	0-15	0-15	0-18	0-18	
Modules finished per participant ^b					
Median (IQR)	2 (2)	2 (3)	2 (2)	2 (2)	
Range	0-10	0-10	0-21	0-21	

Key: ^aExcluding visits to complete research questionnaires and users who visited only once; ^bTotal modules for parents/carers is 16; Total modules for young people is 14.

This corresponds to about 50% of the intervention effect on the POEM score at 24 weeks (mediating effect/total effect = -1.2/-2.4). There was no evidence of a mediating effect of total treatment use or perceived barriers to treatment in either trial (Table 3).

Context

Most subgroup effects were not statistically significant except for parent/carers with children with severe eczema at baseline, who had a significantly larger treatment effect than those with children with mild eczema at baseline (-4.0 vs 0.8, adjusted interaction term -4.0, 95% CI -7.7 to -0.2) (Supplementary Tables 3, 4, and 5). This could be due to a floor effect among those with mild eczema.

Table 3 Mediation models for POEM score at 24 weeks

	Unadjusted effect	Adjusted ^a effect
	(95% CI)	(95% CI)
Indirect (mediating) effect	-0.7 (-1.1, -0.2)	-0.6 (-1.0, -0.2)
Direct effect	-1.3 (-2.8, 0.2)	-1.3 (-2.6, -0.1)
Total effect	-2.0 (-3.4, -0.5)	-1.9 (-3.2, -0.7)
Indirect (mediating) effect	-0.2 (-0.9, 0.5)	-0.01 (-0.6, 0.6)
Direct effect	-2.0 (-3.5, -0.5)	-1.5 (-2.9, -0.1)
Total effect	-2.2 (-3.8, -0.6)	-1.5 (-3.0, 0.003)
Indirect (mediating) effect	0.1 (-0.3, 0.5)	0.1 (-0.1, 0.4)
Direct effect	-1.8 (-3.2, 0.4)	-1.9 (-3.1, -0.7)
Total effect	-1.7 (-3.1, 0.2)	-1.8 (-3.0, -0.5)
Indirect (mediating) effect	-1.4 (-2.1, -0.6)	-1.2 (-1.9, -0.5)
Direct effect	-1.2 (-2.9, 0.5)	-1.2 (-2.8, 0.4)
Total effect	-2.6 (-4.2, -0.9)	-2.4 (-4.0, -0.9)
Indirect (mediating) effect	-0.01 (-0.5, 0.5)	-0.2 (-0.7, 0.3)
Direct effect	-2.0 (-3.7, -0.4)	-1.7 (-3.3, -0.2)
Total effect	-2.0 (-3.7, -0.3)	-1.9 (-3.5, -0.3)
Indirect (mediating) effect	-0.1 (-0.5, 0.3)	-0.1 (-0.4, 0.2)
Direct effect	-2.0 (-3.6, -0.5)	-1.7 (-3.3, -0.2)
Total effect	-2.2 (-3.8, -0.5)	-1.8 (-3.4, -0.2)
	Direct effect Total effect Indirect (mediating) effect Direct effect Total effect Direct effect Total effect Indirect (mediating) effect Direct effect Total effect Indirect (mediating) effect Direct effect Total effect Indirect (mediating) effect Direct effect Total effect Direct effect Total effect Direct effect Total effect	(95% CI) Indirect (mediating) effect -0.7 (-1.1, -0.2)

Key: ^aAdjusted for baseline POEM score and baseline value of the potential mediator (PEI, total treatment use or PETS); ^bTotal treatment use is weekly combined emollient, topical corticosteroid and topical calcineurin inhibitor use. **Bold** indicates statistical significance.

Within the parent/carer trial, having a degree, having uncertainty about how to carry out treatment, and having doubts about treatment efficacy were significantly associated with meeting the higher intervention engagement threshold (Table 4). Within the young people trial, higher baseline POEM score (reflecting worse eczema severity) was significantly associated with meeting the higher intervention engagement threshold (Table 4).

Discussion

Summary

Most participants in the intervention group met the minimum effective engagement threshold of completing the core introductory content, suggesting a high level of user engagement.

Users spent approximately 20 minutes on average on the interventions, demonstrating that positive outcomes on eczema severity depended on minimal time commitment from users.

Our findings suggested that a substantial amount (30-50%) of intervention effect on eczema severity at 24 weeks was mediated by increasing patient enablement. Among parents/carers, greater intervention engagement across 24 weeks was associated with higher levels of education, uncertainty about how to carry out treatment, and doubts about treatment efficacy at baseline. Among young people, higher intervention use was associated with higher baseline eczema severity.

Most of the associations between user characteristics and eczema severity were not statistically significant, indicating little evidence to support a differential effect between user characteristics.

Table 4 Predictors of high intervention usage

	High user -	High user - yes	Odds Ratio (95%
	no		CI)
Parent/carer trial			
Gender – female (n, %)	37 (51.4%)	48 (48.5%)	0.9 (0.5, 1.6)
Age group – 5-12 years (n,	25 (34.7%)	37 (37.4%)	1.0 (0.9, 1.1)
%)			
Education – degree (n, %)	27 (38.0%)	53 (54.6%)	2.0 (1.1, 3.7)
Index of multiple	8 (11.3%)	10 (10.1%)	0.9 (0.3, 2.4)
deprivation – lowest			
quintile (most deprived) (n,			(i)
%)			
Baseline severity (mean,	12.3 (5.2)	13.3 (5.1)	1.04 (0.98, 1.10)
SD)			10
Baseline emollient use	12.1 (6.7)	11.7 (6.8)	1.04 (0.99, 1.09)
(mean, SD)		0/	· Y
Baseline total treatment	13.6 (8.6)	14.5 (7.8)	1.01 (0.97, 1.06)
use ^a			
PETS (n, %)		10"	
Symptoms too severe	36 (50.0%)	61 (62.9%)	1.7 (0.9, 3.1)
Uncertainty how to	18 (25.0%)	44 (44.9%)	2.4 (1.3, 4.8)
carry out treatment	~ C)		
Doubt treatment	31 (43.7%)	60 (60.6%)	2.0 (1.1, 3.7)
efficacy			
Practical problems	33 (46.5%)	59 (59.6%)	1.7 (0.9, 3.1)
7 /2			
Young people trial			
Gender – female (n, %)	53 (73.6%)	72 (75%)	1.1 (0.5, 2.2)
Age group – 18-25 years (n,	46 (65.3%)	63 (65.6%)	1.0 (0.5, 1.9)
%)			
Index of Multiple	7 (10.1%)	5 (5.3%)	0.5 (0.2, 1.6)
Deprivation – lowest			
quintile (most deprivation)			
(n, %)			
Baseline POEM score	13.8 (5.5)	16.1 (4.9)	1.09 (1.02, 1.16)
(mean, SD)			

Baseline emollient use score	9.3 (6.4)	11.5 (7.2)	1.04 (0.99, 1.10)
(mean, SD)			
Baseline total treatment use	12.2 (7.3)	14.8 (8.5)	1.04 (0.99, 1.08)
score ^a (mean, SD)			
PETS (n, %)			
Symptoms too severe	46 (64.8%)	65 (69.2%)	1.2 (0.6, 2.3)
Uncertainty how to	33 (45.8%)	41 (43.6%)	0.9 (0.5, 1.7)
carry out treatment			
Doubt treatment	54 (75.0%)	74 (77.9%)	1.2 (0.6, 2.4)
efficacy			
Practical problems	62 (87.3%)	80 (84.2%)	0.8 (0.3, 1.9)

Key: ^aTotal treatment use is weekly combined emollient, topical corticosteroid and topical calcineurin inhibitor use/ **Bold** indicates statistical significance

However, this analysis was exploratory in nature, as the trial was not powered to detect differences among subgroups.

Strengths and limitations

By studying two populations, we were able to explore how implementation, mechanisms, and contextual factors may differ between groups. Trial participants received follow-up questionnaire email and/or SMS reminders prompting users to revisit the intervention. Time spent on the intervention was based on how long users spent on webpages, which may not be the same as actively engaging with content. Therefore, the reported usage is likely to be inflated.

Use of multiple timepoints allowed us to explore changes in mediators and outcomes.

However, in the trials, the primary outcome and potential mediators were measured at the same time point. Ideally, the mediators would be measured at an intermediate timepoint when the change is occurring, after the use of the intervention and before the measurement of the

outcome at 24 weeks. However, the earliest measurement of the mediators after baseline was at 24 weeks when both mediator and outcome had changed significantly.

In the mediation analysis, total treatment use was included as a potential mediator. The effect for emollient use and topical corticosteroid/topical calcineurin inhibitor use were not explored separately, but there is unlikely to be a mediating effect as they were not statistically significant, and the effect sizes were small.

The trial data also had a high proportion of females in both groups and excluded those with very mild eczema, which may have limited the generalisability of the findings.

Comparison with existing literature

Our findings support previous research demonstrating that digital interventions can successfully enhance an individual's ability to understand and cope with health issues (patient enablement)^{27–29}. However, in both trials, we found no significant differences between groups in self-reported treatment use (our key hypothesised mechanisms) or perceived barriers to treatments. This finding may be due to the challenges around measuring the complexities of treatment adherence in eczema. We only measured frequency of treatment use, but participants in our qualitative process evaluation reported additional positive treatment outcomes such as increasing the quantity (rather than frequency) of emollients used, starting topical corticosteroids more promptly following a flare-up, or reducing their use of topical corticosteroids to prevent overuse¹³. Participants in our qualitative study also cited eczema-specific treatment barriers not captured by the PETS, including uncertainty about why treatments are used and the difference between the two treatments, and concerns about the long-term safety of treatments.

At baseline, higher eczema severity, greater emollient use, and having doubts and uncertainties about treatment use, were significantly associated with higher intervention

engagement. One explanation for these relationships is that these beliefs, concerns, and knowledge gaps may have motivated these participants to use the intervention. This is in line with our qualitative findings that suggested that participants who believed they had high levels of eczema knowledge, good eczema control, a good treatment regimen tended to be less engaged with the intervention¹³.

Implications for research and practice

This quantitative process evaluation suggests that the positive outcomes from the associated RCTs depended on only a minimal time commitment from users, providing further support that the wider implementation of Eczema Care Online is justified (EczemaCareOnline.org.uk). Furthermore, findings demonstrated that patient enablement is likely to mediate a substantial proportion of the effect of the intervention on eczema severity. However, other mechanisms, such as adherence to treatment regimens, management of irritant/triggers, and treatment concerns, are likely to also play a combined role. Future research should explore how these interventions are used and experienced by a more diverse cohort of people with eczema and their families in a real-world setting, outside a trial context. It would be useful to explore the extent to which users' eczema-specific treatment concerns explains changes in intervention outcomes and associations between time since diagnosis and intervention outcome.

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Data sharing statement

The data that support the findings of this study are available from the corresponding author upon reasonable request.

Ethics statement

Ethical approval was granted by South Central–Oxford A Research Ethics Committee (19/SC/0351).

Competing interests

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