

**A randomised controlled trial of an augmented exercise referral scheme using web-based behavioural support for inactive adults with chronic health conditions: the e-coachER trial**

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## Abstract

**Objective:** To determine whether adding web-based support (e-coachER) to an exercise referral scheme (ERS) increases objectively assessed physical activity (PA).

**Design:** Multicentre trial with participants randomised to usual ERS alone (control) or usual ERS plus e-coachER (intervention).

**Setting:** Primary care and ERS in 3 UK sites from 2015- 2018.

**Participants:** 450 inactive ERS referees with chronic health conditions.

**Interventions:** Participants received a pedometer, PA recording sheets, and a User Guide for the web-based support. e-coachER interactively encouraged the use of the ERS and other PA options.

**Main outcome measures:** Primary and key secondary outcomes were: objective moderate-to-vigorous PA (MVPA) minutes (in  $\geq 10$  minute bouts and without bouts), respectively, after 12 months. Secondary outcomes were: other accelerometer-derived and self-reported PA measures, ERS attendance, EQ-5D-5L, Hospital Anxiety and Depression Scale and beliefs about PA. All outcomes were collected at baseline, 4 and 12 months. Primary analysis was an intention to treat comparison between intervention and control arms at 12 months follow-up.

**Results:** There was no significant effect of the intervention on weekly MVPA at 12 months between the groups recorded in  $\geq 10$  minute bouts (mean difference 11.8 minutes of MVPA, 95% CI -2.1 to 26.0;  $p=0.10$ ) or without bouts (mean difference 13.7 minutes of MVPA, 95% CI -26.8 to 54.2;  $p=0.51$ ) for 232 participants with usable data. There was no difference in the primary or secondary PA outcomes at 4 or 12 months.

**Conclusion:** Augmenting ERS referrals with web-based behavioural support had only a weak, non-significant effect on MVPA.

**Trial registration:** ISRCTN15644451

## Summary box

- With lower than desired follow-up rates, we found no significant effect of augmenting usual primary care exercise referral schemes with the e-coachER intervention on 12 month objectively assessed physical activity, among low active participants with chronic conditions. Engagement in the web-based support was modest despite being based on contemporary behaviour change theories, other effective interventions and good public and patient and stakeholder involvement in the development. The study was conducted pre-COVID 19 and the need to find effective digital support for patients to facilitate greater uptake of ERS and sustained change in physical activity for the management of chronic conditions has only increased.

## INTRODUCTION

Low levels of physical activity (PA) are a significant contributor to a wide range of chronic physical and mental health conditions such as obesity, type 2 diabetes, hypertension, osteoarthritis and depression<sup>1-6</sup> and associated health care cost.<sup>7</sup> Primary care exercise referral schemes (ERS) have small positive effects on self-reported PA, compared with usual care. However, most of these trials are underpowered, and don't necessarily include physically inactive participants with chronic conditions.<sup>8,9</sup> The format of ERS range from considerable exercise practitioner contact at an exercise facility to a signposting service to community PA options with minimal sustained contact.<sup>10</sup> This variation in ERS makes a broader national approach to improving the quality of the patient experience and effectiveness challenging. Given that only 66-81% ever attend the referral scheme, that only 43-49% complete it,<sup>11</sup> and that the health benefits seem to be small,<sup>12</sup> new ways are needed to improve uptake and adherence to ERS, and to foster sustainable PA from ERS.<sup>13</sup>

Web-based interventions have been shown to be effective in supporting short-term changes in (mostly self-reported) PA among the general population and those with clinical conditions.<sup>14-18</sup> However, no studies have explored their use alongside ERS offering face-to-face support. Along with service users, we developed a bespoke support system called e-coachER, using the LifeGuide© platform (<https://www.lifeguideonline.org/>), seeking to empower ERS participants with physical and mental health conditions to become more physically active and to remain motivated to do so. If shown to be an effective adjunctive intervention, such a system could be scaled up relatively cheaply and routinely offered to thousands of patients per year in hundreds of schemes in the UK.<sup>10</sup>

We undertook a multi-centre parallel two group randomised controlled trial to determine the impact of the addition of web-based behavioural support for ERS referral on PA and health outcomes in inactive people with chronic disease.

## **METHODS**

The trial was conducted and reported in accordance with the Consolidated Standards of Reporting Trials (CONSORT) guidelines.<sup>19</sup> Our full trial protocol has been published elsewhere so we limit the details provided here.<sup>20</sup>

### **Study population**

Between July 2015 to March 2017 we recruited low active adults with at least 1 chronic condition (from obesity, hypertension, type 2 diabetes, lower limb osteoarthritis and depression) in Greater Glasgow, Birmingham or Plymouth and adjacent rural areas, who had been or were about to be referred by a primary care practitioner to a local ERS. For a full list of inclusion/exclusion criteria see Supplementary material (Appendix 1). For a full list of ways in which participants were recruited see Supplementary material (Appendix 2).

### **Study procedures**

The study was approved by the National Research Ethics Committee North West - Preston (15/NW/0347). A summary of the recruitment procedures is shown in a flow chart in supplementary material Appendix 3, and full procedures were previously reported.<sup>20</sup>

### **Randomisation and blinding**

Participants were randomly allocated 1:1 to either to usual ERS alone (control arm) or usual ERS plus e-coachER (intervention arm). Randomisation was stratified by site with minimisation by the participant's perceived main reason for their referral to the ERS (ie, chronic condition) and by self-reported IT literacy/confidence using a 10-point scale.

Blinding to trial allocation among the trial statistician and most of the research team (excepting those involved in the qualitative process evaluation) was not broken until the primary and secondary analyses were reported to the Project Management Group.

### **Intervention**

Participants allocated to the intervention group were mailed a small box containing a User Guide for accessing the e-coachER web-based support system, a pedometer (step-counter) and a fridge magnet with tear-off sheets to record weekly step counts or minutes of moderate and vigorous physical activity (MVPA). The User Guide provided a summary of the content on the website and guidance on how to register to access a range of interactive opportunities to enhance participants' motivation to take up the ERS and to become more physically active, whether or not they engaged with their local ERS. A logic model for the intervention and a more detailed description of the

content, in compliance with the TiDIER checklist and Behaviour Change Techniques mapping has been reported elsewhere.<sup>20</sup>

The interactive e-coachER support system adopted effective features from other interventions.<sup>21</sup> It involved seven 'Steps to Health' designed to take about 5-10 minutes each to complete each week. We defined getting to Step 5 (setting a goal and reviewing a goal online) as a sufficient 'dose' of the intervention to impact on minutes of MVPA, although we recognise that merely mailing a pedometer could, for some, be an effective intervention.<sup>22</sup>

### **Control**

Participants in both arms of the trial were offered usual primary care ERS, across three different schemes, as described elsewhere,<sup>20</sup> to increase the generalisability of the trial.

### **Data collection**

At 4- and 12-months post-randomisation, participants were sent an accelerometer and questionnaire booklet by post, and pre-paid envelope to return to Peninsula Clinical Trials Unit. Reminder letters and phone calls aimed to increase follow-up rates. Participants returning the device received an online/high street store voucher for £20 on each occasion.

### **Outcomes measures**

The primary outcome was the number of weekly minutes of MVPA, recorded in  $\geq 10$  minute bouts, measured objectively by GENEActiv© Original accelerometer (Activinsights; <https://www.geneactiv.org/>), over a one week period at twelve months post-randomisation. A description of our procedures for processing accelerometer data is provided in supplementary material (Appendix 4). Briefly, GENEActiv© PC software (Version 3.0\_09.02.2015) was used with software R using package GGIR version 1.2-8 (<https://cran.r-project.org/web/packages/GGIR/index.html>)<sup>23</sup> to identify data for the primary analysis if participants achieved a minimum of 16 hours of wear time for a minimum of 4 days (including at least 1 weekend day).

Other accelerometer recorded and self-reported secondary outcomes at 4 and 12 months are shown in Supplementary material Appendix 5, and Table 3. Initial attendance at the ERS was captured from ERS providers with imputed participant-reported attendance at 4 weeks and/or 4 months where the ERS service data were missing. Engagement with the e-coachER intervention was captured using the LifeGuide© platform. Other methods and data used for our health economic evaluation and process evaluation are reported elsewhere.<sup>20</sup>

## Statistical analysis

In the absence of a published minimally important difference for MVPA, we assumed a 'small to moderate' standardised effect size of 0.35, and estimated that 413 participants were required at 88% power and a 2-sided alpha of 5% assuming 20% attrition, or 90% power at a 2-sided alpha of 5% allowing for 16% attrition (using 'sampsi' in STATA v.14.2). Based on the baseline standard deviation for MVPA total weekly minutes in  $\geq 10$  minute bouts of 104 to 113,<sup>24</sup> an effect size of 0.35 would correspond to a mean between group difference of 36 to 39 minutes of MVPA per week at 12 months follow-up.

All statistical analyses were conducted to a predefined analysis plan prior to end of data collection and any comparison of follow up outcomes. The primary analysis compared primary and secondary outcomes between groups in accordance with the principle of intention to treat (ITT) (i.e. based on original random allocation) in participants with complete outcomes at twelve months, adjusting for baseline outcome values and stratification and minimisation variables. Following assessment of baseline demographics, mean age and gender were also added to the adjusted model.

Two secondary analyses were undertaken to compare groups across all follow up points using a mixed model repeated measures approach and complier average causal effect (CACE) analyses undertaken to examine the impact of adherence to the intervention, (i.e. (a) simply registering to access the website or not, and (b) completing 5 or more 'Steps to Health' or not) on primary and secondary outcomes at 12 months.

The primary analysis model was extended to fit interaction terms to explore possible subgroup differences in intervention effect in stratification and minimisation variables for the primary outcome at 12 months. Given the low power for testing interactions, these results were treated only as exploratory. Sensitivity analyses were conducted for four additional wear time criteria (see Supplementary table Appendix 6): Multiple imputation was used to replace missing outcome data using baseline outcomes and other explanatory covariates (e.g. treatment group, age), assuming unobserved measurements were missing at random. Given that the proportion of patients with missing accelerometry data was <3% out of the total number of participants who fulfilled the wear time criteria of includable PA data (n=243), no imputation was undertaken for the accelerometry related primary and secondary outcome. Using the same primary analysis model as described above, between-group outcomes were compared in ITT complete case and imputed data sets for non-accelerometry related secondary outcomes at 12 months. All analyses were conducted by a blinded statistician using STATA v14.2.

### **Patient and public involvement**

PPI representatives with diverse clinical conditions and experience of ERS provided critical feedback on the development and usability of the intervention, trial participant-facing documents, participant newsletter, on recruitment and trial retention issues, and interpretation of the findings and dissemination. Other stakeholders involved in the delivery of ERS such as managers and practitioners were also consulted in each site.

### **Process evaluation and economic evaluation**

Findings from an embedded process evaluation and economic evaluation will be presented elsewhere.

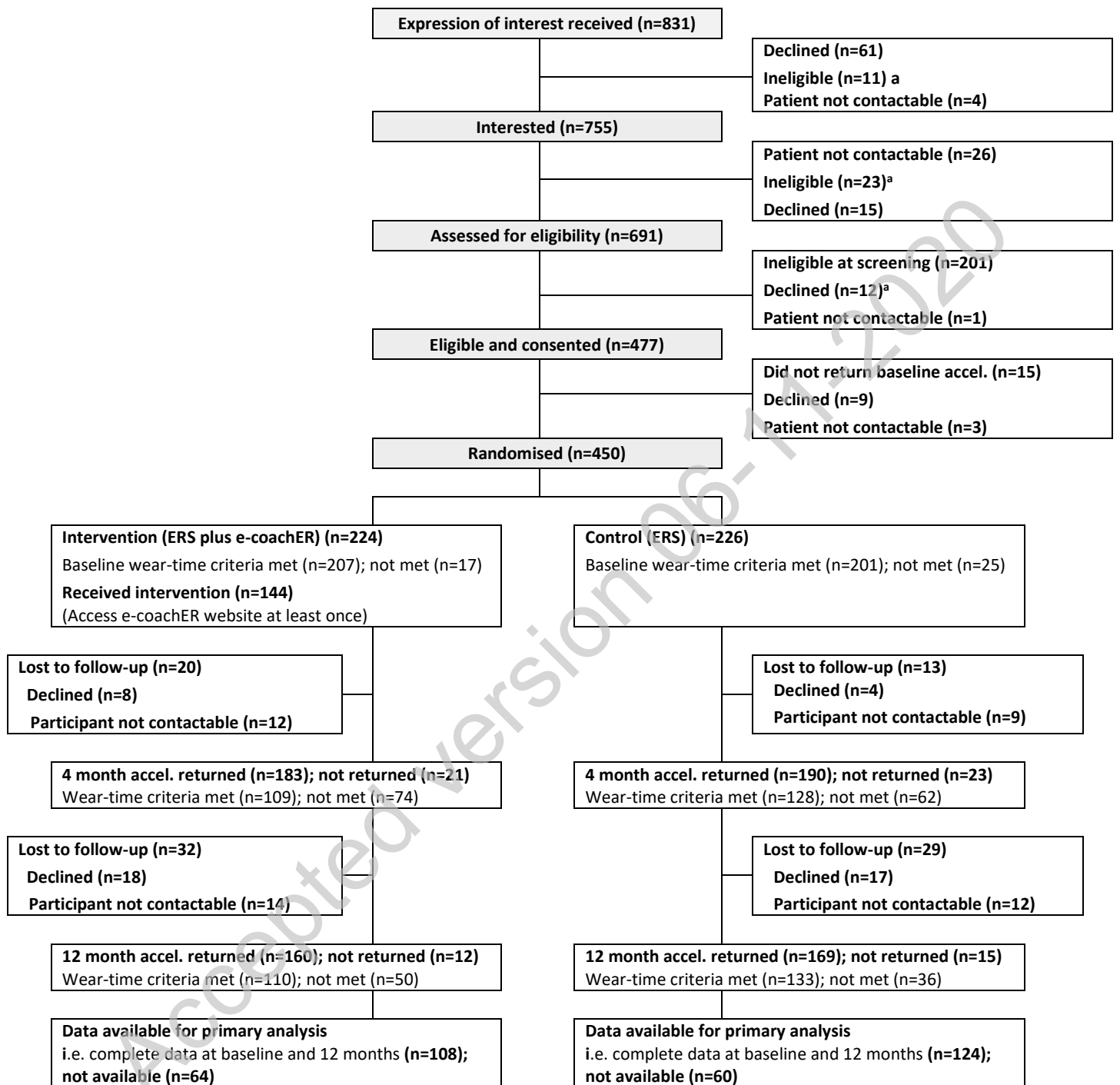
## **RESULTS**

### Participant flow through the trial

Figure 1 shows the flow of participants through the trial. The reasons for ineligibility at each stage of recruitment are shown in supplementary material (Appendix 7). Of the 450 participants randomised, 232 met our pre-set, primary outcome wear-time threshold (at baseline and 12 months). There was no evidence of differences in the demographic characteristics of those participants who provided primary outcome data at 12-months compared with those that did not provide this follow up data.



**Figure 1. Participant flow chart**



<sup>a</sup> Reasons for ineligibility shown in Supplementary material Appendix 7

## Baseline participant characteristics

Table 1 shows the baseline characteristics of the 450 randomised participants as a whole and by trial arm. Whilst in general the two arms were well balanced, we noted some small differences within categories in respect of education status though numbers in each category were small.

**Table 1. Baseline characteristics by study group and for the whole sample (N = 450 unless stated)**

		Control group	Intervention	Both groups
N		226	224	450
Gender - n male (%)		84 (37)	76 (34)	160 (36)
Age - mean (SD) [range]		51 (14) [18 to 75]	50 (13) [20 to 73]	50 (12) [18 to 75]
BMI – mean (SD) [range]		32.5 ( 4.4) [18.8 to 40.5]	32.7 ( 4.5) [18.8 to 40.4]	32.6 ( 4.4) [18.8 to 40.5]
GP PAQ score – n (%)	2 (inactive)	144 (63.7%)	149 (66.5%)	293 (65.1%)
	3 (moderately inactive)	82 (36.3%)	75 (33.5%)	157 (34.9%)
Ethnicity – n (%)	White	195 (86.3%)	179 (79.9%)	374 (83.1%)
	South Asian	11 (4.9 %)	16 (7.2 %)	28 (6.2 %)
	Other	20 (8.8 %)	28 (12.6 %)	48 (10.7 %)
Relationship status - n (%)	Single, widowed, divorced, or dissolved or surviving civil partnership	124 (54.9%)	112 (50%)	236 (52.4%)
	Married or civil partnership	102 (45.1%)	112 (50%)	214 (47.6%)
Domestic residence status (live with ...) – n (%)	Live alone	59 (26.1%)	48 (21.4%)	107 (23.8%)
	Live with others (eg parent, child, other family or non-family member or partner)	167 (73.9%)	176 (78.6%)	343 (76.2%)

		Control group	Intervention	Both groups
Education status – n (%)	No qualifications	52 (23.0%)	29 (12.9%)	81 (18.0%)
	GCEs	146 (64.6%)	162 (72.3%)	308 (68.4%)
	A-level	71 (31.4%)	96 (42.9%)	167 (37.1%)
	First degree or above	58 (25.6%)	74 (33%)	132 (29.3%)
	Other	108 (47.8%)	104 (46.4%)	212 (47.1%)
Participant's perceived possible reason v. main reason for GP referral – n (%)	Pre-diabetes or diabetes	55 (24.8) v. 24 (11)	57 (26.5) v. 25 (12)	112 (25.6) v. 49 (11)
	Lower limb osteoarthritis	64 (28.3%) v. 27 (12)	45 (20.1) v. 26 (12)	109 (24.2) v. 53 (12)
	Weight loss	182 (80.5) v. 114 (50)	182 (81.3) v. 113 (50)	364 (80.9) v. 227 (50)
	Low mood	122 (54.0) v. 42 (18)	121 (54.0) v. 42 (19)	243 (54.0) v. 84 (19)
	High blood pressure	79 (35.0) v. 19 (8)	68 (30.4) v. 18 (8)	147 (32.7) v. 37 (8)
Smoking status - n (%)	Smoker	34 (15.0%)	32 (14.3%)	66 (14.7%)
	Ex-smoker	90 (39.8%)	89 (39.7%)	179 (39.8%)
	Never smoked	102 (45.1%)	103 (46.0%)	205 (45.6%)
IT literacy/ confidence level - n (%) <sup>1</sup> .	Low	36 (16%)	35 (16%)	72 (16%)
	High	190 (84%)	189 (84%)	379 (84%)
Site - n (%)	Birmingham	78 (34%)	76 (34%)	154 (34%)
	Glasgow	69 (31%)	72 (32%)	141 (31%)
	Plymouth	79 (35%)	76 (34%)	155 (35%)
Weekly MVPA minutes (in ≥10 min bouts) – n, mean (SD) (a) Median (IQR)		201, 30.2 (105.8)	207, 31.8 (53.7)	408, 31.0 (83.4)
		201, 0 (0, 23.3)	207, 7.5 (0, 41.1)	408, 0 (0 to 30.3)
Weekly MVPA minutes (no bouts) – n, mean (SD) (a) median (IQR)		201, 319.5 (249.5)	207, 371.8 (251.3)	408, 346.0 (251.5)
		264.6 (147.0, 395.5)	309.4 (196.7, 490.7)	288.4 (172.9, 455.0)

	Control group	Intervention	Both groups
n (%) achieving 150 minutes (in ≥10 min bouts) (a)	8/201 (4%)	9/207 (4%)	17/408 (4%)
n (%) achieving 150 minutes (no bouts) (a)	149/201 (74%)	178/207 (86%)	327/408 (80%)
Self-reported weekly MVPA minutes – n, mean (SD) median (IQR)	220 213.5 (352.7) 65.0 (0, 285.0)	220 204.0 (375.6) 47.5 (0, 247.5)	440 208.8 (364.0) 40 (0, 210)
N (%) achieving 150 weekly minutes of self-reported MVPA	83/220 (37%)	77/220 (35%)	160/440 (36%)
EQ-5D-5L (Devlin) – n, mean (SD)	216 0.74 (0.24)	215 0.76 (0.23)	431, 0.75 (0.24)
HADS-D – n, mean (SD)	217 7.6 (4.5)	214 7.4 (4.7)	431 7.5 (4.6)
HADS-A – n, mean (SD)	217 8.7 (4.6)	214 8.6 (5.1)	431 8.6 (4.9)

(a) Accelerometer recorded

Approximately one third of participants were recruited from each of the three sites. As an indication of the level of multi-morbidity in the sample, 74.2% had 2 conditions, 30.7% had 3 conditions, and 11.8% had 4 or more conditions.

There was a distinct difference at baseline, for the whole sample, between the mean (SD) weekly accelerometer MVPA minutes when recorded in ≥ 10 minute bouts (31.0 (83.4)) and without bouts (346.0 (251.5)), and the proportion of the whole sample who achieved 150 minutes per week when recorded in ≥ 10 minute bouts (4%) and without bouts (80%). These figures compared with self-reported data which showed a mean (SD) of 208.8 (364.0) minutes and 36% achieving 150 minutes per week.

#### Intervention engagement

Among intervention participants, 36% did not register and log into the e-coachER website, and 36% progressed through to at least Step 5. The proportion reaching each step are shown in supplementary material (Appendix 8). The mean (SD) number of goal reviews was 2.5 (SD 4.5) with a range of 0-24. The 144 participants who registered, logged into e-coachER for a mean (SD) and median number of times of 14.1 (16.7) and 6, respectively, with a range from 1-101. Those who registered spent an estimated mean (SD) and median time engaging with the e-coachER web-based support of 48.4 (41.9) minutes and 36 minutes, respectively, with a range of 6-186 minutes.

## Primary outcome

Table 2 shows the primary outcome summary scores at baseline, 4 and 12-months follow up. Primary analysis showed a (non-significant) weak indicative effect in favour of the intervention at 12 months (mean difference 11.8 weekly minutes of MVPA, 95% CI: -2.1 to 26.0, P=0.10). Given the over dispersion and high frequency of zero values in the primary outcome, and the poor fit of the primary analysis model, alternative post-hoc regression models were explored. These included: log transformed mixed effects (with a constant added), mixed effect model with outliers removed, negative binomial, and zero-inflated binomial models. These alternative models confirmed the interpretation of our primary analysis (see supplementary material Appendix 9 that also includes model fit graphs). The non-significant between group difference in primary outcome was consistent across the primary and post-hoc models.

**Table 2. Summary of outcome data at baseline and 4 and 12 months follow up and analysis of between group differences in total weekly minutes (recorded in bouts and no bouts) at 12 months**

	Baseline		4-months follow up		12-months follow up		Between group difference at 12-months* Mean (95% CI) P-value
	Control (n = 201) mean (SD)  median (IQR)	Intervention (n=207) mean (SD)  median (IQR)	Control (n = 128) mean (SD)  median (IQR)	Intervention (n=109) mean (SD)  median (IQR)	Control (n = 133) mean (SD)  median (IQR)	Intervention (n = 110) mean (SD),  median (IQR)	
Total weekly minutes of MVPA in ≥10 minute bouts	30.2 (105.8)  0 (0, 23.3)	31.8 (53.7)  7.5 (0, 41.1)	30.9 (64.5)  0 (0, 45.9)	38.4 (74.5)  0 (0, 49.4)	18.7 (37.4)  0 (0, 19.8)	35.4 (78.3)  0 (0, 40.4)	11.8 (-2.1 to 26.0), 0.10
Total weekly minutes of MVPA <sup>a</sup>	319.2 (249.2)  264.6 (147.0, 395.5)	371.7 (251.3)  309.4 (196.7, 490.7)	324.1 (264.6)  257.6 (151.2, 375.2)	408.1 (251.3)  340.2 (231.7, 521.5)	298.2 (210.7)  252.0 (144.2, 420.0)	363.3 (256.2)  303.8 (186.9, 469.0)	13.7 (-26.8 to 54.2), 0.51

\* adjusted for baseline MVPA, age, gender, site and minimisation variables

<sup>a</sup> unbouted minutes

Note: Data from participants included as per primary analysis with 232 participants providing data at baseline and 12 months, and of these, from the 172 who provided data at 4 months.

CACE analyses for the primary outcome showed a mean difference of 22.9 weekly minutes of MVPA (95% CI: -3.4 to 47.8, P=0.09) in favour of the ERS group. There was no evidence of any interactions between stratification variables (site and reason for ERS referral), age and gender with the intervention effect for the primary outcome at 12 months. Sensitivity analysis showed that wear time (i.e. days per week, hours per day, etc) did not influence the findings.

#### Secondary outcome findings

Table 3 shows the summary descriptive secondary outcomes at baseline and 4 and 12-months follow up. No significant differences in the primary analysis for any of the secondary outcomes at 12 months were seen except for intervention participants spending more time in daily diurnal inactivity (sedentary time) at 12 months.

Secondary analysis models compared imputed secondary outcome data sets at 12-months and repeated measures analysis of primary and secondary outcomes at both 4 and 12-months were broadly consistent with the primary analyses results above.

There was no difference in ERS uptake, between the control group, 173/223 (78%) and intervention group, 167/223 (75%).

**Table 3. Summary of secondary outcomes at baseline and 4 and 12 months follow and analysis of between group differences at 12 months.**

	Baseline		4-months follow up		12-months follow up		Between group difference or odds ratio at 12-months* Mean (95% CI) P-value
	Control	Intervention	Control	Intervention	Control	Intervention	
	mean (SD) median (IQR) or n/N (%)	mean (SD) median (IQR) or n/N (%)	mean (SD) median (IQR) or n/N (%)	mean (SD) median (IQR) or n/N (%)	mean (SD) median (IQR) or n/N (%)	mean (SD) n, median (IQR) or n/N (%)	
Achievement of at least 150 minutes of weekly MVPA in ≥10-minute bouts <sup>a</sup>	8/201 (4%)	9/207 (4%)	2/128 (2%)	7/109 (6%)	3/133 (2%)	6/110 (5%)	Odds ratio: 3.80 (0.16 to 20.92), 0.12
Achievement of at least 150 minutes of weekly MVPA <sup>a</sup>	149/201 (74%)	178/207 (86%)	98/128 (76%)	99/109 (91%)	99/133 (74%)	93/110 (85%)	Odds ratio: 1.67 (0.82 to 3.42), 0.16

	Baseline		4-months follow up		12-months follow up		Between group difference or odds ratio at 12-months* Mean (95% CI) P-value
	Control	Intervention	Control	Intervention	Control	Intervention	
	mean (SD) median (IQR) or n/N (%)	mean (SD) median (IQR) or n/N (%)	mean (SD) median (IQR) or n/N (%)	mean (SD) median (IQR) or n/N (%)	mean (SD) median (IQR) or n/N (%)	mean (SD) n, median (IQR) or n/N (%)	
Self-reported MVPA weekly minutes	N = 220, 213.5 (352.7) 65.0 (0, 285.0)	N = 220, 204.0 (375.6) 47.5 (0, 247.5)	N = 183, 318.0 (517.6) 95.7 (0, 305.2)	N = 166, 306.1 (430.5) 105.0 (0, 314.1)	N = 170, 228.3 (424.4) 85.0 (0, 285.0)	N = 154, 252.7 (426.2) 130.0 (0, 320.2)	49.3 (-36.3 to 135.0) 0.26
Achievement of at least 150 minutes of weekly MVPA self-reported	83/220 (37%)	77/220 (48%)	94/183 (51%)	88/166 (53%)	76/170 (45%)	76/154 (49%)	Odds ratio: 1.23 (0.79 to 1.90), 0.36
Average daily diurnal inactivity (hours) <sup>a</sup>	N = 199, 1.7 (1.1)	N = 205, 1.5 (1.1)	N = 125, 1.4 (1.1)	N = 109, 1.4 (0.9)	N = 99, 1.4 (1.0)	N = 78, 1.5 (1.0)	0.6 (0.5 to 0.7), <0.0001
Average daily sleep (hours) <sup>a</sup>	N = 199, 6.8 (1.5)	N = 205, 6.9 (1.2)	N = 125, 6.7 (1.3)	N = 109, 6.7 (1.4)	N = 128, 6.8 (1.5)	N = 110, 7.0 (1.5)	0.3 (-0.1 to 0.6), 0.11
EQ-5D-5L (Devlin values)	N = 216, 0.74 (0.24)	N = 215, 0.76 (0.23)	N = 162, 0.72 (0.26)	N = 148, 0.76 (0.25)	N = 158, 0.72 (0.26)	N = 138, 0.73 (0.27)	0.00 (-0.4 to 0.05) 0.89
HADS-D	N = 217, 7.6 (4.5)	N = 214, 7.4 (4.7)	N = 164, 7.4 (4.8)	N = 147, 6.0 (4.7)	N = 156, 7.1 (4.8)	N = 139, 6.3 (5.1)	-0.2 (-1.0 to 0.6), 0.44
HADS-A	N = 217, 8.7 (4.6)	N = 214, 8.6 (5.1)	N = 164, 8.5 (4.8)	N = 146, 7.5 (5.0)	N = 156, 8.4 (4.8)	N = 139, 7.6 (5.2)	-0.5 (-1.2 to 0.2), 0.20

\* adjusted for baseline MVPA, age, gender, site and minimisation variables

<sup>a</sup> Non-bouted accelerometer recorded MVPA adjusted for baseline outcome value, age, gender, site and minimisation variables.

Median (interquartile range) reported for accelerometry and self-report continuous PA outcomes only

## Serious adverse events

In total, 42 Serious Adverse Events (SAEs) were reported in 35 participants and were all deemed to be either 'not related' or 'unlikely to be related' to the trial. In the control group there were 26 SAEs among 21 participants, and in the intervention group there were 16 SAEs among 14 participants. One SAE was reported as a life-threatening event (asthma attack), all other SAEs were hospitalisations. See supplementary material Appendix 10.

## DISCUSSION

### Summary of findings

To our knowledge this to be the first randomised study to assess the effects of adding web-based behavioural support to usual ERS support on objectively assessed long-term minutes of MVPA among participants with chronic physical and mental health conditions. Augmenting usual ERS using web-based behavioural support (e-coachER) provided a (none statistically significant) weak indicative effect on objectively assessed minutes of MVPA (when recorded in  $\geq 10$ -minute bouts or not) at 12 months among inactive or moderately inactive patients. Various sensitivity analyses supported these findings. We also found no evidence of benefit in terms of ERS uptake and patient-reported outcomes. The extent of engagement with e-coachER was modest, but this factor did not influence the findings.

### Understanding the findings

Despite our best efforts we were unable to get follow-up data from as many participants as we had planned and this may have reduced power to find a statistically significant effect. This has been a challenge for other ERS studies as well involving both objectively<sup>25</sup> and subjectively<sup>26</sup> captured physical activity; for example, the latter study<sup>26</sup> followed up only 55.6% of participants at 6 months. The e-coachER study was initially powered to detect differences in numbers achieving 150 minutes of MVPA based on our systematic review.<sup>9</sup> Due to early recruitment issues, the sample size was recalculated as reported, with the primary outcome based on  $\geq 10$ -minute bouts. The scant available data from objectively assessed physical activity in comparable trials made the power calculation somewhat uncertain, and we also need to know more about what is a clinically significant change in objectively assessed MVPA to justify sample sizes.

Our pre-specified analysis plan, involving a measure of MVPA in bouts of  $\geq 10$  minutes, meant that a larger proportion of the sample than expected recorded zero minutes. This required us to explore a number of analysis models for the primary analysis, none of which were ideal but did provide a consistent conclusion. Given that other studies have reported findings using a different accelerometer wear time (e.g. Harris et al reported MVPA minutes from 'at least one day' to



estimate weekly activity<sup>22</sup>) we also considered our data with a range of wear time criteria, and again the findings were consistent.

The primary focus was on differences in MVPA minutes at 12 months, but both groups showed an increase at 4 months. Our aim was to increase uptake and long-term change in MVPA, given concerns that ERS only foster short-term change,<sup>9</sup> but providing the e-coachER intervention at the same time as what was somewhat effective ERS support may have limited the perceived need for e-coachER engagement. Also, digital support interventions are renowned for having relatively short-term engagement and effects, so it may be that greater digital support is needed after 4 months (the typical duration of ERS).

In line with guidelines for ERS research<sup>27</sup> we tried to make the intervention as accessible as possible to participants from a wide range of socioeconomic backgrounds, which we achieved to some extent, but with an increasing array of devices for self-monitoring and setting goals for PA, and it may be that many participants in both arms of our sample were independently accessing these, which thereby negated any benefits from the e-coachER intervention.

#### Other considerations

We found a large discrepancy between the proportion of the sample who achieved 150 minutes of accelerometer recorded MVPA when assessed in  $\geq 10$  minute bouts (4%) or not (80%), and by self-report (36%) at baseline, despite selecting sedentary or inactive participants for the trial. This finding also aligns with recently reported data from the US which identified a range of 3.4 to 95.6% of people achieving 150 minutes of MVPA depending on how the accelerometer data was processed.<sup>28</sup> This is important given the recent removal of the “ $\geq 10$  minute bouts” in UK and international guidelines.<sup>29 30</sup> It has been suggested that data collected using accelerometers is incompatible with guidelines of 150 minutes of MVPA per week and a value of about 1000 unbouted minutes of MVPA would need to be recommended for public health benefits.<sup>31</sup> Our sample at baseline recorded only 346 minutes of unbouted weekly MVPA, which highlights the uniqueness of the study involving attempts to support change in such a low active sample, who potentially have the greatest to gain in terms of health from increases in MVPA.

A final consideration is that there was a small indication of imbalance in educational status between the groups at baseline, with a greater proportion of those with no qualification, and a slightly smaller proportion with higher qualifications, in the control group. However, given the relative small numbers of those in the respective categories for educational status, the fact that we hadn't specified inclusion of this variable in our statistical analysis plan for the primary analysis, and the absence of between group differences in IT confidence we chose not to further explore any confounding effects of educational status.

## Further research

The focus on accumulating  $\geq 10$ -minute bouts for health benefit has now been dropped in global guidelines but in presenting both bouted and unbouted total MVPA the present study will provide valuable objective information to inform future related research. Changes in international guidelines have removed the importance of completing PA in  $\geq 10$ -minute bouts, which in turn changes the basis for powering studies since a much greater proportion of the population are likely to meet the new un-bouted target of 150 minutes of MVPA per week.

## Practical implications

There remain digital opportunities to provide support for patients to facilitate greater uptake of ERS and sustained change in physical activity for the management of chronic conditions. Bespoke software, drawing on some of the concepts and content in e-coachER could be used to ensure better links between the referee in primary care and patient. There can be confusion about what the ERS involves, compounded sometimes by delayed starting. Beyond the formal ERS digital systems could be implemented to maintain long term MVPA.

## CONCLUSION

Augmenting ERS referrals with web-based behavioural support had only a weak, non-significant indicative effect on accelerometer recorded MVPA at 12 months, and no effect on ERS engagement. Overall, there was only modest engagement in the e-coachER web-based support, but degree of engagement did not influence the overall findings.

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### **Contributors:**

AT conceived the idea for the study with co-applicants: RT, NM, KJ, LY, NA, JC, CG and SD.

AT, all co-applicants listed above, and WI contributed to the final study design and development of the protocol.

AT, JL and LY developed the web-support using LifeGuide.

SD led the qualitative work and developed the process evaluation plan with JL, CG,JC and AT. RT provided the Statistical Analysis Plan, and conducted and reported the statistical analysis in accordance with the Plan. AS provided additional support to the statistical analysis. LP was responsible for accelerometer data processing, advising and reporting on accelerometer-derived measures.

AT, KJ and NM were Principal Investigators, assisted by CM at the Glasgow site.

WI was the trial manager.

All authors critically revised successive drafts of the manuscript and approved the final version. AT is the guarantor.

### **Competing interests:**

All authors have completed the ICMJE uniform disclosure forms at [www.icmje.org/coi\\_disclosure.pdf](http://www.icmje.org/coi_disclosure.pdf) and declare support from NIHR HTA grant 13/20/25 for the submitted work.

CM declares she is an employee of the Public Health Team in NHS GGC, a Health Board which funds and manages one of the ERS included in the study.

KJ declares that she is part funded by NIHR ARC West Midlands and is a sub-panel chair of the NIHR Programme Grants for Applied Health Research.

NM declares grants from NIHR during the conduct of the study and personal fees for work in relation to UK physical guidelines revision outside the submitted work.

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All other authors have no financial relationships with any organisations that might have an interest in the submitted work in the previous three years and have no other relationships or activities that could appear to have influenced the submitted work.

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