

International Marketing I

Dynamic capabilities research in international marketing: A systematic literature review and direction for future research

Journal:	International Marketing Review
Manuscript ID	IMR-08-2023-0168.R2
Manuscript Type:	Original Article
Keywords:	Dynamic Capabilities, International marketing, Systematic Review, Nomological Network

SCHOLARONE™ Manuscripts

Dynamic capabilities research in international marketing: A systematic literature review and direction for future research

Abstract

Purpose – This study intends to, (a) systematically review methodological, theoretical, and empirical aspects of dynamic capabilities (DCs) research in international marketing; (b) identify problematic areas and gaps in the reviewed literature, and (c) provide directions to address problematic aspects and fill the gaps in future research.

Design/methodology/approach – The study applies a systematic literature review methodology and covers 97 articles published between 2001 and 2022 in peer-reviewed journals ranked 2, 3, 4 and 4* in the Academic Journal Guide 2021.

Findings – The content analysis shows that; (a) methodologically, the literature is dominated by single-country studies conducted mostly in Asia and Europe on a cross-section of industries, mostly adopting survey-based approaches with a cross-sectional time emphasis; (b) theoretically, dynamic capabilities view (DCV) is mainly accompanied by resource-based view, followed by institutional-, organizational learning-, and internationalization theories; and (c) according to the nomological network, DCs are predicted by firm-characteristics, factors related to networks/relationship/partnerships, and managerial characteristics, while they act as predictors of performance-related, strategy-related, and operational change and renewal-specific outcomes. Several problematic aspects and gaps for each part of the review are diagnosed.

Originality/value – The authors provide a comprehensive assessment of current knowledge on methodological, theoretical, and empirical aspects of the relevant literature, map a nomological network of variables surrounding DCs in international marketing research, and offer future research directions capitalizing on the problems and gaps identified in the review. Keywords Dynamic Capabilities, International Marketing, Systematic Review, Nomological Network

Paper Type Literature review

1. Introduction

Unique conditions emerging as a result of development of trade over large geographies and volatile competition necessitate immediate and ongoing response (Teece, 2012). Recent events such as COVID-19 pandemic and wars in Ukraine and Gaza have shown how vulnerable international business can be, as manifested in disruptions in accessing foreign suppliers and buyers, managing logistics of foreign products, addressing worldwide stakeholders' concerns about company attitudes towards global political problems, and dealing with embargoes, scarcity of products and materials and price increases (e.g. Jeong et al., 2023; Simpson and Butler, 2024; Zahra, 2022). Such issues bring to the fore the question of why some organizations thrive and survive in turbulent environments and the success markers on which they rely (e.g. Wilden et al., 2016). Dynamic capabilities view (DCV) has been increasingly used to answer these questions in international marketing research (e.g. Gnizy, 2019), given the highly uncertain context in which international marketing activities take place due to a multitude of environmental forces and complexity of distant foreign markets (Katsikeas, 2019; Samiee et al., 2021). Teece et al. (1997, p.516) define dynamic capabilities (DCs) as an "ability to integrate, build, and reconfigure internal and external competences to address rapidly changing environments".

This growing interest resulted in a sizable amount of studies since early 2000s in international marketing research centring on DCs. Accumulation of research in a certain topic requires periodic critical assessment and synthesis, as well as directions for the future based on what has been done in the past (Palmatier *et al.*, 2018). Consequently, these academic endeavours stimulated systematic reviews addressing the literature on the interface of DCs and international marketing (see Appendix 1 for a summary of these studies compared to this study). Some of these invaluable contributions though focused on specific aspects of the extant literature on the subject, such as the relevance of DCs for export performance (Gupta

and Chauhan, 2021; Tan and Sousa, 2015) or for international market entry (Jie *et al.*, 2023; Kahiya and Warwood, 2022). Therefore, a broader review synthesizing and evaluating various aspects of the literature to safely stimulate and inspire future research is timely, given the rapid growth and diversity of the DCs research in international marketing (Morgan *et al.*, 2018) has created richness in terms of methodologies adopted, theoretical explanations used, and direct and indirect relationships conceptualized and tested. Despite touching methodological, theoretical, and empirical facets of the literature, other distinguished contributions primarily centred their review efforts on either marketing capabilities or dynamic marketing capabilities (Morgan *et al.*, 2018; Pfajfar *et al.*, 2024). However, international marketing is an activity that has to be performed in cooperation and coordination with other functions or divisions within the organization, as well as with external organizations, relying on their DCs in addition to dynamic marketing capabilities to create and capture value from customers at a global level within an uncertain business environment (Barrales-Molina *et al.*, 2013; Gnizy, 2019; Verbeke, 2022).

Against this background, we intend to conduct a systematic review of research on DCs in international marketing literature along its methodological, theoretical, and empirical aspects. Our specific objectives include: (1) to systematically review the methodological, theoretical, and empirical aspects of studies examining DCs in international marketing research; (2) to identify problematic aspects and literature gaps associated with methodological, theoretical, and empirical characteristics of the reviewed literature; (3) to propose guidelines about how the identified problems could be resolved and the literature gaps could be filled by future research.

Our contribution to the literature is twofold. *First*, we provide a critical synthesis of methodological, theoretical, and empirical aspects of the pertinent literature.

Methodologically, we critical analyse the study contexts and research designs in the

literature. Theoretically, we identify the theoretical lenses employed alongside DCV in the reviewed literature and show their areas of application. Empirically, we integrate conceptualizations from the extant empirical research to develop a nomological network of variables surrounding DCs in international marketing research. Additionally, we analyse how DCs phenomena manifest in the reviewed research concerning their antecedents and outcomes. By doing so, we diagnose problematic issues and identify gaps within each dimension of the review.

Second, building on problems and gaps diagnosed for each aspect of the systematic review, we provide suggestions for improvement and show directions for addressing gaps in future research. Methodologically, we highlight opportunities to gain deeper insights into studying DCs in international marketing, particularly by incorporating neglected research designs and exploring untouched contexts. Theoretically, we suggest leveraging various theories to provide novel explanations for DCs-related phenomena in international marketing. Empirically, we indicate how the nomological network surrounding the DCs could be expanded, diversified, and deepened in future research.

The implications derived from this review could be useful for various stakeholders. For scholars, we provide a critical synthesis of knowledge on the subject, aiding in the identification of areas that have been addressed and those that require further explanation. Additionally, we offer insights for designing future research by addressing methodological issues in the extant research and suggest alternative theoretical frameworks for conceptualizing studies. Practitioners can benefit from understanding the mechanisms underlying the development of various DCs, their translation to performance, and the factors that facilitate or hinder these processes. Furthermore, public policymakers can draw implications regarding their role in assisting companies in developing relevant capabilities to enhance their success in foreign markets (Leonidou *et al.*, 2011).

The rest of the study has the following structure. First, we introduce the study background, which is followed by the setting of the conceptual boundaries of our review. Then, we describe our systematic review methodology. After that, we present study findings associated with methodological, theoretical, and empirical aspects of the review. The article concludes with a discussion of study limitations and implications of our findings for future research.

2. Study background

DCs are defined as the organizational abilities of firms to integrate, build, and reconfigure their internal and external competencies in order to respond to rapid changes (Teece *et al.*, 1997; Teece, 2007, 2014a). DCs involve the adept execution of tasks in a systematic and habitual manner, facilitating the consistent and dependable performance of activities aimed at driving strategic change (Schilke *et al.*, 2018). DCs derive from learning to some extent, organizational resources partly, and organizational history in a sense (Teece, 2014a). And this ability is significantly shaped by skills, motivation, vision, and experience of key managers (Pitelis *et al.*, 2023; Zahra *et al.*, 2006). Likewise, whether organizational change comes from the external environment or emerges as a strategic move, key managers intentionally create, modify, or extend lower-order routines through DCs as higher-order capabilities (Wenzel *et al.*, 2021).

DCs are based on three core foundations: (1) sensing, (2) seizing, (3) reconfiguring (Teece, 2007, 2014a). Sensing refers to a set of processes that enable searching, scanning, learning, and creating new opportunities (Teece, 2007). Since the strength of a company's DCs is directly proportional to its speed of adapting to volatile environments, organizations should be able to screen opportunities and risks as much as possible and on a continuous basis (Teece, 2018). What is important for organizations in such conditions is to detect weak

signals related to governmental regulations, economic trends, technological developments, and social influences in the markets where they operate (Schoemaker *et al.*, 2018). Seizing, on the other hand, reflects the mobilization of sensed opportunities through architectural procedures, decision-making routines, and implementation and calibration skills (Teece, 2007). It involves translating sensed opportunities into tangible outcomes, whether through the development of new products or services, or the formulation of innovative strategies and tactics, thereby enhancing value delivery to customers and subsequent value acquisition (Pitelis *et al.*, 2023). Seizing also encompasses the successful implementation of novel systems and innovations, reinforcing organizational adaptability and competitive advantage (Schoemaker *et al.*, 2018). Finally, reconfiguring reflects a permanent focus on organizational renewal. Factors such as de-centralization, co-specialization, governance, and knowledge management constitute processes based on reconfiguring (Teece, 2007, 2009).

When DCs are integrated with an appropriate strategy, they empower organizations to deliver tailored products to specific markets, effectively addressing consumer needs and fostering opportunities for competitive advantage (Eisenhardt and Martin, 2000; Teece, 2012). Thus, DCs became a popular subject of investigation in the marketing field given their relationship with performance-related outcomes (Morgan and Slotegraaf, 2012), and marketing's role in inter-organizational relationships (Schilke *et al.*, 2018). Accordingly, Bruni and Verona (2009) were amongst the first to establish a connection between marketing and DCV, where they assert that the most important element of value creation lies in the acquisition of market knowledge facilitated by the DCs, thereby, introducing the concept of dynamic marketing capabilities into literature. This can be ascribed to the fact that market knowledge can be obtained primarily through the marketing function of a company (Barrales-Molina *et al.*, 2014), while building new resources necessitates systemic reconfiguration of marketing resources, as well as aligning market expectations and company strategy,

emphasizing the dynamic nature of marketing capabilities (Mitrega, 2020). Fang and Zou (2009) stress the pivotal contribution of the marketing function within DCs research, delineating dynamic marketing capabilities as the adeptness and effectiveness of crossfunctional business processes, encompassing product development management, supply chain management, and customer relationship management, aimed at generating and delivering customer value in reaction to market fluctuations.

DCs play a critical role in aligning specific resources and competences with the targeted foreign market environments and opportunities inherent in them (Katkalo *et al.*, 2010). For instance, the involvement of local partners in international markets serves as a pivotal mechanism for bolstering the DCs of focal firms by leveraging their unique insights and competencies, thereby enhancing the firm's capacity to sense, seize, and shape opportunities (Gnizy, 2019). Teece (2007, 2014b) further emphasizes that DCs are indispensable abilities for multinational enterprise performance. The anticipated enhancement in firm performance attributed to DCs emanates from their foundation in adept management of information gleaned from the external environment and continuous learning processes (Blesa and Ripolles, 2008). Moreover, DCs are abilities associated with creating and shaping markets to create and capture value (Katkalo *et al.*, 2010). For instance, the early success of global startups hinges significantly on their capacity to innovate and craft compelling value propositions, thereby effectively capturing the attention and patronage of discerning customers (Buccieri *et al.*, 2020).

In the dynamic landscape of international marketing, the integration of crossfunctional perspectives emerges as a cornerstone for organizational success. Riviere *et al*. (2018) highlight the significance of cross-functional and cross-country collaborations, where diverse viewpoints converge to address internationalization challenges from multifaceted angles. Eisenhardt and Martin (2000) underscore the pivotal role of cross-functional integration in enhancing market delivery efficiency, emphasizing the imperative for firms to seamlessly integrate resources from various disciplines. Gnizy (2019) further accentuates the importance of cross-functional coordination in response to competitive pressures, particularly in refining key marketing capabilities to align with evolving market dynamics. This integration, for instance, becomes even more critical in the context of green marketing (Leonidou *et al.*, 2013), or product development (Xu *et al.*, 2018) endeavours abroad. Recognizing the significance of creating and capturing value with and through other functions helps marketing practitioners navigate the complexities of international markets, adapt to changing environmental dynamics, and craft sustainable strategies for international success (Barrales-Molina *et al.*, 2013; Bingham *et al.*, 2015; Srivastava *et al.*, 2001). In line with these, our review zooms in on the synthesis of DCs research within the domain of international marketing.

3. Conceptual boundaries of the review

To frame our investigation, we initiated the review process by clearly defining the conceptual boundaries of our study. This approach aligns with the guidance provided by Denyer and Tranfield (2009) and Stumbitz and Rouse (2018), who emphasize the importance of setting clear boundaries to maintain focus and coherence in systematic reviews. Following Battisti *et al.* (2021) and Vrontis and Christofi (2021), our decision was informed by the intricate interplay between international marketing, embedded in a complex and volatile environment, and the concept of DCs, which underscores the strategic adaptability and responsiveness of firms to evolving market conditions (Teece *et al.*, 1997). Recognizing the extensive and continually growing bodies of literatures on both international marketing (Katsikeas et al., 2020; Richter et al., 2016) and DCs (Pitelis, 2022; Zahra et al., 2022), we sought to establish a clear framework for our systematic review.

Given the dynamic and volatile nature of the international marketing landscape, our review is particularly focused on how DCs enable firms to strategically adapt and respond to evolving market conditions. In defining our focal phenomena, we embraced the definition provided by Teece *et al.* (1997), which characterizes DCs as the ability of organizations to amalgamate, develop, and adapt both their internal and external capabilities, enabling them to effectively navigate and react to swiftly evolving circumstances. This perspective aligns with the broader theoretical underpinnings of DCs, which emphasize their role in fostering strategic change through systematic, habitual actions that ensure consistent performance in dynamic environments (Schilke *et al.*, 2018). Thus, we focused on the theoretical underpinnings of DCV.

To delineate the boundaries of our focal phenomena, we embraced the international marketing perspective articulated by Leonidou *et al.* (2010), who underscore the strategic manoeuvring of transactions across international borders. This perspective interprets international marketing as encompassing marketing endeavours involving products/services that traverse national borders, occurring not solely with, but also within, foreign markets. This interpretation resonates with various definitions available in literature. For instance, Sheth (2001) defines international marketing as understanding marketing practices in various countries, analysing structural determinants anchored to national differences, and deploying country-specific marketing strategies by multidomestic firms. Likewise, Yang (2018) characterizes international marketing as the application of the marketing concept across multiple countries. Relatedly, a significant portion of the literature concerning international marketing focuses on export marketing and the phenomenon of internationalization, where companies incrementally expand their global engagement (Rundh, 2003). This multi-faceted nature of international marketing is further emphasized by Czinkota and Ronkainen (2007),

who define it as a process encompassing various forms such as export-import trade, licensing, joint ventures, wholly owned subsidiaries, turnkey operations, and management contracts.

In defining the boundaries of our review, we concentrated on two primary facets: (1) the examination of all relevant DCs pertinent to international marketing operations, and (2) the exploration of how these DCs are studied, including their antecedents, outcomes, and interlinkages. Consequently, we limited our attention to articles that draw on the DCV, that have a construct that is clearly deemed a DC, which is examined within an international marketing context. This process was essential to maintaining a focused and coherent review, ensuring that our analysis remains aligned with the established conceptual boundaries.

4. Methodology

4.1. Choosing a review methodology

We adopted a strategic approach to review the DCs research in international marketing, because: (1) unlike traditional reviews¹, systematic reviews adhere to a replicable, scientifically rigorous, and transparent methodology for searching, collecting, selecting, analysing, and synthesizing the literature in question (Denyer and Neely, 2004; Leonidou *et al.*, 2020; Tranfield *et al.*, 2003); (2) systematic reviews provide foundational knowledge, revealing patterns, problems, and gaps in the reviewed research, while providing useful directions for future research driven by the former (Palmatier *et al.*, 2018; Vrontis *et al.*, 2022; Vrontis and Christofi, 2021); (3) organization of the content of reviewed research into various categories helps with the generalization of phenomena that have been conceptualized, tested, and confirmed in the past (Denyer and Tranfield, 2006; Wang and Chugh, 2014); and (4) their reader-friendly format enables academics and other research stakeholders, such as practicing managers and policy makers, to assess the status of the reviewed literature and draw relevant implications (Palmatier *et al.*, 2018).

This study employs a systematic literature review approach following the steps and procedures outlined by Tranfield *et al.* (2003) and consists of three primary stages: (1) planning the review, where we scoped the research field and outlined the study's focus and research questions; (2) defining the review protocol, which allowed us to conduct the review by formulating a replicable search strategy; and (3) designing the data extraction, analysis, and synthesis, which helped us organize contents of the reviewed articles to accomplish our research objectives. Details of each of these steps are explained in the following.

4.2. Scope and research questions of the review

Prior to commencing the review, we scoped studies to assess the relevance and scale of the literature, and to delineate the subject area or topic, as recommended by Tranfield *et al*. (2003) and applied in management research (e.g. Christofi *et al.*, 2017; Rajwani and Liedong, 2015; Rashman *et al.*, 2009). This preliminary investigation provided us with conceptual clarity (Davis *et al.*, 2009), helped guide our direction toward DCs research in international marketing, and informed our systematic review methodology.

Subsequently, we reviewed 37 seminal papers in management, strategy, and business fields (e.g., Ambrosini and Bowman, 2009 Teece, 2014a; Vorhies *et al.*, 2009), focusing on DCs and their nature. Moreover, our decision to employ a systematic review methodology for this research topic was informed by a follow-up scoping study, which revealed 651 potentially relevant studies in the extant literature, consistent with approaches used in similar reviews (Christofi *et al.*, 2021a). These sequential steps underscored the value of employing a systematic review, while revealing the extent, range, and nature of the empirical research on the topic of interest (Arksey and O'Malley, 2005; Levac *et al.*, 2010).

In line with our objective of performing a systematic review of research on DCs in international marketing literature along its methodological, theoretical, and empirical aspects, we set our review questions as follows:

- (a) What are the methodological characteristics of DC research in international marketing?
 - (b) Which theories complement DCV in the pertinent literature and how?
- (c) How are DCs in the relevant literature connected to their antecedents, outcomes, moderators, and mediators?
- 4.3. Definition of the review protocols
- 4.3.1. Search strategy formulation

We gathered a relevant pool of publications using a keyword search with the Boolean operator in both Web of Science and Scopus online databases. These databases are recognized for their comprehensive coverage of social science literature and are frequently employed together in systematic reviews to leverage the range of the search process (e.g. Chatterjee *et al.*, 2021; Christofi, 2024; Palmaccio *et al.*, 2021; Vicente-Saez and Martinez-Fuentes, 2018). Our review question encompasses two specific domains: DCs and international marketing. Drawing from insights gained during our initial scoping efforts, we meticulously developed our keyword strategy to align with best practices in systematic literature reviews. Specifically, we adopted a two-level query approach, a method commonly used in reviews focusing on two distinct domains (e.g., Christofi, 2024; Leonidou *et al.*, 2020), and as part of our initial scoping efforts, we identified trends in keyword usage within the relevant literature, aligning with practices outlined by Vrontis *et al.* (2022) and Christofi *et al.* (2021b). To ensure that our keywords were both relevant and comprehensive for our review objectives, we tailored them by drawing on prior reviews of DCs (Laaksonen and

Peltoniemi, 2018; Pezeshkan *et al.*, 2016; Schilke *et al.*, 2018); dynamic marketing capabilities (Barrales-Molina *et al.*, 2014); marketing capabilities in international contexts (Tan and Sousa, 2015; Morgan *et al.*, 2018); and capabilities relevant to early internationalizing firms (Kahiya and Warwood, 2022). These terms included "dynamic capabilities' AND 'international marketing' OR 'international business' OR 'exporting'" which were searched in the abstracts, titles, and keywords.

Document type was limited to article and language to English, with no restrictions on the publication period in order to comprehensively cover pertinent literature, regardless of its publication date (Vrontis and Christofi, 2021). Importantly, our search naturally culminated in a time span capturing articles published between 2001 and 2022. The starting year marks the period when empirical research on DCs in international marketing began to mature and gain prominence. This outcome is reasonable given our scoping phase examination, which revealed that foundational works, such as those by Day (1994), Teece *et al.* (1997), and Eisenhardt and Martin (2000) laid the groundwork for the theory on DCs and its subsequent empirical exploration, leading to a proliferation of studies in the early 2000s. This 22-year period is sufficient to provide a comprehensive overview of the research landscape on DCs in international marketing consistent with other systematic literature reviews that utilized similar time frames to ensure thorough coverage of the research field (e.g., Davies *et al.*, 2023; Shahid *et al.*, 2024; Tantawy *et al.*, 2023). Following this procedure, 737 articles that were potentially relevant for this study were identified. Examination of duplicate records of articles resulted in deletion of 287 studies.

4.3.2. Selection and assessment of articles

We implemented various criteria for inclusion and exclusion of collected articles into our systematic review. As such, we only included articles published in peer-reviewed journals ranking 2 and above based on the Academic Journal Guide 2021 issued by the Chartered Association of Business Schools (CABS), which sets quality benchmarks for business-related publications (Saebi et al., 2019). Initial screening of article abstracts and titles during our scoping phase also guided us in establishing this criterion for inclusion. Consequently, we included papers from journals ranked 2, 3, 4, and 4* to prevent overlooking valuable contributions, while also broadening the scope of our review and maintaining rigorous scholarly standards (Marinković et al., 2022). In line with our objective of building a nomological network of DCs in international marketing research, we only included empirical papers with formalized hypotheses that test the associations between DCs and their antecedents, outcomes, mediators, and moderators, akin to approaches adopted in analogous reviews (e.g. Siangchokyoo et al., 2020). Thus, we excluded articles of conceptual, methodological, and meta-analytical/review nature as well as studies relying on qualitative research designs. Finally, to comply with the conceptual boundaries set, we excluded articles that do not draw on DCV, lack a construct explicitly identified as a DC and do not examine DCs within an international marketing setting (e.g. Scuotto et al. 2022; Faroque et al. 2021a).

Applying these filters left us with 88 eligible studies. To reduce the possibility of missing any relevant publications, we performed a manual reference check of the papers collected electronically and double-checked the samples of recent review studies by Kahiya and Warwood (2021), Morgan *et al.* (2018), and Pezeshkan *et al.* (2016). Nine more articles were found using this procedure. As a result, 97 papers make up the total sample. The allocation of these articles to journals shows that 40.3% of articles were published in marketing journals and 59.7% in business/management journals, indicating an interest on the

topic by both international marketing and international business scholars (see Appendix 2).

The process of searching, selecting, and assessing articles is summarized in Figure 1.

... Insert Figure 1 about here...

4.4. Data extraction, analysis, and synthesis

For each dimension of the review, we used coding frames, which were adapted from the previous literature. For the methodological aspects of the review, we used a coding frame based on the work of Aykol and Leonidou (2018). The categories used in this coding frame were number of countries involved, countries, focus region, industries covered, firm size, unit of analysis, research method, sampling design, sample size, data collection, time emphasis, response rate, key informant, and analytical approach. For the theoretical aspects of the review, we adapted the coding frame from Zahoor et al. (2020). Its categories included theories complementing DCV, the way theories complement DCV, and the key issues addressed. For the development of the nomological network as a process-oriented visualization (Marinković et al., 2022), we relied on the antecedents-mediators-outcomes (AMO) framework, which required entering all constructs surrounding DCs as antecedents, outcomes, moderators, and mediators into separate spreadsheets (Hutzschenreuter et al., 2020; Zahoor et al., 2020). Constructs placed under each group of antecedents, outcomes, moderators, and mediators, as well as the DCs, were thematically analysed into higher-order categories. We integrated the antecedents-phenomenon-consequences logic, to further delve into the thematic analysis and obtain a thematic map (Christofi et al., 2021a; Pisani et al., 2017; Saka-Helmhout, 2020; Sousa et al, 2021). The 'antecedents' category pinpoints the factors influencing DCs. We examine the DCs phenomenon in the 'phenomenon' category, with a specific focus on organizational units such as individual, group, inter-organizational,

and organizational levels, as proposed by Morgan and Slotegraaf (2012). The 'consequences' category delves into the outcomes resulting from DCs. Two independent and trained researchers coded the data using computer-based data extraction forms under the guidance of the leading researcher, reaching a satisfactory intercoder reliability between 91.3% and 100% (Kassarjian, 1977).

Upon completion of the data analysis phase, the encoded data was transcribed from the coding sheets onto a Word document to facilitate the verification process (Kahiya and Warwood, 2022). Data relating to the methodological and theoretical aspects of the review were synthesized using descriptive analysis, which required cross-tabulations of percentages for each concept by two time periods (i.e. 2001-2011 and 2012-2022) in order to be able to monitor the development of the research (Leonidou and Katsikeas, 2010). DCs and their categorized antecedents, outcomes, moderators, and mediators were summarized in a nomological network and explained by using antecedents-phenomenon-consequences approach.

5. Findings

This section summarizes study findings per review dimension. In what follows, we present our findings based on the methodology adopted, theories used to complement the DCV, and constructs surrounding DCs in international marketing research in a nomological network.

5.1. Methodological aspects

Concerning the *number of countries* involved in studies' data, 81.4% of the studies used data collected from a single country, whereas studies containing data from two countries have a share of 5.1%. 12.4% of studies, on the other hand, relied on data from four or more countries (see Table 1). While the proportion of single-country studies increased from the first to the

second period, the opposite is true for the proportion of multiple-country studies. Some of the studies involving data from multiple countries used secondary data of selected countries (e.g. Filatotchev and Piesse 2009), while others surveyed companies in more than one country to make cross-country comparison (Blesa and Ripolles, 2008).

... Insert Table 1 about here...

In terms of the *focal region*, the majority (i.e. 47.4%) of the studies were conducted in Asia, followed by Europe and North America where 41.2% and 12.3% of studies were performed, respectively. Latin America (9.2%), Africa (6.1%), and Oceania (3.1%) appear as rather untouched areas, with very limited research having been conducted so far. Although the ranking of the first four regions remained the same in both time periods, DC studies in international marketing conducted in Africa and Oceania appeared in the last decade. Looking at the *country* distributions, although 55 countries served as study contexts, China (16.5%) was the most frequent research setting, followed by the UK (16.4%), the US (12.3%), and India and Portugal (9.2% each).

With respect to the *industrial sector* covered, the vast majority (i.e. 86.6%) of studies reviewed covered multiple industries, whereas single-industry studies were proportionally lower (i.e. 13.4%). Comparing across time periods, the share of single-industry studies increased to 14.8% in the period of 2012-2022 from 6.3% in 2001-2011 period, while a decrease in the proportion of multiple-industry-based studies (from 93.7% to 85.2%) was observed from the first to the second time period.

In relation to *firm size*, findings reveal that small and medium-sized firms were each covered by 84.5% of the studies reviewed, and in fact together in studies using small and medium-sized enterprises (SMEs) as their sample (e.g. Freixanet and Renart, 2020; Li *et al.*, 2018). Considering that SMEs have a major share and play an important role in many

economies (Sousa *et al.*, 2008), research interest in SMEs is comprehensible. 53.6% of studies contained large firms in their sample.

A significant majority (i.e. 72.2%) of studies declared their *unit of analysis* as the firm, while 11.3% employed export venture, 11.3% foreign direct investment (e.g. international joint venture, overseas subsidiary), 2.1% managers, and 3.1% other such as international buyer-supplier relationship as their unit of analysis. While export-venture- and manager studies only appeared in the second time period, foreign direct investment studies existed in both time periods, but with a notable decrease in proportion from the first to the second time period. Remarkably, the proportion of studies based on export venture as a unit of analysis reached 13.6% in the second time-period. This upward trend is important because, in studies examining performance as an outcome, gathering, and analysing multiple product-market units under a single roof causes confounding factors (e.g. different distributors, products, or firm-level factors) to come into play (Cavusgil and Zou, 1994; Morgan *et al.*, 2012; Spyropoulou *et al.*, 2018).

While a significant majority (89.7%) of the studies rested only on quantitative methods, 10.3% of them applied a mixed-method approach. While the application of the quantitative method showed a decrease from first to the second time period, the mixed-method approach, which was never used in the first-time-period, was employed in the second-time period by 12.4% of the studies reviewed. Studies relying on both methods mostly (8.2%) combined survey and interview data as complementary approaches (e.g. Weerawardena *et al.* 2015), whereas the remaining studies either complemented survey with interviews for scale development purposes (e.g. Thoumrungroje and Racela, 2021), or applied fuzzy-set qualitative comparative analysis (e.g. Skarmeas *et al.*, 2016).

In terms of the *sampling* preferences, 41.2% of the reviewed studies preferred probability sampling, while no sampling method was mentioned in a significant number of

studies (i.e. 49.4%). Yet, transparent, and clear reporting of the research process is the most important element of rigorous research (Eriksson, 2013). The remaining sampling method used was non-probability sampling (by 9.3% of the studies) including methods such as convenience sampling and quota sampling. Remarkably, the share of probability sampling decreased from 50% in the first- to 39.5% in the second-time-frame.

In terms of *sample size*, the average was 629 with a median value of 197, while the range was between 70 and 30,533. The average sample size was 270.7 in the first time period, and 700 in the second time period. Since 76.3% of the studies reviewed used a sample size of less than 300, sample size is deemed to be low. However, the proportion of studies with a sample size of 300 to 599 increased from 6.2% in the first- to 12.4% in the second-time-period. In addition, studies with a sample size of more than 600 constitute 11.4% of the reviewed studies.

Regarding the *data collection method*, survey stands out as the method with the highest share (80.4%), although survey-based studies using single informants carry the risk of common method bias (Podsakoff *et al.*, 2003). This preference slightly decreased from 87.5% to 79.1% in the second-time-period. Besides, the combination of interview and survey methods had a par of 8.3%, and the secondary data by 8.2%. Although the studies in which survey and secondary data are combined are relatively few (3.1%), this upward trend is very important since collecting both intentional and actual data provide a more solid basis in terms of presenting the background of DCs and performance linkage. Importantly, incorporating primary and secondary data is beneficial to come through common method bias (Podsakoff *et al.*, 2003).

In terms of *time emphasis*, 79.3% of the studies were cross-sectional, while 20.7% of the studies were longitudinal. In fact, it has been stated that the conceptual models described in many studies should address causality with longitudinal design (e.g. Gölgeci *et al.*, 2019;

Martin *et al.*, 2018; Morgan *et al.*, 2012; Pinho and Prange, 2016). Longitudinal studies tend to by and large examine changes on performance indicators (e.g. Boso *et al.*, 2018; Villar *et al.*, 2014) at different points in time. On the other hand, strategy-related outcomes such as competitive advantage (e.g. Fang and Zou, 2009) and operational change / renewal issues such as post-acquisition subsidiary development (e.g. Uhlenbruck, 2004) were other prominent characteristics examined with a time lag in order to provide temporal stability of findings.

With respect to the *response rate*, reviewed studies were approximately evenly distributed. Accordingly, 19.6% of the studies reached 19% or less, other 21.6% reached 20%-29%, another 16.5% reached 30%-39%, and 17.6% of them reached 40% or more response rate. While for 8.2% of studies response rate was not applicable (i.e., due to their use of secondary data), 16.5% did not report the response rate or this could not be estimated from the information provided. Furthermore, a significant majority of the studies (71.1%) included midlevel managers (i.e. export-import, or international business, or international marketing executives) as *key informants*. This group was followed by studies that included key informant as CEOs, presidents, or general managers (i.e. high-level managers) (56.7%). 9.3% of studies did not report any specific key informant, while 8.2% of them comprise studies where reporting key informant is not applicable due to their use of secondary data.

The most preferred *analytical approach* (62.8%) was structural equation modelling (SEM), followed by regression-based methods (e.g., generalized least squares, time-series, panel data analysis) (36.1%) and other statistical tools (1.1%). While a decrease was observed from the first time-period (56.2%) to the second time-period (32.1%) in regression-based analytical approaches, studies, in which SEM was adopted as the analytical approach, increased from 43.7% to 66.7%. Undoubtedly, this interest and rise in the preference of SEM is related to the derivation of more complex conceptualizations in IM research.

5.2. Theoretical foundations

Since DCV generally embraces the assumptions of other theories that have a close link with itself, scholarly attention has been devoted to integrating DCV with other relevant theories with an intent to ameliorate current understanding in the related body of research (Schilke *et al.*, 2018). As shown Table 2, 40.2% of studies do not use a theory in addition to DCV but only draw their research only on the latter. RBV is the theory most frequently used with DCV in the articles reviewed (i.e. by 26.8%). RBV is followed by institutional theory, organizational learning theory, and internationalization theory – each used by 5.1% of studies. Resource dependence theory and knowledge-based view are integrated with DCV by 4.1% each. Other theories such as contingency theory, industrial organization theory, and transaction theory are integrated with the DCV to a limited extent. The second time period was more diversified in terms of theories used together with the DCV, as eleven theories only appeared at that time period.

...Insert Table 2 about here...

As the mostly integrated theory with DCV, resource-based-view focuses on the internal environment of companies and emphasizes that VRIN resources are the sources of competitive advantage (Barney 1991). In this context, for example, information acquired from past experiences as a strategic resource interacts with informational capabilities and product development capabilities, affecting firm performance (Kaleka, 2012). In another case, Asseraf et al. (2019) emphasize the role of marketing planning as an important resource for the development of international marketing agility. On the other hand, Khan and Khan (2021) demonstrate that marketing skills as an intangible resource improve marketing

performance of emerging market firms through improving DCs, in their case, market responsiveness.

Institutional theory is the second most-frequently integrated theory with the DCV, to a much more limited degree though. Institutional theory views organizations as open-systems and emphasizes how organizations are embedded in multiple and different institutional environments by attaching importance to the interplay between institutional norms (i.e. regulative, normative, and cognitive) and organizational legitimacy (Scott, 2003). In fact, emphasis of the theory on external environment is very compatible with DCV in that firms face pressures deriving from the institutions of host and home countries, thereby try to adopt appropriate practices through exercising dynamic capabilities. Grounding on this view, Gölgeci et al. (2019) find that emerging market firms with weaker institutional development would be more effective in transforming supply chain agility into international performance. In a similar vein, Chang and Gotcher (2020) addressed institutional isomorphism in the context of co-production to influence a supplier's environmental innovation ambidexterity. They show that under high levels of institutional pressures faced by suppliers, co-production with their foreign buyer has a stronger positive effect on their ambidextrous environmental innovations.

Organizational learning theory, which emphasizes that a company's learning orientation and architecture is an important source of competitive advantage, especially in adapting to rapidly changing environments, is another theory integrated with DCV. Organizational learning enables to respond quickly to everchanging market demand or environmental through obtaining, processing, and disseminating knowledge inside and outside the organization (Slater and Narver, 1994). In this regard, Fang and Zou (2010) conceptualized joint-learning capability as a DC and found that joint-learning capability of international joint venture partners increases their dependence on each other in emerging

economies. In another example, explorative and exploitative learning mechanisms (i.e., export market exploration and export market exploitation) were conceptualized as DCs leading to export performance (Skarmeas *et al.*, 2016).

Internationalization theory, when used together with the DCV, stresses particularly how international new ventures develop DCs during their internationalization process with a potential effect on their performance and survival. For example, given the relevance of social networks for the internationalization of smaller firms, Pinho and Prange (2016) showed that social network relationships stimulate development of dynamic internationalization capabilities, which in turn are determinants of international performance. In another case, Freixanet and Renart (2020) stress the role of international experience and wide geographic scope of internationalizing firms along with their managerial knowledge increases the likelihood of their survival. There were also studies combining DCV with Uppsala model of internationalization (Johanson and Vahlne, 2009). For example, Skarmeas et al., (2019) set exporter capabilities, importer capabilities, and psychic distance as predictors of the value of exporter-importer relationship, finding that the former two having a positive and the latter a negative effect on the relationship value.

Another theory integrated with DCV by 4.1% of articles is the *resource-dependence theory*. Based on the assumption that no organization can be self-sufficient (Heide, 1994), resource-dependence theory proposes that while organizations collaborate to reduce uncertainty, they also seek mechanisms to reduce dependence, and balancing the pressure created by competing demands among the parties in this spectrum is the primary interest (Anderson, 1982). The two theories were integrated because resource dependencies lead to capability development. According to Jean *et al.* (2015), a supplier dependent on its buyer devotes more resources to developing its international key account management capabilities to increase its bargaining power against the buyer. In another case, Lew *et al.*, (2013) show

that in the internationalization process, foreign partner dependence leads to trust-based partner relationship, which in turn results in the development of the focal company's exploratory capabilities.

The *knowledge-based view*, which was used together with the DCV in 4.1% of reviewed articles, treats knowledge as the most important resource and gives substantial emphasis to knowledge management, integration, and utilization processes through which organizations are able to apply novel sets of structures enabling proper capabilities in order to sustain their competitive advantage (Grant, 1996). In this context, for example, Scuotto *et al.* (2022) emphasized that marketing knowledge management, as an important resource, contributes to the building of DCs, since the former includes a series of procedures and routines enabling a firm to learn about international markets. In another example, market exploration and exploitation, two important aspects of international ambidexterity, were found to improve export venture marketing capabilities, and subsequently export performance (Hoque *et al.*, 2022).

Findings revealed that *other theoretical approaches* have not attracted much scholarly attention in the existing body of research. Among these, it is interesting that *industrial organization theory* is rarely integrated with the DCV. For example, Leonidou *et al.* (2022) revealed the link between DCs and the structure-conduct-performance framework.

Specifically, the effective formulation and implementation of the import strategy led by generic, and import-specific DCs, leads to higher levels of competitive advantage in case of higher competitive intensity. It is also surprising that *contingency theory* is integrated with the DCV to a limited extent. Yet, organizational capabilities can be considered as a function of contingency originating from the internal and external environment of the companies (Jin and Cho, 2018). For example, Lee *et al.* (2008) examined the contingency role of environmental turbulence on the effect of knowledge transfer on new product outcomes,

concluding that market turbulence complicates, and technological turbulence stimulates, the translation of knowledge transfer into performance. Finally, integrating DCV and *innovation diffusion theory* gives a fresh perspective given the growing significance of technology. For example, the perception of SME exporters on new technology characteristics (i.e. relative advantage of new technology) strengthens the positive impact of international marketing agility on new technology adoption (Thoumrungroje and Racela, 2021). This is because the perception that new technology brings more advantages over existing technology leads to faster diffusion of technology adoption.

5.3. Nomological network

We first identified 153 idiosyncratic constructs that are clearly designated as DCs in the articles we reviewed. The nomological network of constructs environing DCs in international marketing research is depicted in Figure 2. Following the AMO framework, the nomological network shows (1) the direct links between DCs and their antecedents and outcomes, (2) the mediating constructs that intervene between DCs and their antecedents and outcomes, and (3) the moderating constructs demonstrating contingencies between DCs and their antecedents and outcomes. In this respect, the nomological network displays a snapshot of the current empirical knowledge on DCs in international marketing research. In the rest of this section, we explain how DCs analysed in our sample of studies connect to their antecedents, consequences, mediators, and moderators using the 'Antecedents-Phenomenon-Consequences' approach (Pisani *et al.*, 2017).

...Insert Figure 2 about here...

5.3.1. The antecedents

Our review identified 98 different antecedents predicting DCs, which were categorized as being organizational, network/relationship/partnership-related, managerial, and environmental. *Organizational characteristics* were the mostly tested antecedents (found in 38.1% of articles) of DCs. These reflect firm peculiarities instrumental on the development and/or enhancement of DCs and include constructs related to resources (e.g. informational resources) (e.g. Martin *et al.*, 2018), operational/ordinary capabilities, or routines (e.g. foreign market knowledge) (e.g. Crespo *et al.*, 2022), firmographics (e.g., firm size) (e.g. Navarro *et al.*, 2010), culture (e.g. international entrepreneurial culture) (e.g. Buccieri *et al.*, 2021), and strategic orientation (e.g. strategic intent to internationalize) (e.g. Khavul *et al.*, 2010).

The second most prominent group of antecedents was
networks/relationship/partnerships (found in 12.3% of articles). These emphasize bilateral (e.g. those between trade partners) or multi-lateral (e.g. those among international network actors) relations in international marketing capturing complemented assets, resource investments, relationship endowments, and exchange governance in an inter-organizational setting (e.g. Jean et al., 2015; Lew et al., 2013). Managerial factors received lesser attention as predictors of DCs in international marketing research (found in 8.2% of articles). The emphasis is on variables related to cognitive processes such as global mindset (Wójcik and Ciszewska-Mlinarič, 2021), manager's social ties such as social-network relationships (Pinho and Prange, 2016), managerial attitude such as leader's commitment to exporting (Gonçalves et al., 2021), and manager experience/knowledge (Faroque et al., 2021b). Environmental factors (found in 5.1% of articles) caught the least scholarly attention in explaining development or enhancement of DCs. These captured factors related to foreign-markets (e.g. market type) (Griffith and Harvey, 2001) and home country (e.g. home country institutions (e.g. export promotion programs, domestic market competition) (Faroque et al., 2021a; Jin

and Cho, 2018). In general, DCs in this stream of research have been reported to be affected positively by organizational antecedents (e.g. Asseraf *et al.*, 2019; Fang and Zou, 2009; Hoque *et al.*, 2022), network-related antecedents (e.g. Chang and Gotcher, 2020; Xu *et al.*, 2018), environmental antecedents (e.g. Jin and Cho, 2018; Wang *et al.*, 2017), while a few cases reported a negative effect of antecedents on DCs, and these were of managerial nature (Wójcik and Ciszewska-Mlinarič, 2021; Colclough *et al.*, 2019).

5.3.2. The phenomenon

DCs unfold in international marketing research at different levels, comprising organizational (88.6%), interorganizational (24.7%), individual-level (6.1%), and group (3.09%) (Morgan and Slotegraaf, 2012). Mostly examined *organizational-level DCs* include market focused DCs such as market development capability (Leonidou *et al.*, 2022), entrepreneurial DCs such as entrepreneurial marketing (Buccieri *et al.*, 2023), and learning-oriented DCs such as proactive learning culture (Gnizy *et al.*, 2014). On the other hand, *interorganizational level DCs* receiving the highest research attention comprise network-oriented skills such as partnering capability (Wójcik and Ciszewska-Mlinarič, 2021) and partnership abilities such as alliance capability (Li *et al.*, 2018). *Individual-level DCs* examined in the literature include export creativity, export employees' innovation orientation (Hughes *et al.*, 2019), and strategy as stretch and global mindset (Wójcik and Ciszewska-Mlinarič, 2021). With regard to *group-level DCs*, these were delivery management (Morgan *et al.*, 2012), market scanning (Jean *et al.*, 2015), and entrepreneurial alertness (Crespo *et al.*, 2022), which denote the collective actions of specific subsystems, such as the marketing function and management teams.

Organizational-level DCs were found to be driven by organizational (e.g. marketing planning) (Asseraf *et al.*, 2019), network/relationship/partnerships (e.g. vertical and

horizontal relationship quality) (Xu et al., 2018), and managerial (e.g. founders' international vision) (Weerawardena et al., 2015) predictors. Likewise, inter-organizational DCs, were generally the result of organizational (e.g. strategic intent to internationalize) (Khavul et al., 2010), network/relationship/partnerships (e.g. information exchange) (Chang et al., 2015), and managerial (e.g. global mindset) (Wójcik and Ciszewska-Mlinarič, 2021) antecedents. With respect to the group-level DCs, these were stimulated solely by organizational factors (e.g. absorptive capacity) (Crespo et al., 2022). Concerning the individual-level capabilities, these were driven merely by managerial (e.g. marketing knowledge management) (Scuotto et al., 2022) antecedents. Although the literature mostly focused on positive effects of various antecedents on DCs, there were also factors reported to inhibit the development of DCs (Hsiao and Chiou, 2020; Maksimov et al., 2019).

In addition to direct associations, some contributors to the reviewed literature also built mechanisms explaining how antecedents translate into DCs and DCs into their outcomes. Our synthesis identified 23 different mediators that intervened between DCs and their antecedents and between DCs and their consequences. These were categorized as organizational and network-related mediators. The nomological network indicates that more mediating relationships were tested between DCs and their outcomes than between DCs and their antecedents. Both organizational (e.g. entrepreneurial orientation) and network-related (e.g. relationship learning) facilitate the transformation of antecedents to DCs (Dung and Thuy-Giang, 2022; Gonçalves *et al.*, 2021; Jean and Sinkovics, 2010). Similarly, various organizational (e.g. marketing program adaptation, innovation) and network-related (e.g., relational learning) constructs positively mediated between DCs and their outcomes (Chatterjee *et al.*, 2022; Gnizy *et al.*, 2014; Gnizy, 2019; Khan, 2020; Weerawardena *et al.*, 2020). Only one study in our sample (i.e. Weerawardena *et al.*, 2020) demonstrated a negative mediation effect on the relationship between DCs and their outcomes.

Acknowledging the internal and external contingencies according to which the links between DCs and their antecedents and outcomes become stronger or weaker, the extant literature tested 52 moderating constructs. These were categorized as market-related, organizational, environmental, network-related, and managerial. In addition to moderation effects on direct links, a few studies also tested moderation on mediation links between DCs and their outcomes (e.g. Asseraf et al., 2019; Khan, 2020). The most frequently tested constructs as moderators between DCs and their antecedents were organizational (e.g. entrepreneurial orientation) and market-related factors (e.g. market turbulence) (found in 5.2% of articles each), followed by environmental (e.g. institutional pressure) (in 4.1% of articles), network-related (e.g. supplier innovativeness) (in 2.1% of articles) and managerial (e.g. manager's international commitment) factors (in 1.0 % articles) (Buccieri et al., 2021; Chang and Gotcher, 2020; Hsiao and Chiou, 2020; Xu et al., 2018; Zhou et al., 2012). Notably, uncertainties originating from the environment and the market in general strengthened the association between the DCs and their predictors (e.g. Buccieri et al., 2020; Chang and Gotcher, 2020), although there were some exceptions to this pattern (e.g. Kaleka and Morgan, 2019).

A higher number of moderating effects were tested between DCs and their consequences as opposed to between DCs and their antecedents. Organizational factors (in 10.3% of articles) (e.g. entrepreneurial orientation) and market-related factors (in 9.3% of articles) (e.g. market turbulence) were most frequently set as moderators between DCs and their outcomes, leading to mixed results (e.g. Buccieri *et al.*, 2023; Celec *et al.*, 2014; Hazzam and Wilkins, 2022; Wang, 2020). These were followed by environmental (in 6.2% of articles) (e.g. institutional distance) and network related factors (in 4.1% of articles) (e.g. network strength) (Gölgeci *et al.*, 2019; Lee *et al.*, 2008).

5.3.3. The consequences

We were able to identify 105 different outcomes predicted by DCs and categorized them into six groups, namely those relating to performance, strategy, operational change and renewal, channel, learning, and individual-mindset. *Performance-related* issues were covered in the majority (i.e., 69.1%) of the reviewed studies. In line with the context, specifically, export performance (e.g. Khalid and Bhatti, 2015; Hughes *et al.*, 2019; Hoque *et al.*, 2022) and international performance (e.g. Bianchi *et al.*, 2017; Gölgeci *et al.*, 2019; Pinho and Prange, 2016) stand out as the mostly tested performance-related outcomes of DCs. In addition to export performance, scholars also linked DCs to their more specific export-related outcomes such as export intensity (e.g. Villar *et al.*, 2014) and export growth (e.g. Bodlaj *et al.*, 2020). Likewise, apart from examining financial performance as a consequence of DCs (e.g. Fang and Zou, 2009; Khan, 2020), some scholars used indicators of financial performance such as profitability (e.g. Kaleka, 2012), financial resource growth (e.g. Li *et al.*, 2018), and intended cost efficiency (e.g. Kaleka and Morgan, 2019). With a few exceptions (e.g. Hazzam and Wilkins, 2022; Bıçakçıoğlu-Peynirci and Morgan, 2022), DCs were confirmed as predictors of various performance outcomes.

As another most prominent outcome category, *strategy-related issues*, constituting 21.6% of the studies, captured constructs such as entry mode choice (e.g. Blesa and Ripolles, 2008), market selection (e.g. Schu and Morschett, 2017), and strategy effectiveness (e.g. Leonidou *et al.*, 2022). Issues pertaining to *operational change and renewal* were the other main outcomes category (observed in 17.5% of articles), with some of those including business modelling (Wójcik and Ciszewska-Mlinarič, 2021), innovation capability (Kolbe *et al.*, 2022; Weerawardena *et al.*, 2020), and dynamic marketing capabilities (Buccieri *et al.*, 2020).

Contrary to the emphasis placed on partner relations in international marketing (Leonidou *et al.*, 2014), *channel-related* issues have been subject to limited scrutiny as outcomes of DCs (found in 8.2% of articles). Some examples could be co-created value (Chang *et al.*, 2015), foreign distributor trust (Andaleeb *et al.*, 2022), and joint learning capacity (Fang and Zou, 2009). *Learning-related* outcomes received a low share (5.1%) as consequences of DCs in international marketing research. Some of these outcomes comprise foreign market knowledge (Faroque *et al.*, 2022), internal learning capability (Weerawardena *et al.*, 2020) and improved organizational learning (Khavul *et al.*, 2010). Lastly, *individual mindset* issues (i.e., employee international strategic renewal behaviour) were explored only in one article as the outcome of DCs (Dung and Thuy-Giang, 2022).

Table 3 offers an overview of our thematic analysis, presenting representative articles that examine DC phenomena and how these connect to various antecedents and consequences, along with a summary of the key findings from these studies.

...Insert Table 3 about here...

6. Discussion and conclusion

Considering DCs are the subject of a wide spectrum of current research, this review, which was conducted with the purpose of presenting a state-of-the-art of DCs pertaining to international marketing research, provides a comprehensive perspective to methodological issues, theoretical foundations, and nomological network of variables surrounding DCs. Despite the rich knowledge generated on the subject, there are many promising future research possibilities to enrich and improve this stream of research.

6.1. Future research directions – methodology

Our analysis reveals that studies reviewed were conducted in a number of countries within different regions, and on different sizes of firms from multiple industries, using data from relevant key informants, and relying on sophisticated analyses. However, our review also points to predominance of single-country studies, research efforts concentrated in specific geographical areas, a heavy reliance on purely quantitative approaches in cross-sectional research designs, unclear sampling methods, small sample sizes and low response rates, and dominance of survey as data collection method.

Obviously, expanding DC research in international marketing into underexplored regions such as Africa, Latin America, and Oceania, particularly in countries with high international trade involvement like South Africa, Brazil, and Australia could provide valuable insights. Exploring idiosyncratic DCs in these regions, operationalizing them, and testing them in conceptual models would be particularly intriguing. In an opposite case, research could also be conducted in countries with little involvement in international trade to investigate which/whether DCs are missing in firms from these countries and how /whether lack or low levels of certain DCs are responsible for this low involvement in international trade. Furthermore, cross-cultural research designs can enhance the external validity of conceptual models tested.

Dominance of single-country studies, research efforts concentrated on certain geographical areas, and conducting of studies on multiple industries and firms of different sizes without comparison implies a need to use more contextual variables as moderators such as country characteristics, industrial characteristics, and organizational characteristics to discover under which conditions the relationships between DCs and their antecedents and outcomes hold. Prospective researchers could also consider combinations of qualitative and quantitative research. This would, on the one hand, help with identification of new DCs, and on the other hand with development of grounded theories to build and test various creative

conceptual models. For example, it would be interesting to identify and operationalize DCs necessary for voluntary de-internationalization and re-internationalization. These efforts will also diversify data collection methods to combinations of surveys with personal interviews, focus group discussions, or observations. Future research should also be careful in choosing proxy variables to measure DCs as they may not be valid measures of DCs (Morgan *et al.*, 2018).

More longitudinal research should be conducted as international marketing is a dynamic phenomenon and time must elapse for the development of DCs driven by their antecedents and for the translation of DCs into their outcomes. On the one hand, analysis of longitudinal secondary data may be useful. Further, longitudinal qualitative research may help observe changes on DCs and their relations to other constructs over time, which may also inspire identification and testing of non-linear relationships among the constructs in question. Importantly, future research could also involve conducting rigorous endogeneity tests to mitigate potential issues related to reverse causality, ensuring the robustness and validity of causal inferences drawn from empirical analyses.

There is also a need to report study methodologies more clearly, especially in terms of sampling method and response rates for readers to better assess the generalizability of results. Moreover, there is a need for paying attention to sampling equivalence in comparative research. Undoubtedly, these suggestions require some actions in terms of research infrastructure. As such, cross-cultural and/or comparative studies would benefit from academic collaborations from multiple countries. These may be built through academic exchanges as well as specialized network-building events in conferences. There is also a need for reliable databases in each country to be able to derive samples based on probability methods. In this sense, national statistical institutions, ministries of industries and trade, or chambers of industry and commerce should keep reliable records of companies and be

willing to share their databases with researchers, while researchers are urged to share summaries of their research with these bodies in order to build a reciprocal relationship and collaboration. Table 4 lists the specific methodological implications derived from this review.

...Insert Table 4 about here...

6.2. Future research directions – theory

Our analysis reveals scholarly attempts to explain DC-related phenomena from a number of different theoretical angles. However, two-fifth of studies relied only on DCV, while for the rest, there was a heavy reliance on RBV to complement DCV. This is expected as DCV has common theoretical roots with RBV. With respect to other theories that served as theoretical lenses complementary to DCV to a much-limited extent, use of certain theories such as institutional theory, contingency theory, industrial organization, and complexity theory underlines the connection of DCs to the dynamic and uncertain international marketing environment (e.g. Schu and Morschett, 2017; Skarmeas et al., 2019; Lee et al., 2008). In fact, these theories help deepen the links between DCs and their antecedents and outcomes by featuring the environmental conditions under which these links are more pronounced. On the other hand, usage of organizational learning theory, knowledge-based view, market-based view, and absorptive capacity theory stresses the role of a company's attitude to information enabling its connection to its environment (e.g. Skarmeas et al., 2016; Hoque et al., 2022; Chatterjee et al., 2021). Integrating DCV with internationalization theory emphasizes how DCs are developed during the internationalization process and contribute to the performance of the company (Filatotchev and Piesse, 2009). In some cases, DCV-based variables joined variables rooted in other theories (e.g., relational contracting, transaction costs) to explain an international marketing phenomena such as exporter-importer relational value (Skarmeas et

al., 2019) and entry mode (Blesa and Ripolles, 2008). That some studies integrated DCV with resource-dependence theory and social network theory also features the significance of foreign partner relationships and their relevance for DCs in international marketing (Xu et al., 2018; Jean et al., 2015.

While various theoretical frameworks accompany the DCV to explain DC-related international marketing phenomena, alternative theories beyond the RBV remain underutilized. Table 5 lists suggestions for using these theories in future research on the subject. Researchers seem to gravitate towards theories sharing similar assumptions and originating from closely related disciplines. However, expanding beyond conventional choices presents an opportunity to enrich DCV with diverse insights. This expansion can include theories previously employed in management research such as the Upper Echelons Theory (e.g., Friedman et al., 2016), Attention-Based View (e.g., Schulze and Brusoni, 2022), Stewardship Theory (e.g., Nabi et al., 2023), and Social Network Theory (e.g., Deakins and Bensemann, 2019)². For example, leveraging Upper Echelons Theory (Hambrick and Mason, 1984) could illuminate the influence of managerial backgrounds, including education, international experience, and industry-specific knowledge, on organizational-level DCs cultivation. Future research could investigate how the composition of managerial teams with diverse backgrounds influences the development and deployment of DCs within multinational corporations operating in emerging markets. Extending the Attention-Based View (Ocasio, 1997) offers an opportunity to explore how variations in managerial attention engagement, shaped by external market dynamics and internal organizational factors, influence strategic prioritization and resource allocation processes crucial for cultivating DCs within international marketing endeavours. By examining the interplay between managerial attention, control mechanisms, and DCs across diverse international marketing activities, future research could shed light on mechanisms driving

performance in international markets. Additionally, employing Stewardship Theory (Davis et al., 1997) may provide insights into how managers' stewardship behaviours foster the emergence of DCs through knowledge sharing and acquisition, such as cross-functional training programs and collaborative problem-solving clusters, within marketing function.

Lastly, tapping into Social Network Theory (Burt, 2000) could untap how firms strategically leverage their social network relationships, such as partnerships with suppliers, distributors, and other stakeholders, to facilitate knowledge exchange, collaborative innovation, and joint problem-solving activities.

...Insert Table 5 about here...

6.3. Future research directions – nomological network

Our analysis of the nomological network underscores the richness of factors acted as antecedents and outcomes influencing DCs, but also highlights relatively lower number of moderators and mediators that characterize scientific efforts to examine contingencies and to build explanatory mechanisms between DCs and their antecedents and outcomes, respectively. In most of the studies reviewed, organizational factors were set as predictors of DCs and DCs were related to their performance outcomes. In the following, we summarize our implications for future research by trying to answer four questions: (1) How can the extant nomological network be expanded?, (2) How can the constructs in each part of the nomological network be diversified?, (3) How can the nomological network be deepened?

A bird's-eye view of the nomological network indicates that it can be expanded by adding predictors of existing antecedents as well as consequences of existing outcomes. For example, future research could conceptualize environmental constructs such as technological uncertainty, institutional distance, or cultural distance as predictors of organizational (e.g.

informational resources), network-related (e.g. resource complementarity), or managerial factors (e.g. managers' commitment in internationalizing) leading to the building or improvement of DCs. Managerial factors such as growth ambitious could also be an antecedent of, for example, organizational factors (e.g. marketing resources) stimulating DCs. On the other hand, performance outcomes could be examined for their consequences for sustainability (e.g. environmental performance). Scholars could also expand the nomological network by adding another performance construct to examine the effect of one performance measure on another (e.g. accounting performance influencing financial market performance) (Katsikeas *et al.*, 2016).

With regard to diversification, future research should devote attention to other antecedents of DCs in addition to organizational ones as the latter has been investigated as DCs-drivers extensively. Thus, future studies are recommended to examine the role of environmental (e.g., environmental volatility), managerial (e.g., previous experience in different industries) and network-related (e.g., relationship-specific assets, political networks) factors in building or eroding DCs. It is also important to test these relationships in longitudinal settings to emphasize the path dependency in the development of DCs (Buccieri *et al.*, 2021).

Outcomes can also be diversified by examining the influence of DCs on multiple types of performance such as operational and organizational performance (Katsikeas *et al.*, 2016). It would also be useful to incorporate more relational performance measures such as relationship performance or network performance since international marketing requires working with partners such as importers, subsidiaries, or international joint venture partners (Aykol and Leonidou, 2018).

More explanatory mechanisms must be designed between the DCs and their antecedents and outcomes, and, whenever possible, these should be tested in longitudinal

research designs. There could be several constructs intervening between environmental factors and DCs (e.g., human resources, technological resources) or between managerial factors and DCs (e.g., shared vision, organizational citizenship). There is also a need to incorporate more mediating mechanisms between DCs and outcome constructs (Schilke *et al.*, 2018). Although most outcome constructs other than performance (i.e. those associated with strategy, operational change, channel, learning) are already linked to performance (e.g. Gnizy, 2019; Leonidou *et al.*, 2022, Morgan *et al.*, 2012), these should be tested for their mediation role to explain how DCs are transformed into performance instead of in successive direct relationships.

The relatively lower number of studies involving moderating constructs suggests that in order to deepen and dimensionalize the tested direct links, more studies should involve moderators given the international marketing setting offers various contingencies for activation, facilitation, or restriction of DCs in relation to their antecedents and outcomes. It is very important to test moderators that have an international facet. As such, more environmental variables, which are related to home or host countries or the distance between these two, should be tested for their moderating effects. Possible variables could be associated with institutional, technological, or cultural characteristics of the environment. Market-related moderators could be similarity or difference of customer or competitor behaviour between home and host markets. Future research should also take into account the contingencies created by organizational factors such as strategy, structure, climate, entry mode, international marketing involvement, or MNE affiliation. Scholars may also find it useful to test managerial moderators such as cultural intelligence.

Our review also implies that the possibility of reverse causality between DCs and certain constructs such as strategic orientations (e.g., market orientation), and performance-outcomes (e.g., export commitment) requires endogeneity tests. It was also noticeable that

some variables like institutional characteristics were set as antecedents in some studies and moderators in others (Gölgeci *et al.*, 2019; Urbano *et al.*, 2019). This implies conceptualization and testing of alternative models in the same study to assess their explanatory power. It is also essential to test the models involving DCs in different contexts such as electronic exporting or importing, relocation (e.g., offshoring, reshoring), and international marketing of services.

Regarding the organizational unit of DCs, there exists a tendency to concentrate organizational-level DCs, although DCs are relevant for inter-organizational, group, and individual levels (Schilke *et al.*, 2018). So, it is necessary to identify DCs relevant for individual, group, and inter-organizational units. For example, critical individuals in international marketing are salespeople and frontline service employees of international companies and they need certain DCs such as cultural and emotional intelligence (Leonidou *et al.*, 2021; Paparoidamis *et al.*, 2019). On the other hand, international marketing activities also involve groups such as sales teams or product-development teams, which may also have a cross-functional nature, so a critical group DC could be retention capabilities and cross-functional cooperation capabilities (Nijssen *et al.*, 2017). DCs relevant for interorganizational units could be dyadic capability enhancing (Chang and Gotcher, 2007) or ending relationships (Mitrega and Pfajfar, 2015). Table 6 summarizes our suggested actions to improve conceptualization in the DCs research in international marketing based on the antecedents-phenomenon-consequences framework.

...Insert Table 6 about here...

Managerially, our review implies that in order to achieve success in international markets, there is a need to develop and nurture DCs through investing into and exploiting the assets of the organization and the network partners, as well as relying on valuable skills of competent executives. It is also imperative to take into consideration and monitor the internal and external environmental factors as these can create contingencies in DC activation. As

such, managers need to tailor their approaches to accommodate the unique challenges and opportunities presented by different market conditions, emphasizing the need for dynamic and adaptive strategies in international markets. The prominence of knowledge management and innovation as mediators suggests that fostering a culture of continuous learning and innovation is crucial for translating DCs into tangible outcomes. From a public policy making perspective, governmental policies aimed at fostering knowledge exchange, innovation ecosystems, and industry-academia collaborations can facilitate the development of DCs, thereby enhancing firms' global competitiveness.

In essence, our review serves as a call to action for researchers to embark on a journey of discovery, delving deeper into the intricacies of DCs and their implications for international marketing. By embracing methodological diversity, theoretical pluralism, and innovative conceptualizations, there is a chance to collectively advance the frontiers of DC research and pave the way for transformative insights into the dynamics of international marketing in an ever-changing global landscape.

6.4. Study limitations

Despite the valuable insights gained, the study findings should be interpreted by acknowledging the limitations imposed by the methodology adopted and time period covered. As such, despite every effort was made to collect all relevant studies within the established conceptual boundaries, there is always a risk of missing some due to mismatched keywords (e.g., different synonyms) and databases used (e.g., variations inherent in Boolean operators) (Christofi *et al.*, 2021a; Marinković *et al.*, 2022). Additionally, our review covered solely articles that are published in English at the expense of excluding valuable studies published in book chapters and/or in the local literature (Battisti *et al.*, 2021; Leonidou *et al.*, 2020). These limitations suggest opportunities for future review studies on DCs, which could include

periodic updates of this study as well as reviews of country-specific DCs research in international marketing, ideally employing a comparative design across multiple countries.

6.5. Concluding remarks

This study was performed with the motivation to systematically review the methodological, theoretical, and empirical aspects of DCs research in international marketing.

Methodologically, we assessed the extant literature on research scope and research design. Theoretically, we provided an organized overview of whether and how different theories have complemented the DCV in current research. Empirically, we synthetized how DCs are linked to their antecedents, consequences, mediators, and moderators in a nomological network, while also detailing how DCs phenomena unfold between these antecedents and outcomes. Capitalizing on our assessment of the literature, we critically located problematic issues and gaps that needed to be addressed in each dimension of the review. Based on these findings, we have outlined methodological, theoretical, and empirical pathways that future research could pursue to further develop, expand, and deepen this increasingly important stream of research. We hope that our work will inspire novel studies that will creatively enrich DCs research in international marketing and advance both research and practice in this dynamic field.

Note(s)

- 1. Systematic reviews differ from traditional literature reviews, which typically focus on a selection of pivotal or foundational papers, around which secondary studies are woven to present an overview of a specific concept, theory, or subject (Rousseau *et al.*, 2008).
- 2. For instance, the Upper Echelons Theory (Hambrick and Mason, 1984; Hambrick, 2007) offers insights into how leadership dynamics influence the development of DCs, particularly

in resource-constrained environments. Similarly, the Attention-Based View (Ocasio, 1997) sheds light on the interplay between managerial attention, control mechanisms, and the evolution of dynamic capabilities in international marketing processes. Moreover, Stewardship Theory (Davis et al., 1997) provides a lens through which to examine how managerial stewardship behaviours foster knowledge sharing and acquisition within fiance, 1992, 200c.

of dynamic capat. marketing functions, thereby enhancing innovation in volatile environments. Additionally, Social Network Theory (Burt, 1992, 2000) introduces network-related mediators that either facilitate the development of dynamic capabilities or emerge as a consequence of their existence.

References

Acosta, A. S., Crespo, Á. H., and Agudo, J. C. (2018), "Effect of market orientation, network capability and entrepreneurial orientation on international performance of small and medium enterprises (SMEs)", *International Business Review*, Vol. 27 No. 6, pp. 1128–1140.

Ambrosini, V. and Bowman, C. (2009), "What are dynamic capabilities and are they a useful construct in strategic management?", *International Journal of Management Reviews*, Vol. 11 No. 1, pp. 29–49.

Anderson, P. F. (1982), "Marketing, strategic planning and the theory of the firm", *Journal of Marketing*, Vol. 46 No. Spring, pp. 15–26.

Andaleeb, S. S., Saleh, M. A. and Ali, M. Y. (2022), "The moderating role of cultural similarity in developing commitment in the industrial importer-supplier relationship", *Journal of Business and Industrial Marketing*, Vol. 37 No. 3, pp. 657–672.

Arksey, H. and O'malley, L. (2005), "Scoping studies: towards a methodological framework", *International Journal of Social Research Methodology*, Vol. 8 No. 1, pp. 19–32.

Asseraf, Y., Lages, L. F. and Shoham, A. (2019), "Assessing the drivers and impact of international marketing agility", *International Marketing Review*, Vol. 36 No. 2, pp. 289–315.

Aykol, B. and Leonidou, L. C. (2018), "Exporter-importer business relationships: Past empirical research and future directions", *International Business Review*, Vol. 27 No. 5, pp. 1007–1021.

Barney, J. (1991), "Firm resources and sustained competitive advantage", *Journal of Management*, Vol. 17 No. 1, pp. 99–120.

Barrales-Molina, V., Martínez-López, F. J. and Gázquez-Abad, J. C. (2014), "Dynamic marketing capabilities: Toward an integrative framework", *International Journal of Management Reviews*, Vol. 16 No. 4, pp. 397–416.

Battisti, E., Graziano, E. A., Leonidou, E., Stylianou, I. and Pereira, V. (2021), "International marketing studies in banking and finance: a comprehensive review and integrative framework", *International Marketing Review*, Vol. 38 No. 5, pp. 1047–1081.

Bıçakcıoğlu-Peynirci, N. and Morgan, R. E. (2022), "Unbundling the Effects of Internationalization on Firm Performance in Emerging Economies: The Moderating Effects of Strategic Resource Decisions", *Journal of International Marketing*, Vol. 30 No. 1, pp. 55–74.

Bianchi, C., Glavas, C. and Mathews, S. (2017), "SME international performance in Latin America: The role of entrepreneurial and technological capabilities", *Journal of Small Business and Enterprise Development*, Vol. 24 No. 1, pp. 176–195.

Bingham, C. B., Heimeriks, K. H., Schijven, M. and Gates, S. (2015), "Concurrent learning: How firms develop multiple dynamic capabilities in parallel", *Strategic Management Journal*, Vol. 36 No. 12, pp. 1802–1825.

Blesa, A. and Ripolles, M. (2008), "The influence of marketing capabilities on economic international performance", *International Marketing Review*, Vol. 25 No. 6, pp. 651–673.

Bodlaj, M., Kadic-Maglajlic, S. and Vida, I. (2020), "Disentangling the impact of different innovation types, financial constraints and geographic diversification on SMEs' export growth", *Journal of Business Research*, Vol. 108, pp. 466–475.

Boso, N., Annan, J., Adeleye, I., Iheanachor, N. and Narteh, B. (2018), "Examining the paths from export strategic orientations to export performance: The mediating role of export resource transformation capability", *Thunderbird International Business Review*, Vol. 60 No. 2, pp. 207–230.

Bruni, D. S. and Verona, G. (2009), "Dynamic marketing capabilities in science-based firms: An exploratory investigation of the pharmaceutical industry", *British Journal of Management*, Vol. 20, S101–S117.

Buccieri, D., Javalgi, R. G. and Cavusgil, E. (2020), "International new venture performance: Role of international entrepreneurial culture, ambidextrous innovation, and dynamic marketing capabilities", *International Business Review*, Vol. 29 No. 2, Article 101639.

Buccieri, D., Javalgi, R. G. and Gross, A. (2023), "Innovation and differentiation of emerging market international new ventures: The role of entrepreneurial marketing", *Journal of Strategic Marketing*, Vol. 31 No. 3, pp. 1–29.

Buccieri, D., Javalgi, R. G. and Jancenelle, V. E. (2021), "Dynamic capabilities and performance of emerging market international new ventures: Does international entrepreneurial culture matter?", *International Small Business Journal*, Vol. 39 No. 5, pp. 474–499.

Burt, R. S. (1992). Structural Holes. Harvard University Press, Cambridge.

Burt, R. S. (2000), "The network structure of social capital", *Research in Organizational Behavior*, Vol. 22, pp. 345–423.

Cavusgil, S. T. and Zou, S. (1994), "Marketing strategy-performance relationship: An investigation of the empirical link in export market ventures", *Journal of Marketing*, Vol. 58 No. 1, pp. 1–21.

Celec, R., Globocnik, D. and Kruse, P. (2014), "Resources, capabilities, export performance and the moderating role of entrepreneurial orientation in the context of SMEs", *European Journal of International Management*, Vol. 8 No. 4, pp. 440–464.

Chatterjee, S., Chaudhuri, S. and Sakka, G. (2021), "Cross-disciplinary issues in international marketing: A systematic literature review on international marketing and ethical issues", *International Marketing Review*, Vol. 38 No. 5, pp. 985–1005.

Chatterjee, S., Chaudhuri, R. and Vrontis, D. (2022), "Knowledge sharing in international markets for product and process innovation", *Industrial Marketing Management*, Vol. 22 No. 2, pp. 72–80.

Chang, K.-H., Chen, Y.-R. and Huang, H.-F. (2015), "Information technology and partnership dynamic capabilities in international subcontracting relationships", *International Business Review*, Vol. 24 No. 2, pp. 276–286.

Chang, K. H. and Gotcher, D. F. (2007). Safeguarding investments and creation of transaction value in asymmetric international subcontracting relationships: The role of relationship learning and relational capital. *Journal of World Business*, Vol. 42 No. 4, pp. 477–488.

Chang, K.-H. and Gotcher, D. D. (2020), "How and when does co-production facilitate eco-innovation in international buyer-supplier relationships? The role of environmental innovation ambidexterity and institutional pressures", *International Business Review*, Vol. 29 No. 5, Article 101731.

Christofi, M. (2024), "The role of chief digital officer: Critical insights into an emerging field and road map for future research", *Journal of Business Research*, Vol. 172, 114390.

Christofi, M., Leonidou, E. and Vrontis, D. (2017), "Marketing research on mergers and acquisitions: a systematic review and future directions", *International Marketing Review*, Vol. 34 No. 5, pp. 629–651.

Christofi, M., Pereira, V., Vrontis, D., Tarba, S. and Thrassou, A. (2021a), "Agility and flexibility in international business research: A comprehensive review and future research directions", *Journal of World Business*, Vol. 56 No. 3, 101194.

Christofi, M., Vrontis, D. and Cadogan, J. W. (2021b), "Micro-foundational ambidexterity and multinational enterprises: a systematic review and a conceptual framework", *International Business Review*, Vol. 30 No. 1, 101625.

Colclough, S. N., Moen, Ø., Hovd, N. S. and Chan, A. (2019), "SME innovation orientation: Evidence from Norwegian exporting SMEs", *International Small Business Journal*, Vol. 37 No. 8, pp. 780–803.

Crespo, N. F., Simões, V. C. and Fontes, M. (2022), "Uncovering the factors behind new ventures' international performance: Capabilities, alertness and technological turbulence", *European Management Journal*, Vol. 40 No.3, pp. 344–359.

Czinkota, M. R. and Ronkainen, I. A. (2007), *International marketing*, Thomson/South-Western.

Davies, P., Liu, Y., Cooper, M. and Xing, Y. (2023), "Supply chains and ecosystems for servitization: a systematic review and future research agenda", *International Marketing Review*, Vol. 40 No. 4, pp. 667–692.

Davis, J. H., Schoorman, F. D. and Donaldson, L. (1997), "Toward a stewardship theory of management", *Academy of Management Review*, Vol. 22 No. 1, pp. 20–47.

Davis, K., Drey, N., & Gould, D. (2009), "What are scoping studies? A review of the nursing literature", *International journal of Nursing Studies*, Vol. 46 No. 10, pp. 1386–1400.

Day, G. S. (1994), "The capabilities of market-driven organizations", *Journal of Marketing*, Vol. 58 No. 4, pp. 37–52.

Deakins, D. and Bensemann, J. (2019), "Does a rural location matter for innovative small firms? How rural and urban environmental contexts shape strategies of agri-business innovative small firms", *Management Decision*, Vol. 57 No. 7, pp. 1567–1588.

Dekel-Dachs, O., Najda-Janoszka, M., Stokes, P., Simba, A. and Tarba, S. (2021), "Searching for a new perspective on institutional voids, networks and the internationalisation of SMEs in emerging economies: a systematic literature review", *International Marketing Review*, Vol. 38 No. 5, pp. 879–899.

Denyer, D. and Neely, A. (2004), "Introduction to the Special Issue: innovation and the productivity performance in the UK", *International Journal of Management Reviews*, Vol. Vol. 5/6 No. 3&4, pp. 131–135.

Denyer, D. and Tranfield, D. (2006), "Using qualitative research to build an actionable knowldge base", *Management Decision*, Vol. 44 No.2, pp. 213–227.

Denyer, D. and Tranfield, D. (2009), "Producing a systematic review", Buchanan, D. (Ed.), *The Sage Handbook of Organizational Research Methods*, Sage, London, pp. 671–689.

Dung, L. T. and Giang, H. T. T. (2022), "The effect of international intrapreneurship on firm export performance with the driving force of organizational factors", *Journal of Business & Industrial Marketing*, Vol. 37 No. 11, pp. 2185–2204.

Eisenhardt, K. M. and Martin, J. A. (2000), "Dynamic capabilities: what are they?", *Strategic Management Journal*, Vol. 21 No. 10-11, pp. 1105–1121.

Eriksson, T. (2013), "Methodological issues in dynamic capabilities research—A critical review", *Baltic Journal of Management*, Vol. 8 No. 3, pp. 1746–5265.

Eriksson, T. (2014), "Processes, antecedents and outcomes of dynamic capabilities", *Scandinavian Journal of Management*, Vol. 30 No. 1, pp. 65–82.

Fang, E. E. and Zou, S. (2009), "Antecedents and consequences of marketing dynamic capabilities in international joint ventures", *Journal of International Business Studies*, Vol. 40 No. 5, pp. 742–761.

Fang, E. E. and Zou, S. (2010), "The effects of absorptive and joint learning on the instability of international joint ventures in emerging economies", *Journal of International Business Studies*, Vol. 41 No. 5, pp. 906–924.

Faroque, A. R., Kuivalainen, O., Ahmed, J. U., Rahman, M., Roy, H., Ali, M. Y. and Mostafiz, M. I. (2021a), "Performance implications of export assistance: The mediating role of export entrepreneurship", *International Marketing Review*, Vol. 38 No. 6, pp. 1370–1399.

Faroque, A. R., Morrish, S. C., Kuivalainen, O., Sundqvist, S. and Torkkeli, L. (2021b), "Microfoundations of network exploration and exploitation capabilities in international opportunity recognition", *International Business Review*, Vol. 30 No. 1, Article 101767.

Faroque, A. R., Torkkeli, L., Sultana, H. and Rahman, M. (2022), "Network exploration and exploitation capabilities and foreign market knowledge: The enabling and disabling boundary conditions for international performance", *Industrial Marketing Management*, Vol. 101, pp. 258–271.

Filatotchev, I. and Piesse, J. (2009), "R&D, internationalization and growth of newly listed firms: European evidence", *Journal of International Business Studies*, Vol. 40 No. 8, pp. 1260–1276.

Freixanet, J. and Renart, G. (2020), "A capabilities perspective on the joint effects of internationalization time, speed, geographic scope and managers' competencies on SME survival", *Journal of World Business*, Vol. 55 No. 6, Article 101110.

Friedman, Y., Carmeli, A. and Tishler, A. (2016), "How CEOs and TMTs build adaptive capacity in small entrepreneurial firms", *Journal of Management Studies*, 53(6), 996–1018.

Gaur, A. and Kumar, M. (2018), "A systematic approach to conducting review studies: An assessment of content analysis in 25 years of IB research", *Journal of World Business*, Vol. 53 No. 2, pp. 280–289.

Gnizy, I. (2019), "The role of inter-firm dispersion of international marketing capabilities in marketing strategy and business outcomes", *Journal of Business Research*, Vol. 105, pp. 214–226.

Gnizy, I., Baker, W. E. and Grinstein, A. (2014), "Proactive learning culture: A dynamic capability and key success factor for SMEs entering foreign markets", *International Marketing Review*, Vol. 31 No. 5, pp. 477–505.

Gonçalves, T., Teixeira, M. S., Dias, J. G., Gouveia, S. and Correia, R. J. (2021), "Commitment to exporting as an antecedent of organizational skills and firm performance", *Journal of Business Economics*, Vol. 91 No. 7, pp. 1063–1084.

Gölgeci, I., Assadinia, S., Kuivalainen, O. and Larimo, J. (2019), "Emerging-market firms' dynamic capabilities and international performance: The moderating role of institutional development and distance", *International Business Review*, Vol. 28 No. 6, Article 101593.

Grant, R. M. (1996), "Toward a knowledge-based theory of the firm", *Strategic Management Journal*, Vol. 17 No. S2, pp. 109–122.

Griffith, D. A. and Harvey, M. G. (2001), "A resource perspective of global dynamic capabilities", *Journal of International Business Studies*, Vol. 32 No. 3, pp. 597–606.

Gupta, P. and Chauhan, S. (2021), "Firm capabilities and export performance of small firms: A meta-analytical review", *European Management Journal*, Vol. 39 No. 5, 558–576.

Hambrick, D. C. (2007), "Upper echelons theory: An update", *Academy of Management Review*, Vol. 32 No. 2, 334–343.

Hambrick, D. C. and Mason, P. A. (1984), "Upper echelons: The organization as a reflection of its top managers", *Academy of Management Review*, Vol. 9 No. 2, pp. 193–206.

Hazzam, J. and Wilkins, S. (2022), "International marketing capabilities development: The role of firm cultural intelligence and social media technologies", *Journal of Marketing Theory and Practice*, Vol. 30 No. 3, pp. 1–17.

Heide, J. B. (1994), "Interorganizational governance in marketing channels", *Journal of Marketing*, Vol. 58 No. 1, pp. 71–85.

- Hoque, M. T., Ahammad, M. F., Tzokas, N., Tarba, S. and Nath, P. (2022), "Eyes open and hands on: Market knowledge and marketing capabilities in export markets", *International Marketing Review*, Vol. 39 No. 3, pp. 0265–1335.
- Hsiao, C.-C., Tan, D. and Chiou, J.-S. (2020), "Electronic integration and capability widening for OEM suppliers: The influence of supplier innovativeness and product modularity", *International Marketing Review*, Vol. 37 No. 3, pp. 493–514.
- Hughes, P., Souchon, A. L., Nemkova, E., Hodgkinson, I. R., Oliveira, J. S., Boso, N., ... and Sy-Changco, J. (2019), "Quadratic effects of dynamic decision-making capability on innovation orientation and performance: Evidence from Chinese exporters", *Industrial Marketing Management*, Vol. 83, pp. 59–69.
- Hutzschenreuter, T., Matt, T. and Kleindienst, I. (2020), "Going subnational: A literature review and research agenda", *Journal of World Business*, Vol. 55 No. 4, Article 101076.
- Jean, R.-J., Bryan and Sinkovics, R. R. (2010), "Relationship learning and performance enhancement via advanced information technology: The case of Taiwanese Dragon Electronics firms", *International Marketing Review*, Vol. 27 No. 2, pp. 200-222.
- Jean, R.-J., Bryan, R. R. S., Kim, D. and Lew, Y. K. (2015), "Drivers and performance implications of international key account management capability", *International Business Review*, Vol. 24 No. 4, pp. 543–555.
- Jeong, I., Jean, R. J. B., Kim, D. and Samiee, S. (2023), "Managing disruptive external forces in international marketing", *International Marketing Review*, Vol. 40 No. 5, pp. 936-956.
- Jie, S., Harms, R., Groen, A. J. and Jones, P. (2023), "Capabilities and performance of early internationalizing firms: A systematic literature review", *Journal of Small Business Management*, Vol. 61 No. 3, pp. 1–31.
- Jin, B. and Cho, H. J. (2018), "Examining the role of international entrepreneurial orientation, domestic market competition, and technological and marketing capabilities on SME's export performance", *Journal of Business & Industrial Marketing*, Vol. 33 No. 5, pp. 585–598.
- Johanson, J. and Vahlne, J.-E. (2009), "The Uppsala internationalization process model revisited: From liability of foreignness to liability of outsidership", *Journal of International Business Studies*, Vol. 40, pp. 1411–1431.
- Kahiya, E. T. and Warwood, C. (2022), "What do we know about capabilities and early internationalization? A review and synthesis", *Review of International Business and Strategy*, Vol. 32 No. 4, pp. 602–654.
- Kaleka, A. (2012), "Studying resource and capability effects on export venture performance", *Journal of World Business*, Vol. 47 No. 1, pp. 93–105.
- Kaleka, A. and Morgan, N. A. (2019), "How marketing capabilities and current performance drive strategic intentions in international markets", *Industrial Marketing Management*, Vol. 78, pp. 108–121.
- Kassarjian, H. H. (1977), "Content analysis in consumer research", *Journal of Consumer Research*, Vol. 4 No. 1, pp. 8–18.

Katkalo, V. S., Pitelis, C. N. and Teece, D. J. (2010), "Introduction: On the nature and scope of dynamic capabilities", *Industrial and Corporate Change*, Vol. 19 No. 4, pp. 1175–1186.

Katsikeas, C. S. (2019), "Chapter 10: Publishing in international marketing: Challenges, opportunities, and guideposts", Stewart D. W. and Ladik D. M. (eds.), *How to Get Published in the Best Marketing Journals*. Edward Elgar Publishing, pp. 138–156.

Katsikeas, C., Leonidou, L. and Zeriti, A. (2020), "Revisiting international marketing strategy in a digital era: Opportunities, challenges, and research directions", *International Marketing Review*, Vol. 37 No. 3, pp. 405–424.

Katsikeas, C. S., Morgan, N. A., Leonidou, L. C. and Hult, G. T. M. (2016), "Assessing performance outcomes in marketing", *Journal of Marketing*, Vol. 80 No. 2, pp. 1–20.

Khalid, S. and Bhatti, K. (2015), "Entrepreneurial competence in managing partnerships and partnership knowledge exchange: Impact on performance differences in export expansion stages", *Journal of World Business*, Vol. 50 No. 3, pp. 598–608.

Khan, H. (2020), "Is marketing agility important for emerging market firms in advanced markets?", *International Business Review*, Vol. 29 No. 5, Article 101733.

Khan, H. and Khan, Z. (2021), "The efficacy of marketing skills and market responsiveness in marketing performance of emerging market exporting firms in advanced markets: The moderating role of competitive intensity", *International Business Review*, Vol. 30 No. 6, Article 101860.

Khavul, S., Peterson, M., Mullens, D. and Rasheed, A. A. (2010), "Going global with innovations from emerging economies: Investment in customer support capabilities pays off", *Journal of International Marketing*, Vol. 18 No. 4, pp. 22–42.

Kolbe, D., Frasquet, M. and Calderon, H. (2022), "The role of market orientation and innovation capability in export performance of small-and medium-sized enterprises: A Latin American perspective", *Multinational Business Review*, Vol. 30 No. 2, pp. 289–312.

Laaksonen, O. and Peltoniemi, M. (2018), "The essence of dynamic capabilities and their measurement", *International Journal of Management Reviews*, Vol. 20, No. 2, pp.184–205.

Lee, R. P., Chen, Q., Kim, D. and Johnson, J. L. (2008), "Knowledge transfer between multinational corporations' headquarters and their subsidiaries: Influences on and implications for new product outcomes", *Journal of International Marketing*, Vol. 16 No. 2, pp. 1–31.

Leonidou, E., Christofi, M., Vrontis, D. and Thrassou, A. (2020), "An integrative framework of stakeholder engagement for innovation management and entrepreneurship development", *Journal of Business Research*, Vol. 119, pp. 245–258.

Leonidou, L. C., Aykol, B., Larimo, J., Kyrgidou, L. and Christodoulides, P. (2021), "Enhancing international buyer-seller relationship quality and long-term orientation using emotional intelligence: the moderating role of foreign culture", *Management International Review*, Vol. 61, pp. 365–402.

- Leonidou, L. C., Barnes, B. R., Spyropoulou, S. and Katsikeas, C. S. (2010), "Assessing the contribution of leading mainstream marketing journals to the international marketing discipline", *International Marketing Review*, Vol. 27 No. 5, pp. 491–518.
- Leonidou, L. C., Katsikeas, C. S., Fotiadis, T. A. and Christodoulides, P. (2013), "Antecedents and consequences of an eco-friendly export marketing strategy: The moderating role of foreign public concern and competitive intensity", *Journal of International Marketing*, Vol. 21 No. 3, pp. 22–46.
- Leonidou, L. C. and Katsikeas, C. S. (2010), "Integrative assessment of exporting research articles in business journals during the period 1960–2007", *Journal of Business Research*, Vol. 63 No. 8, pp. 879–887.
- Leonidou, L. C., Palihawadana, D., Aykol, B. and Christodoulides, P. (2022), "Effective small and medium-sized enterprise import strategy: Its drivers, moderators, and outcomes", *Journal of International Marketing*, Vol. 30 No. 1, pp. 18–39.
- Leonidou, L. C., Palihawadana, D. and Theodosiou, M. (2011), "National export-promotion programs as drivers of organizational resources and capabilities: effects on strategy, competitive advantage, and performance", *Journal of International Marketing*, Vol. 19 No. 2, pp. 1–29.
- Leonidou, L. C., Samiee, S., Aykol, B., and Talias, M. A. (2014), "Antecedents and outcomes of exporter–importer relationship quality: Synthesis, meta-analysis, and directions for further research", *Journal of International Marketing*, Vol. 22 No. 2, pp. 21–46.
- Levac, D., Colquhoun, H. and O'brien, K. K. (2010), "Scoping studies: advancing the methodology", *Implementation Science*, Vol 5, pp. 1–9.
- Lew, Y. K., Sinkovics, R. R. and Kuivalainen, O. (2013), "Upstream internationalization process: Roles of social capital in creating exploratory capability and market performance", *International Business Review*, Vol. 22 No. 6, pp. 1101–1120.
- Li, L., Li, D., Goerzen, A. and Shi, W. (2018), "What and how do SMEs gain by going international? A longitudinal investigation of financial and intellectual resource growth", *Journal of World Business*, Vol. 53 No. 6, pp. 817–834.
- Luo, Y. (2003), "Market-seeking MNEs in an emerging market: How parent–subsidiary links shape overseas success", *Journal of International Business Studies*, Vol. 34 No. 3, pp. 290–309.
- Maksimov, V., Wang, S. L. and Yan, S. (2022), "Global connectedness and dynamic green capabilities in MNEs", *Journal of International Business Studies*, Vol. 53, pp. 723–740.
- Marinković, M., Al-Tabbaa, O., Khan, Z. and Wu, J. (2022), "Corporate foresight: A systematic literature review and future research trajectories", *Journal of Business Research*, Vol. 144, pp. 289–311.
- Martin, S. L., Javalgi, R. G. and Ciravegna, L. (2018), "Service advantage built on service capabilities: An empirical inquiry of international new ventures", *Journal of Business Research*, Vol. 88, pp. 371–381.

Mitręga, M. (2020), "Dynamic marketing capability – Refining the concept and applying it to company innovations", *Journal of Business & Industrial Marketing*, Vol. 35 No. 2, pp. 193–203.

Mitrega, M. and Pfajfar, G. (2015), "Business relationship process management as company dynamic capability improving relationship portfolio", *Industrial Marketing Management*, Vol. 46, 193–203.

Morgan, N. A. and Slotegraaf, R. J. (2012), "Marketing capabilities for B2B firms", Lilien G., Petersen A. and Wuyts S. (Ed.s'), *Handbook of Business-to-Business Marketing*, Edward Elgar Publishing, pp. 96–116.

Morgan, N. A., Katsikeas, C. S. and Vorhies, D. W. (2012), "Export marketing strategy implementation, export marketing capabilities, and export venture performance", *Journal of the Academy of Marketing Science*, Vol. 40 No. 2, pp. 271–289.

Morgan, N. A., Feng, H. and Whitler, K. A. (2018), "Marketing capabilities in international marketing", *Journal of International Marketing*, Vol. 26 No. 1, pp. 61–95.

Nabi, M. N., Liu, Z. and Hasan, N. (2023), "Investigating the effects of leaders' stewardship behavior on radical innovation: a mediating role of knowledge management dynamic capability and moderating role of environmental uncertainty", *Management Research Review*, Vol. 46 No. 2, 173–195.

Nijssen, E. J., Guenzi, P. and Van der Borgh, M. (2017), "Beyond the retention—acquisition trade-off: Capabilities of ambidextrous sales organizations", *Industrial Marketing Management*, Vol. 64, pp. 1–13.

Navarro, A., Acedo, F. J., Robson, M. J., Ruzo, E. and Losada, F. (2010), "Antecedents and consequences of firms' export commitment: An empirical study", *Journal of International Marketing*, Vol. 18 No. 3, pp. 41–61.

Ocasio, W. (1997), "Towards an attention-based view of the firm", *Strategic Management Journal*, Vol. 18 No. S1, pp. 187–206.

Palmaccio, M., Dicuonzo, G. and Belyaeva, Z. S. (2021), "The internet of things and corporate business models: A systematic literature review", *Journal of Business Research*, Vol. 131, pp. 610-618.

Palmatier, R. W., Houston, M. B. and Hulland, J. (2018), "Review articles: Purpose, process, and structure", *Journal of the Academy of Marketing Science*, Vol. 46 No. 1, pp. 1–5.

Paparoidamis, N. G., Tran, H. T. T. and Leonidou, C. N. (2019), "Building customer loyalty in intercultural service encounters: the role of service employees' cultural intelligence", *Journal of International Marketing*, Vol. 27 No. 2, pp. 56–75.

Pezeshkan, A., Fainshmidt, S., Nair, A., Frazier, M. L. and Markowski, E. (2016), "An empirical assessment of the dynamic capabilities—performance relationship", *Journal of Business Research*, Vol. 69 No. 8, pp. 2950–2956.

- Pfajfar, G., Mitręga, M. and Shoham, A. (2024), "International dynamic marketing capabilities: developments and a research agenda", *International Marketing Review*, Vol. 41 No.1, pp. 1–41.
- Pinho, J. C. and Prange, C. (2016), "The effect of social networks and dynamic internationalization capabilities on international performance", *Journal of World Business*, Vol. 51 No. 3, pp. 391–403.
- Pisani, N., Kourula, A., Kolk, A. and Meijer, R. (2017), "How global is international CSR research? Insights and recommendations from a systematic review", *Journal of World Business*, Vol. 52 No.5, pp. 591–614.
- Pitelis, C. N. (2022), "Dynamic capabilities, the new multinational enterprise and business model innovation: A de/re-constructive commentary", *Journal of International Business Studies*, Vol. 53 No. 4, pp. 741–753.
- Pitelis, C. N., Teece, D. J. and Yang, H. (2023), "Dynamic Capabilities and MNE global strategy: A systematic literature review-based novel conceptual framework", *Journal of Management Studies*, Vol. 0 No. 0, pp. 1–32.
- Podsakoff, P. M., MacKenzie, S. B., Jeong-Yeon, L. and Podsakoff, N. P. (2003), "Common method biases in behavioral research: A critical review of the literature and recommended remedies", *Journal of Applied Psychology*, Vol. 88 No. 5, pp. 879–903.
- Rajwani, T. and Liedong, T. A. (2015), "Political activity and firm performance within nonmarket research: A review and international comparative assessment", *Journal of World Business*, Vol. 50 No. 2, pp. 273–283.
- Rashman, L., Withers, E. and Hartley, J. (2009), "Organizational learning and knowledge in public service organizations: A systematic review of the literature", *International Journal of Management Reviews*, Vol. 11 No. 4, pp. 463-494.
- Richter, N. F., Sinkovics, R. R., Ringle, C. M. and Schlägel, C. (2016), "A critical look at the use of SEM in international business research", *International Marketing Review*, Vol. 33 No. 3, pp. 376–404.
- Riviere, M., Suder, G. and Bass, A. E. (2018), "Exploring the role of internationalization knowledge in fostering strategic renewal: A dynamic capabilities perspective", *International Business Review*, Vol. 27 No. 1, pp. 66–77.
- Rousseau, D., Manning, J. and Denyer, D. (2008), "Chapter11: evidence in management and organizational science: assembling the field's full weight of scientific knowledge through syntheses", *Academy of Management Annals*, Vol. 2, pp. 475–515.
- Rundh, B. (2003), "Rethinking the international marketing strategy: new dimensions in a competitive market", *Marketing Intelligence & Planning*, Vol. 21 No. 4, 249–257.
- Saebi, T., Foss, N. J. and Linder, S. (2019), "Social entrepreneurship research: Past achievements and future promises", *Journal of Management*, Vol. 45 No. 1, pp. 70–95.
- Saka-Helmhout, A. (2020), "Institutional agency by MNEs: A review and future research agenda", *Journal of International Management*, Vol. 26 No. 2, 100743.

Samiee, S., Katsikeas, C. S. and Hult, G. T. M. (2021), "The overarching role of international marketing: Relevance and centrality in research and practice", *Journal of International Business Studies*, Vol. 52 No. 8, pp. 1429–1444.

Schilke, O., Hu, S. and Helfat, C. E. (2018), "Quo vadis, dynamic capabilities? A content-analytic review of the current state of knowledge and recommendations for future research", *Academy of Management Annals*, Vol. 12 No. 1, pp. 390–439.

Schoemaker, P. J. H., Heaton, S. and Teece, D. (2018), "Innovation, dynamic capabilities, and leadership", *California Management Review*, Vol. 61 No. 1, pp. 15–42.

Schu, M. and Morschett, D. (2017), "Foreign market selection of online retailers—A path-dependent perspective on influence factors", *International Business Review*, Vol. 26 No. 4, pp. 710–723.

Schulze, A. and Brusoni, S. (2022), "How dynamic capabilities change ordinary capabilities: Reconnecting attention control and problem-solving", *Strategic Management Journal*, Vol. 43 No. 12, 2447–2477.

Scott, W. R. (2003), Organizations: Rational, natural, and open systems, Prentice Hall.

Scuotto, V., Nespoli, C., Palladino, R. and Safraou, I. (2022), "Building dynamic capabilities for international marketing knowledge management", *International Marketing Review*, Vol. 39 No.3, pp. 586–601.

Shahid, Z. A., Tariq, M. I., Paul, J., Naqvi, S. A. and Hallo, L. (2024), "Signaling theory and its relevance in international marketing: a systematic review and future research agenda", *International Marketing Review*, Vol. 41 No. 2, pp. 514–561.

Sheth, J. N. (2001), "From international to integrated marketing", *Journal of Business Research*, Vol. 51 No. 1, pp. 5–9.

Simpson, J. and Butler, S. (2024), 'Global trade falls amid Houthi attacks on merchant ships in Red Sea'. *The Guardian*, 11 January, available at:

https://www.theguardian.com/business/2024/jan/11/global-trade-falls-houthi-attacks-merchant-ships-red-sea (accessed 07 March 2024).

Siangchokyoo, N., Klinger, R. L. and Campion, E. D. (2020), "Follower transformation as the linchpin of transformational leadership theory: A systematic review and future research agenda," *The Leadership Quarterly*, Vol. 31 No. 1, 101341.

Skarmeas, D., Lisboa, A. and Saridakis, C. (2016), "Export performance as a function of market learning capabilities and intrapreneurship: SEM and FsQCA findings", *Journal of Business Research*, Vol. 69 No. 11, pp. 5342–5347.

Skarmeas, D., Zeriti, A. and Argouslidis, P. (2019), "Importer and exporter capabilities, governance mechanisms, and environmental factors determining customer-perceived relationship value", *Industrial Marketing Management*, Vol. 78, pp. 158–168.

Slater, S. F. and Narver, J. C. (1994), "Does competitive environment moderate the market orientation-performance relationship?", *Journal of Marketing*, Vol. 58 No. 1, pp. 46–55.

- Sousa, C. M., He, X., Lengler, J. and Tang, L. (2021), "Foreign market re-entry: A review and future research directions", *Journal of International Management*, Vol. 27 No. 2, 100848.
- Sousa, C. M. P., Martínez-López, F. J. and Coelho, F. (2008), "The determinants of export performance: A review of the research in the literature between 1998 and 2005", *International Journal of Management Reviews*, Vol. 10 No. 4, pp. 343–374.
- Spyropoulou, S., Katsikeas, C. S., Skarmeas, D. and Morgan, N. A. (2018), "Strategic goal accomplishment in export ventures: The role of capabilities, knowledge, and environment", *Journal of the Academy of Marketing Science*, Vol. 46 No. 1, pp. 109–129.
- Srivastava, R. K., Fahey, L. and Christensen, H. K. (2001), "The resource-based view and marketing: The role of market-based assets in gaining competitive advantage", *Journal of Management*, Vol. 27 No. 6, pp. 777–802.
- Stumbitz, B., Lewis, S. and Rouse, J. (2018), "Maternity management in SMEs: A transdisciplinary review and research agenda", *International Journal of Management Reviews*, Vol. 20 No. 2, pp. 500–522.
- Tan, Q. and Sousa, C. M. (2015), "Leveraging marketing capabilities into competitive advantage and export performance", *International Marketing Review*, Vol. 32 No. 1, pp. 78–102.
- Teece, D. J., Pisano, G. and Shuen, A. (1997), "Dynamic capabilities and strategic management", *Strategic Management Journal*, Vol. 18 No. 7, pp. 509–533.
- Teece, D. J. (2007), "Explicating dynamic capabilities: The nature and micro foundations of (sustainable) enterprise performance", *Strategic Management Journal*, Vol. 28 No. 13, pp. 1319–1350.
- Teece, D. J. (2009), Dynamic capabilities and strategic management: Organizing for innovation and growth, Oxford University Press on Demand.
- Teece, D. J. (2012), "Dynamic capabilities: Routines versus entrepreneurial action", *Journal of Management Studies*, Vol. 49 No. 8, pp. 1395–1401.
- Teece, D. J. (2014a), "A dynamic capabilities-based entrepreneurial theory of the multinational enterprise", *Journal of International Business Studies*, Vol. 45 No. 1, pp. 8–37.
- Teece, D. J. (2014b), "The foundations of enterprise performance: Dynamic and ordinary capabilities in an (economic) theory of firms", *Academy of Management Perspectives*, Vol. 28 No. 4, pp. 328–352.
- Teece, D. J. (2018), "Business models and dynamic capabilities", *Long Range Planning*, Vol. 51 No. 1, pp. 40-49.
- Thoumrungroje, A. and Racela, O. (2021), "Linking SME international marketing agility to new technology adoption", *International Small Business Journal*, Vol. 0 No. 0, pp. 1–22.
- Tranfield, D., Denyer, D. and Smart, P. (2003), "Towards a methodology for developing evidence-informed management knowledge by means of systematic review", *British Journal of Management*, Vol. 14 No. 3, pp. 207–222.

Uhlenbruck, K. (2004), "Developing acquired foreign subsidiaries: The experience of MNEs in transition economies", *Journal of International Business Studies*, Vol. 35 No. 2, pp. 109–123.

Urbano, D., Guerrero, M., Ferreira, J. J. and Fernandes, C. I. (2019), "New technology entrepreneurship initiatives: Which strategic orientations and environmental conditions matter in the new socio-economic landscape?", *The Journal of Technology Transfer*, Vol. 44 No. 5, pp. 1577–1602.

Verbeke, A. (2022), "Three simple guidelines to make the dynamic capabilities paradigm actionable in international business research", *Journal of International Business Studies*, Vol. 53 No. 4, pp. 573–582.

Vicente-Saez, R. and Martinez-Fuentes, C. (2018), "Open Science now: A systematic literature review for an integrated definition", *Journal of Business Research*, Vol. 88, pp. 428–436.

Villar, C., Alegre, J. and Pla-Barber, J. (2014), "Exploring the role of knowledge management practices on exports: A dynamic capabilities view", *International Business Review*, Vol. 23 No. 1, pp. 38–44.

Vorhies, D. W., Morgan, R. E. and Autry, C. W. (2009), "Product-market strategy and the marketing capabilities of the firm: impact on market effectiveness and cash flow performance", *Strategic Management Journal*, Vol. 30 No. 12, pp. 1310–1334.

Vrontis, D. and Christofi, M. (2021), "R&D internationalization and innovation: A systematic review, integrative framework and future research directions", *Journal of Business Research*, Vol. 128, pp. 812–823.

Vrontis, D., Christofi, M., Pereira, V., Tarba, S., Makrides, A. and Trichina, E. (2022), "Artificial intelligence, robotics, advanced technologies and human resource management: a systematic review", *The International Journal of Human Resource Management*, Vol. 33 No. 6, pp. 1237–1266.

Wang, X., Chen, A., Wang, H. and Li, S. (2017), "Effect of export promotion programs on export performance: Evidence from manufacturing SMEs", *Journal of Business Economics and Management*, Vol. 18 No. 1, pp. 131–145.

Wang, D., Sørensen, O. J. and Moini, H. (2018), "Disentangling the value creation mechanism in cross-border acquisitions: A process-oriented approach", *Thunderbird International Business Review*, Vol. 60 No. 3, pp. 387–409.

Wang, C. L. and Chugh, H. (2014), "Entrepreneurial learning: Past research and future challenges", *International Journal of Management Reviews*, Vol. 16 No. 1, pp. 24–61.

Wang, F. (2020), "Digital marketing capabilities in international firms: A relational perspective", *International Marketing Review*, Vol. 37 No. 3, pp. 559–577.

Weerawardena, J., Mort, G. S., Salunke, S., Knight, G. and Liesch, P. W. (2015), "The role of the market sub-system and the socio-technical sub-system in innovation and firm performance: A dynamic capabilities approach", *Journal of the Academy of Marketing Science*, Vol. 43 No. 2, pp. 221–239.

Weerawardena, J., Salunke, S., Knight, G., Mort, G. S. and Liesch, P. W. (2020), "The learning subsystem interplay in service innovation in born global service firm internationalization", *Industrial Marketing Management*, Vol. 89, pp. 181–195.

Wenzel, M., Danner-Schröder, A. and Spee, A. P. (2021), "Dynamic capabilities? Unleashing their dynamics through a practice perspective on organizational routines", *Journal of Management Inquiry*, Vol. 30 No. 4, pp. 395–406.

Wilden, R., Devinney, T. M. and Dowling, G. R. (2016), "The architecture of dynamic capability research: Identifying the building blocks of a configurational approach", *Academy of Management Annals*, Vol. 10 No. 1, pp. 997–1076.

Wójcik, P. and Ciszewska-Mlinarič, M. (2021), "The impact of cognitive and behavioral factors on the export performance: A dynamic capabilities perspective", *European Business Review*, Vol. 33 No. 3, pp. 427–449.

WTO. (2022), 'The crisis in Ukraine: Implications of the war for global trade and development', *World Trade Organization*, available at [https://hdl.handle.net/10986/37359].

Xu, H., Guo, H., Zhang, J. and Dang, A. (2018), "Facilitating dynamic marketing capabilities development for domestic and foreign firms in an emerging economy", *Journal of Business Research*, Vol. 86, pp. 141–152.

Yang, M. (2018), "International entrepreneurial marketing strategies of MNCs: Bricolage as practiced by marketing managers", *International Business Review*, Vol. 27 No. 5, pp. 1045–1056.

Zahoor, N., Al-Tabbaa, O., Khan, Z. and Wood, G. (2020), "Collaboration and internationalization of SMEs: Insights and recommendations from a systematic review", *International Journal of Management Reviews*, Vol. 22 No. 4, pp. 427–456.

Zahra, S. A. (2022). Institutional change and international entrepreneurship after the war in Ukraine. *British Journal of Management*, 33(4), 1689–1693.

Zahra, S. A., Sapienza, H. J. and Davidsson, P. (2006), "Entrepreneurship and dynamic capabilities: A review, model, and research agenda", *Journal of Management Studies*, Vol. 43 No. 4, pp. 917–955.

Zahra, S. A., Petricevic, O. and Luo, Y. (2022), "Toward an action-based view of dynamic capabilities for international business", *Journal of International Business Studies*, Vol. 53 No. 4, pp. 583–600.

Zhou, L., Wu, A. and Barnes, B. R. (2012), "The effects of early internationalization on performance outcomes in young international ventures: The mediating role of marketing capabilities", *Journal of International Marketing*, Vol. 20 No. 4, pp. 25–45.

Table 1. Methodology of research

		<i>U</i>	
Methodology issues	Total (n= 97) (%)	2001-2011 (n= 16) (%)	2012-2022 (n= 81) (%)
Countries Involved			
One	81.4	68.7	83.9
Two	5.1	12.5	3.7
Three	1.1	-	1.2
Four or more	12.4	18.8	11.2
Country			
Bangladesh	5.2	-	6.2
Brazil	3.1	=	3.7
China	16.5	31.2	13.5
India	9.2	6.2	9.8
Israel	4.1	-	4.9
Italy	9.2	6.2	9.8
Mexico	5.1	-	6.1
Portugal	9.2	6.2	9.8
Spain	8.2	12.5	7.4
Taiwan	8.2	12.5	7.4
Turkey	4.1	-	4.9
U.S.	12.3	18.7	11.1
UK	16.4	18.7	16.1
Other	31.9	31.2	32.1
Focus Region	51.5	51.2	J1
Africa	6.1	_	6.1
Asia	47.4	50	46.9
Europe	41.2	43.7	40.7
Latin America	9.2	6.2	9.8
North America	12.3	18.7	11.1
Ocenia	3.1	10.7	3.7
N/A	2.1		2.4
Industries Covered	2.1		2.7
Single	13.4	6.3	14.8
Multiple	86.6	93.7	85.2
Firm Size	80.0	93.1	63.2
Small	84.5	68.7	87.6
Medium	84.5	56.2	90.1
Large	53.6	56.2	53.1
N/A	8.2	25	4.9
Unit of Analysis	0.4	۷.3	4.7
Firm	72.2	62.5	74.1
Firm Export Venture		02.3	13.6
Foreign Direct Investment	11.3	- 27 5	
Managers	11.3	37.5	6.2
•	2.1	-	2.4
Other	3.1	-	3.7
Research Method	90.7	100	07.6
Quantitative Miyad Mathada	89.7	100	87.6
Mixed-Methods	10.3	-	12.4
Sampling Design	A1 2	50	20.5
Probability	41.2	50	39.5

Non-Probability	9.3	6.2	9.9
N/A	49.5	43.8	50.6
Sample Size			
99 or less	6.2	12.5	4.9
100-299	71.1	68.8	71.6
300-599	11.3	6.2	12.4
600 or more	11.4	12.5	11.1
Data Collection	11.1	12.3	11.1
Survey	80.4	87.5	79.1
Secondary Data	8.2	6.3	8.6
Survey + Secondary Data	3.1	6.2	2.5
Interview + Survey	8.3	0.2	9.8
The state of the s	8.3	-	9.8
Time Emphasis	70.2	(2.5	00.7
Cross-Sectional	79.3	62.5	82.7
Longitudinal	20.7	37.5	17.3
Response Rate			
19% or less	19.6	18.8	19.8
20%-29%	21.6	31.3	19.8
30%-39%	16.5	6.2	18.5
40% or more	17.6	18.7	17.3
N/A	16.5	23.9	17.4
Not Applicable	8.2	1.1	7.2
Key Informant			
CEO/President/General	567	(2.5	
Manager	56.7	62.5	55.5
Export-			
Import/International	71.1	68.7	71.6
Business/ International	/1.1	08.7	/1.0
Marketing Executives			
N/A	9.3	11.4	11.3
Not Applicable	8.2	1.1	7.2
Analytical Approach			
Regression	36.1	56.2	32.1
SEM	62.8	43.8	66.7
Other	1.1		1.2
N/A: Not available			
			2.07

Table 2. Theoretical perspectives complementing DCV in DCs research in international marketing

Theories Complementing DCV	Total (n= 97) (%)	2001-2011 (n=16)	2012-2022 (n=81)	The way DCV is complemented	Some Key Concepts Addressed	Representative Studies
No theory complementing	40.2	37.5	40.7	-	-	Fang and Zou (2009); Lisboa <i>et al.</i> (2011); Khalid and Bhatti (2015); Panizzon <i>et al.</i> (2020)
Resource Based View	26.8	31.2	25.9	In order to achieve competitive advantage, or improve performance, inimitable, valuable, rare, and nonsubstitutable capabilities and resources are not enough, thereby must be complemented by DCs, which serve as processes that create value by transforming and utilizing resources and static capabilities in rapidly changing environments.	Relational Predictability; Experiential Resources; Market Driving Behavior; Marketing Planning; Marketing Skills	Griffith and Harvey (2001); Kaleka (2012); Ghauri <i>et al.</i> (2016); Asseraf <i>et al.</i> , (2019)
Institutional Theory	5.1	-	6.1	Given the importance DCV attaches to the rapidly changing external environment, institutional environment and norms are expected to influence the activation of DCs in international markets, or DCs are expected to exceed the boundaries derived from institutional differences between host-and-home markets.	Cultural Distance; Institutional Development; Institutional Pressures	Schu and Morschett (2017); Gölgeci <i>et al.</i> (2019); Chang and Gotcher (2020)
Organizational Learning Theory	5.1	6.2	4.9	Organizational learning is conceptualized as specific DCs, such as export market exploitation, export market exploration, or international joint venture partner joint learning capacity, while it is also set as an organizational antecedent stimulating DC development, especially in turbulent markets.	Joint Learning Capacity; Export Market Exploration; International Learning Orientation	Fang and Zou (2010); Skarmeas <i>et al.</i> (2016); Buccieri <i>et al.</i> (2021)

Internationalization Theory	5.1	6.2	4.9	Firms develop DCs in their internationalization process that contribute to and/or facilitate their international performance and survival.	International Experience; Psychic Distance	Freixanet and Renart (2020); Skarmeas <i>et al.</i> (2019)
Resource Dependence Theory	4.1	6.2	3.7	The uncertain international environment motivates companies to overcome resource- or experience-based constraints by establishing external coalitions. While this creates dependence, it also brings several DCs, which lead to flexibility to adapt to environmental contingencies, and alleviate threats by additional assets and potential opportunities sensed through partnerships.	Dependence on Network Partner; Supplier's Resource Dependence; Horizontal Relationship Quality	Lew et al. (2013); Jean et al. (2015); Xu et al. (2018)
Knowledge Based View	4.1	-	4.9	Management of knowledge, a company's most important resource, allows for learning about international markets through a series of procedures and routines, which form a basis for DCs. The transformation of knowledge into performance outputs is enabled through its role in facilitating development of DCs.	Knowledge Dissemination Practices; Export Market Exploitation	Villar <i>et al.</i> (2014); Scuotto <i>et al.</i> (2022); Hoque <i>et al.</i> (2021)
Contingency Theory	2.06	6.2	1.2	DCs are developed and/or activated as a response to external and internal contingencies.	Global Environmental Turbulence; Domestic Market Competition	Lee <i>et al.</i> (2008); Jin and Cho (2018)
Industrial Organization Theory	2.06	-	2.4	Industrial structure, together with foreign	Import Strategy Effectiveness;	Leonidou <i>et al.</i> (2022); Skarmeas <i>et al.</i> (2019)

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47

				partner DCs, is influential on relational outcomes. Industrial structure also creates contingencies between DC-led strategy effectiveness and performance outcomes.	Competitive Advantage; Environmental Munificence; Competitive Intensity	
Transaction Cost Theory	2.06	6.2	1.2	A company's marketing capabilities are deterministic on its entry mode. The higher the marketing capabilities, the higher the likelihood for the firm to choose a vertically integrated mode. In addition to transaction-costs, an exporter's status of having a high level of resources and capabilities improves relational commitment.	Entry Mode; Opportunism	Blesa and Ripolles (2008); Andaleeb <i>et al.</i> (2022)
Organization Theory	1.03	-	1.2	Realization of strategic goals are facilitated by certain DCs but impeded by market dynamism.	Strategic Goals; Realized Position; Market Dynamism	Spyropoulou et al. (2018)
Market Based View	1.03	6.2	-	The interactions of companies with other stakeholders in their environment are considered as new, valuable, rare, imperfectly imitable, and non-substitutable assets. These market-based factors, which emerged as intellectual and relational assets, form the basis for the development of DCs.	Market Knowledge Gap; Market Type	Griffith and Harvey (2001)
Social Network Theory	1.03	6.2	-	Social networks, as one aspect of market linking capability, are influential on entry mode decisions under conditions of environmental uncertainty.	Market Linking Capability; Environmental Uncertainty; Entry Mode	Tseng and Lee (2010)

Absorptive Capacity Theory	1.03	-	1.2	Recognizing the potential of an external information to create value for commercial purposes and using it effectively by transforming it in an appropriate way (i.e., absorption) facilitates the development of DCs.	Absorptive Capacity; Knowledge Sharing	Chatterjee et al. (2022)
Complexity Theory	1.03	-	1.2	The instrumentality of marketing agility on international performance is stronger under the conditions of higher market complexity.	Market Complexity; Marketing Agility; Performance	Khan (2020)
Decision Theory	1.03	-	1.2	Decision-making capabilities can be considered as DCs as they continually evolve in line with changing environmental conditions and have a proactive notion.	Export Creativity; Innovation Orientation	Hughes et al. (2019)
Entrepreneurial Marketing Theory	1.03	-	1.2	Growth ambitions of the owner or manager in exporting SMEs stimulates product exploration and product exploitation.	Growth Ambitions; Ambidextrous Innovation	Colclough et al. (2019)
Innovation Diffusion Theory	1.03	-	1.2	International marketing agility is instrumental on new technology adoption in case of high relative advantage and low complexity of the new technology.	Relative Advantage of New Technology; International Marketing Agility	Thoumrungroje and Racela (2021)
Performance-Feedback Theory	1.03	-	1.2	As a result of grounding on the previous year's performance outputs as feedback, companies conduct their future strategies and plans. DCs also come into play in shaping performance intentions and strategies in competitive international markets.	Current Performance	Kaleka and Morgan (2019)

ing 1.03 -Skarmeas *et al.*, (2019)

Table 3. Broad themes and major findings presented in antecedents-phenomena-outcomes framework

	Aı	ntecedents
Themes	Representative studies	Key findings
Organizational	Fang and Zou (2009); Hazzam and Wilkins (2022); Li et al. (2018); Asseraf et al. (2019); Navarro et al. (2010); Hoque et al. (2022); Buccieri et al. (2021); Navarro et al. (2010); Khavul et al. (2010); Crespo et al. (2022); Chatterjee et al. (2022)	 The magnitude of resources within international joint ventures (IJVs) drives the development of marketing dynamic capabilities. Social media technologies contribute to the development of international marketing capabilities. Internationalized SMEs leverage diverse market conditions and customer demands to deploy alliance and technological capabilities. Strong marketing planning capabilities enhance flexibility, thereby boosting international marketing agility. Export experience positively influences firms' commitment to exporting, fosters export market orientation, and enhances specific export capabilities. Market exploitation and exploration lead to higher-level dynamic marketing capability (DMC). An international entrepreneurial culture fosters ambidextrous innovation capabilities among international new ventures (INVs). The existence of an export department positively influences export commitment, export market orientation, and specific export capabilities. Firms with a strategic intent to internationalize prioritize investment in international customer support capabilities. Foreign market knowledge and absorptive capacity shape entrepreneurial alertness. Firm sensing, seizing, and transforming capacities positively influence both product and process innovation abilities.
Networks/ relationships/ partnerships	Fang and Zou (2009); Chang and Gotcher (2020); Jean <i>et al.</i> (2015); Chang <i>et al.</i> (2015); Lew <i>et al.</i> (2013)	 Co-production positively influences environmental innovation ambidexterity. Resource dependence prompts suppliers to enhance international key account management capability development. Information exchange within inter-organizational relationships, facilitated by IT investments fosters joint actions and enrich relationship-specific knowledge stores. The investment in dedicated IT assets by suppliers positively influences the IT alignment, enhancing the embeddedness of IT across the supply chain and facilitating efficient coordination among partners. Trust uplifts the development of key account management capability.
Managerial	Wojcik and Ciszewska-Mlinaric (2021); Pinho and Prange (2016); Gonçalves <i>et al.</i> (2021); Faroque <i>et al.</i> (2021b)	 Global mindset of managers influences the development of business modeling and partnering capability, enhancing learning about foreign markets. Non-redundant formal and informal contacts in SME managers' networks support the development of value-adding, threshold, consolidation, and disruption capabilities. Leaders' commitment to exporting fosters the development of network competence and stimulates the formation of the firm's entrepreneurial orientation. Founder's prior experience in the industry, coupled with managerial and technical knowledge, enhances a firm's network exploitation and exploration capabilities.

Environmental	Faroque <i>et al.</i> (2021a); Griffith and Harvey (2001); Jin and Cho (2018)	 The use of governmental and nongovernmental export promotion programs positively influences a firm's international entrepreneurial orientation. Greater market knowledge gaps between exporters and importers correspond to increased distributor power (global DCs).
		 Domestic market competition, drives SMEs to cultivate their technological and marketing capabilities.
	Pho	enomenon
Themes	Representative studies	Key findings
Organizational level	Leonidou et al. (2022); Skarmeas et al. (2019); Hsiao and Chiou (2020); Buccieri et al. (2023); Khalid and Bhatti (2015); Gnizy et al. (2014); Schu and Morschett (2017); Buccieri et al. (2020); Acosta et al. (2018); Pinho and Prange (2016)	 Import-specific (source identification and market development) capabilities foster the effectiveness of import strategy. Core offering, customer responsiveness, and market sensing capabilities of exporters emergas pivotal determinants of relationship value. OEM suppliers' capability widening is negatively affected by electronic integration with customers. Entrepreneurial marketing plays a pivotal role in driving exploratory innovation and differentiation strategy, enhancing international performance. Entrepreneurial competence shapes inter-firm partnerships, driving effective management skills, knowledge exchange, and firm performance. Proactive learning culture emerges as a paramount dynamic capability for SMEs for foreign launch success. Local market knowledge, drawn from previous sales channels presence, has a positive impact in country selection for market entry. Ambidextrous innovation, influenced by international entrepreneurial culture, enhances the performance of international new ventures. Network capability enhances the international performance of SMEs. Social network relationships positively influence international performance.
Interorganizational level	Wojcik and Ciszewska-Mlinaric (2021); Khalid and Bhatti (2015); Li <i>et al.</i> (2018); Luo (2003)	 Partnering capability positively influences export performance. Partnership knowledge exchange positively influences initial export expansion stages. Alliance capability of internationalized SMEs fosters organizational learning through cross-border alliances, and ultimately drives superior financial and intellectual resource growth over time. Local responsiveness within parent-subsidiary relationships significantly impacts subsidiary performance.
Individual level	Hughes <i>et al.</i> (2019); Wojcik and Ciszewska-Mlinaric (2021); Freixanet and Renart (2020)	 Export creativity in decision-making positively impacts innovation orientation. Innovation orientation, operationalized as export employees' focus towards exploration, significantly impacts export market performance. Adopting a "strategy as stretch" managerial mindset and global mindset is pivotal in enhancing partnering capability and business modeling. Managers' knowledge and experience in foreign markets attenuates the negative impact of early internationalization on firm survival.

Group level	Morgan et al. (2012); Jean et al. (2015); Crespo et	•	The proficiency in both delivery management and pricing skills within specialized
	al. (2022)		marketing capabilities of export ventures, as integral components within the marketing function, boosts both the effectiveness of internal marketing strategy implementation and
			overall market performance.
		•	International key account management is shaped by market scanning and trust.
	<u> X</u>	•	Entrepreneurial alertness of the management team drives international performance.
Explanatory mechanisms	Dung and Thuy-Giang (2022); Gonçalves <i>et al.</i> (2021); Jean and Sinkovics (2010); Lee <i>et al.</i>	•	CSR practices and international entrepreneurial orientation positively intervene the transformational leadership and international intrapreneurship behaviors.
	(2009); Wang <i>et al.</i> (2016); Chatterjee <i>et al.</i> (2022); Gnizy <i>et al.</i> (2014); Khan (2020); Weerawardena <i>et</i>	•	Entrepreneurial orientation positively mediates the relationship between the leaders' commitment to exporting and dynamic capabilities.
	al. (2020)	•	Relationship learning positively mediates the link between applied technological innovation and supplier innovativeness capability.
		•	Knowledge relatedness has a positive indirect relationship with knowledge codification through information system integration.
		•	Value identification positively mediates the relationship between the firm's resource base and
			both value creation and resource reconfiguration.
	Gnizy et al. (2014); Khan (2020); Weerawardena et al. (2020)	•	Firm's sensing, seizing, and transforming capacities trigger its product and process innovation
			abilities, which in turn positively influence its competitive advantage.
		•	Marketing program adaptation, which is driven by proactive learning culture, enhances
			SMEs' foreign launch success.
			International marketing capabilities dispersion positively impacts marketing program
			adaptation, which in turn enhances international performance.
		•	Marketing agility indirectly enhances market performance through the facilitation of
		_	marketing program adaptation. Market learning capability indirectly increases technical service innovation through relational
		•	learning capability in born global service firms. However, internal learning negatively intervenes between market learning and technical innovation.
Contingencies	Asseraf et al. (2019); Khan (2020); Celec et al.	•	Promotion adaptation amplifies the positive impact of international marketing agility on
C	(2014); Xu <i>et al.</i> (2018); Buccieri <i>et al.</i> (2021); Chang and Gotcher (2020); Hsiao and Chiou (2020);		exporter's new products advantage, whereas product adaptation does not exhibit a similar effect.
	Zhou <i>et al.</i> (2012); Buccieri <i>et al.</i> (2020); Kaleka and Morgan (2019); Gölgeci <i>et al.</i> (2019); Lee <i>et al.</i>	•	In high market complexity, marketing agility serves as a facilitator of marketing program adaptation.
	(2009)	•	While service capability decreases export performance, this negative impact diminishes as entrepreneurial orientation increases.
		•	Entrepreneurial orientation strengthens the positive effect of vertical relationship quality on DMCs, but weakens positive effect of horizontal relationship quality on DMCs.
		•	Market turbulence strengthens the positive relationship between international entrepreneurial
			culture and DCs, as well as between international entrepreneurial culture and international performance.
		•	Relationship between co-production and environmental innovation ambidexterity is heightened in contexts of high (as opposed to low) institutional pressures.

 Electronic integration with customers negatively influences OEM suppliers' capability
widening, moderated by product modularity, with this effect being stronger for suppliers with
higher levels of product modularity.
 Senior managers' commitment to foreign markets amplifies the positive relationship between
early foreign market entry and young ventures' enhancement of marketing capabilities,
thereby fostering international growth.
 Environmental dynamism moderates the relationship between international entrepreneurial
culture and ambidextrous innovation.
 In low competitive intensity environments, relationship between current market performance
and strategic intentions of marketing differentiation is negative.
 Institutional development strengthens the positive relationship between adaptability and
emerging market firms' international performance.
 Network strength attenuates the impact of knowledge transfer on new product outcomes.
~

	Cor	nsequences
Themes	Representative studies	Key findings
Performance-related	Hoque et al. (2022); Bodlaj et al. (2020); Khalid and Bhatti (2015); Hughes et al. (2019); Bianchi et al. (2017); Pinho and Prange (2016); Gölgeci et al. (2019); Fang and Zou (2009); Khan (2020); Li et al. (2018); Biçakçıoğlu-Peynirci and Morgan (2022)	 Export performance is predicted by organizational-level DCs (e.g. dynamic marketing capabilities, product and organizational innovations, entrepreneurial competence), interorganizational DCs (e.g. partnership knowledge exchange), and individual-level DCs (e.g. export employee's innovation orientation). International performance of SMEs is predicted mostly by the synergistic effects of organizational-level DCs, such as technological and organizational innovation, and social networks and dynamic internationalization capabilities. International performance of emerging market firms is enhanced by innovativeness, supply-chain agility, and adaptability. Financial performance is predicted mostly by organizational-level DCS (e.g., marketing dynamic capabilities, marketing agility, in-house technological capabilities).
Strategy-related	Kaleka and Morgan (2019); Leonidou <i>et al.</i> (2022); Blesa and Ripolles (2008); Schu and Morschett (2017)	 Competitive strategies are predicted by organizational-level DCs (e.g. informational, product development, adaptive, entrepreneurial, source identification, and market development). Entry mode choice and international commitment are shaped by companies' marketing capabilities. Local market knowledge shapes market selection, leveraging synergies and past market insights for successful entry.
Operational change/renewal	Wojcik and Ciszewska-Mlinaric (2021); Kolbe et al. (2022); Weerawardena et al. (2020); Buccieri et al. (2021); Buccieri et al. (2020); Weerawardena et al. (2015)	 Business modeling is positively influenced by individual-level DCs, such as "strategy as stretch" managerial mindset and global mindset. Innovation capabilities are driven by organizational-level DCs (e.g. market orientation, market learning, entrepreneurial marketing, innovation ambidexterity). Marketing capabilities are positively influenced by organizational-level DCs (e.g. ambidextrous innovation) and inter-organizational level DCs (e.g. network learning).
Channel-related	Chang et al. (2015); Andaleeb et al. (2022); Fang and Zou (2009)	• Co-created value is positively influenced by joint actions and relationship-specific knowledge stores.

Learning-based	Faroque <i>et al.</i> (2022); Weerawardena <i>et al.</i> (2020); Khavul <i>et al.</i> (2010)	 Importer commitment to relationship with foreign suppliers is built by the relative advantage of importing. Dependence on partners is amplified by the joint learning capacity of local and foreign IJV parties. Foreign market knowledge is positively influenced by both network exploration and exploitation capabilities. Internal learning results from market learning capability.
Individual mindset-related	Dung and Thuy-Giang (2021)	 Investment in international customer support capabilities improve organizational learning. Employee international strategic renewal behavior and employee international new venture behavior is augmented by internal CSR practices and international entrepreneurial orientation.
		19rkering Review

Table 4. Agenda for future research – *Methodology*

6	
	 Extend DCs research in international marketing to untouched areas such as Africa, Latin America, and Oceania.
	Conduct more cross-cultural research in order to establish external validity of models tested.
	3. Use contextual variables more frequently as moderators such as country characteristics (e.g., culture), industrial characteristics (e.g., industrial turbulence), and organizational characteristics (e.g., electronic business intensity) on antecedents → DCs and DCs → outcomes links.
Mathadalam	 Combine qualitative and quantitative research designs in order to identify and operationalize new DCs and test their relevance in conceptual models.
Methodology	5. Adopt longitudinal designs in quantitative research (e.g., by using secondary data) to test the effect of antecedent factors on DCs and DCs' effect on their outcomes.
	6. Adopt longitudinal research design in qualitative research (e.g., by using observation) to identify how relationships between DCs and their antecedents and outcomes change over time.
	 Conduct endogeneity tests to address reverse causality possibilities.
	 Augment surveys with secondary data and/or qualitative data.

Use multiple key informants to minimize common

method bias (e.g., executives at different levels,

headquarter and subsidiary informants).

Table 5. Agenda for future research – *Theory*

- 1. Use institutional theory to test the antecedent and/or moderation role of home/host country institutional profile/distance (e.g., regulatory, cultural) on DCs.
- 2. Draw on internationalization theories to examine how internationalization stage, international market commitment, or international market experience could create a difference on the relationship between DCs and their antecedents.
- 3. Build on industrial organization theory to test the impact of bargaining power of foreign suppliers or buyers stimulate development/erosion of DCs.
- 4. Utilize contingency theory to reveal how uncertainty, volatility, or institutions as environmental factors shape the development and coordination of DCs.
- 5. Complement DCV more with organizational learning theory in order to address the evolving nature of DCs in international marketing context
- 6. Use upper echelons theory (Hambrick and Mason, 1984) to test the effect of manager's background (e.g., education, international experience, specific industry experience) on the development of company-level DCs.
- 7. Build on attention-based view (Ocasio, 1997) in order to shed light on the interplay between managerial attention, control and DCs based on attention engagement in international marketing processes such as exporting, new product development, or buyer-supplier collaboration.
- 8. Draw on stewardship theory (Davis *et al.*, 1997) in order to understand the extent to which managers' stewardship behavior stimulates the DCs based on knowledge sharing and acquisition among the marketing functions.
- 9. Use social network theory (Burt, 2000) to test the mediating role of social network relationships between network exploration and cocreated value.



Table 6. Agenda for future research – *Nomological network*

Table 6. Agenda for future research - Nomological network

Add environmental antecedents (e.g. technological uncertainty, institutional distance, cultural distance) to organizational (e.g. informational resources), network-related (e.g. resource complementarity), and managerial predictors (e.g. managers' commitment in internationalizing) of DCs.

Antecedents

• Investigate more the positive/negative impact of environmental (e.g. environmental volatility), managerial (e.g. previous experience in different industries) and network-related (e.g. relationship-specific assets, political networks) factors on DCs.

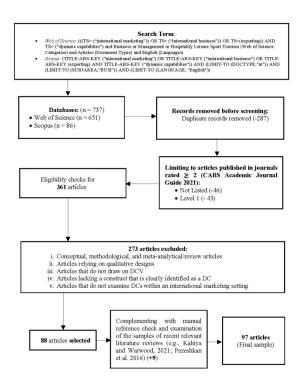
Phenomenon

- Study the influence of DCs on multiple types of performance (e.g. operational, organizational, relational).
- Conceptualize and test more mediating mechanisms between DCs and their antecedents (e.g. country human development level → human resources → DCs or manager specific industry experience → shared vision → DCs).
- Test mediating roles of strategy-based, operational change-based, channelrelated, and learning-related factors between DCs and their performance outcomes.
- Test more moderation effects of environmental (e.g. home/host country institutional/technological profile/distance), organizational (e.g. strategy, entry mode, MNE affiliation), market-related (e.g. differences in behavior), consumer/competitor managerial factors (e.g. cultural intelligence) between DCs and their antecedents and outcomes.
- Identify and explore more DCs pertinent to individual (e.g. cultural and emotional intelligence), group (e.g. retention and cross-functional cooperation capabilities), and inter-organizational (e.g. dyadic capability enhancement) levels specific to international marketing settings.

- Consequences
- Relate performance outcomes to sustainability-related outcomes (e.g. environmental performance).
- Link various performance outcomes of DCs to each other (e.g. accounting performance led by DCs influencing financial market performance).

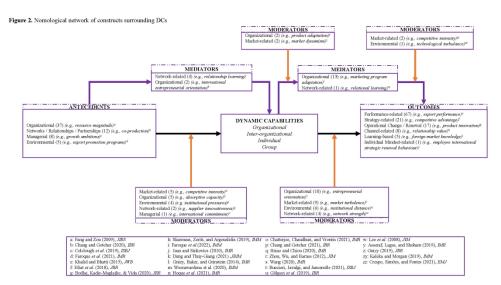
29 Relien

Figure 1. Flowchart of Search and Selection Process



Flowchart of Search and Selection Process

210x297mm (200 x 200 DPI)



Note: Numbers in parentheses indicates the number of studies in which this construct category appeared.

Nomological network of constructs surrounding DCs

338x190mm (200 x 200 DPI)

Appendix 1. Outline of previous reviews encapsulating dynamic capabilities and marketing

Study	Research Method	Objective	Thematic Scope	Time Span	Number of publications reviewed	Contextual focus	Conceptual coverage	Primary Focus on DCV	Key Insights
Tan and Sousa (2015)	Meta- analytical review	To examine the connections between marketing capabilities, competitive advantage, and export performance.	Marketing capabilities -competitive advantage -export performance relationship	Until the end of 2012	11	Exporting	Marketing capabilities	Yes	Marketing capabilities improve export performance through the mediating effect of competitive advantage.
Morgan et al. (2018)	Systematic literature review	To investigate the distinctions between the conceptualization and research approaches of international marketing capabilities and their domestic market counterparts.	Identification of conceptual and empirical approaches to studying marketing capabilities Exploration of key differences between international and domestic marketing capabilities	1999-2017	64	International Marketing	Marketing capabilities	No	• Significant gaps persist in both conceptualizing and empirically investigating international marketing capabilities, highlighting the need for further exploration and refinement in this area.
Gupta and Chauhan (2021)	Meta- analysis	To examine the relation between small firms' capabilities and export performance through a metaanalysis.	Firm capabilities - export performance relationship	2008-2019		Exporting, small firms	Networking, innovation, and marketing capabilities – conceptualize d as DCs	No	 Innovation, marketing, and networking capabilities positively impact the export performance of small firms. Variations in effect sizes are attributed to external environmental factors, including the home country's developmental status and cultural orientation.
Kahiya and Warwood (2022)	Systematic literature review	To organize and evaluate knowledge regarding capabilities relevant to the early internationalization of born globals and international new ventures.	Bibliographic aspects Research design and methodology Theoretical aspects Integrative framework of antecedents and outcomes of operational capabilities and DCs within the review context	2000-2019	155	Early internationali zation, born globals and international new ventures.	Operational capabilities and DCs	No	 Identification of eight operational and five dynamic capabilities. Synthesis links capabilities to antecedents and outcomes, including firm-specific factors, managerial sociocognitive attributes, and market factors. Relationships involving market factors, survival, and dynamic capabilities are under-researched.

1	
2	
3	
4	
5	
6	
7	
0	
9	
	0
1	1
1	1
1	2
1	3
1	
1	5
1	6
1	/
1 1	8
1	9
2	Λ
2	1
2	2
2	3
2	4
2	5
2	
2	
2	۶ R
2	9
2	0
3	
3	
3	
3	
	4 5
3	5 6
3	6
3	
	8
	9
	0
4	
4	2
4	
4	
4	
4	6
4	

Jie et al. (2023)	Systematic literature review	To organize the literature on capabilities relevant for the performance of early-internationalizing firms	Identification and categorization of capabilities pertinent to early internationalization performance through a structured review utilizing the substantive capability-DC capability framework.	2004-2020	41	Early- internationali zing firms	Substantive capabilities and DCs	No
Pfajfar et al. (2024)	Systematic literature review	To thoroughly review the literature on international marketing capabilities using DCV with the aim of improving the conceptual and terminological rigor in future research of the reviewed literature.	Conceptualization and operationalization of international marketing capabilities with reference to DCV terminology Research methods used in the reviewed literature Theories used in the reviewed literature Nomological net of international marketing capabilities	Not specified- 2022	20	International marketing	International marketing capabilities in DCV	Yes
This study	Systematic literature review	To synthesize methodological, theoretical, and empirical aspects of dynamic capabilities examined in international marketing research and identify problematic areas and gaps for providing	•Methodological characteristics •Theories complementing DCV and their application •Nomological network of DCs in international marketing research	2001-2022		International marketing	DCs examined within the international marketing research	Yes

future research

directions

- Emphasis on marketing, learning, and technical capabilities in the reviewed literature, with insights into their significance and historical roots in international entrepreneurship and dynamic capability literature.
- Uncovering underrepresented capabilities, particularly the relationship between domestic market capabilities and international performance.
- Prominent antecedents such as interorganizational capabilities and outsidein market orientation and prevalent consequences such as export and innovation performance identified for international dynamic marketing capabilities.
- Lack of consistency in defining and measuring key constructs observed, suggesting a need for future conceptualization and measurement of international dynamic marketing capabilities.
- •Expanding research beyond singlecountry studies and exploring underrepresented regions like to enrich the understanding of dynamic capabilities in international marketing research.
- The need for theoretical integration with underused theories and those from different disciplines to provide a broader theoretical perspective.
- •Through the nomological network and the thematic analysis encompassing antecedents – phenomenon – consequences, a series of gaps and actions needed identified.

Appendix 2. Outlets for research on DCs in IM context

	Total (n = 97) (%)
International Business Review	14.43
International Marketing Review	14.43
Journal of International Marketing	9.27
Journal of Business Research	8.24
Journal of World Business	8.24
Journal of International Business	7.21
Industrial Marketing Management	6.18
Journal of Business and Industrial Marketing	4.12
International Small Business Journal	3.09 3.09
Journal of the Academy of Marketing Science European Journal of International Management	2.06
Journal of Small Business Management	2.06
Thunderbird International Business Review	2.06
Other	15.4